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Fedex direct signature required door tag

tags that authorize FedEx agents to deliver packages without anyone attending. If none of the following is available, FedEx will try to resend. Direct Signature Fee: \$5.25 per plan, as of January 2020 Signer requirements: Must be from someone at the shipping address. If no one is present, FedEx will try to give it back. Adult Signature Fee: \$6.35 per package, as of January 2020 Signatory requirements: Must come from someone who is at least 21 years of age at the shipping address (a government-issued photo ID is required). If no adults are present, FedEx will reattempt the shipment. Please log in to leave a comment. These are the three types of shipping signature options FedEx offers (each carrying an additional fee) 1. Indirect Signature – \$2.25 per packageIndirect signature can come from someone at the shipping address or someone at a neighbor's address. Indirect signatures also allow recipients to sign FedEx door tags at their addresses. FedEx's door tags authorize FedEx deliverymen to deliver packages without anyone present.2. Direct Signature – \$3.25 per packageDirect signatureInk must come from someone at the delivery address. If no one is present at the time of delivery, then FedEx will notification and try to resy the package later.3. Adult Signature – \$4.50 per packageAdult signature must come from someone who is at least 21 years old at the shipping address. FedEx's introduction confirms this through government-issued photo ID documents, such as driver's licenses or passports. If no adult is present at the address, FedEx will to send the package back later. You can help avoid missed shipments and take more control of your package with FedEx Delivery Manager®. This tool allows you to easily track packages and manage shipping options. You can also provide shipping instructions, receive shipping notifications, sign packages electronically, request to transfer packages to convenient locations near you such as Walgreens, select Dollar General stores or FedEx Office locations, remotely sign packages and request vacation places, among other useful features. FedEx® Signature Options: Indirect signature required Adult signature required Direct signature required No signature required Shipping efforts: What happens if no one is home to sign the package? Delivery efforts: What happens if no one is home to sign the package? How do I get proof of delivery Frequently asked questions Are signature options available for international shipping? Created with Sketches. How do I choose a signature service? Created with Sketches. How do I let others sign my plan? Created with Sketches. Is there a charge to add a signature to my shipment? Created with Sketches. What if I'm not home to sign my package? Created with Sketches. If you are not at home to sign your package, the door will be left at your door and the driver can reattempt the delivery. To avoid missed shipments, sign up for FedEx Delivery Manager where you'll be able to sign electronically or provide specific instructions for delivery. What if someone signs for my plan that isn't me? Created with Sketches. If your plan indicates it has been delivered and is not in your business or home, please contact Customer Service. You can also select Proof of Submission to see scanned signature images (if this signature is available) this option can be found from the Get Proof of Delivery tab on the tracking page. You can also fax for free by calling 1.800.463.3339.** What Number Can I Track? Track by tracking number You can enter a combination of up to 30 FedEx Express, FedEx Express Freight®, FedEx Ground, FedEx Home Delivery®, FedEx SmartPost®, FedEx Freight, or FedEx Custom Critical tracking numbers. Make sure you enter only one tracking number per line. Note: FedEx Ground® FedEx Freight services® in the U.S. and Canada only. FedEx Home Delivery, FedEx SmartPost® Custom Critical service® only in the US. Track by door tag number The tag number beginning with the letter DT followed 12 numbers. If you enter more than one door tag number, click the underlined tracking number to get more details. You can enter a combination of up to 30 door tag tracking numbers at once. Make sure you enter only one door tag per line. Note: Door tags are only available in the U.S. and Canada. Track by FedEx Office Office order can enter up to 30 FedEx Office order numbers at once. Make sure you enter only one FedEx Office order number per line. Note: FedEx Office orders are only available in the U.S. See ShippingShipments exceptions that encounter exceptions such as permission delays or delivery exceptions are highlighted in red to notify you when an exception occurs. You can access all shipping exceptions by clicking the tab with a red alert icon in the My Shipments header. Clicking the tracking number will bring up the tracking details screen, which will display more information about the delivery exception. Track detailed resultsSave your tracking results:Save time when tracking delivery status in fedex.com by storing up to 30 tracking results. Just click on the checkbox next to Save tracking results on the tracking details page. The submissions you choose to keep will be displayed in the My Shipments section under Track Shipments. These shipments can be a mix of tracking, door tags or FedEx Office order numbers. Tracking results will be stored in your browser cookies for up to 15 days or until you delete your browser cookies. After you sign in to fedex.com, you'll be prompted to add these tracking results to your user ID so you can access them for up to 60 days. The My Shipments section will display your 30 most important tracking results after you log in, such as: Shipments delivered today or delivered tomorrow Delivery is added to your watchlist or which has been dubbed Delivery that has found exceptions (permission delays and shipping exceptions) You can access the list of all your shipments by simply clicking the Launch FedEx Tracking button and registering or entering Into FedEx® Tracking.Nickname your shipment :You can dub your shipments to easily identify them. Just click on the pencil icon on the detailed results tracking page. Once you mention your shipment, it will show the new name along with the tracking number. You can use the same nickname on multiple submissions. Dubbed submissions are automatically added to your saved shipments. Add submissions to your list:You can add submissions to your list at any time by simply clicking the star icon on the tracking details results page. The star icon will turn yellow to let you know that a submission has been added to your watchlist. You can access all shipments that have been added to your watchlist by clicking the tab with a star in the My Shipments section. To remove a post from your watchlist, just click the star again. Remove a submission from your list:To remove a post from the just click on the delete submission (x) icon on the tracking number displayed in the list. Shipping travel history section: Date/Time: Reflects local date and time activity: Displays FedEx Office delivery or order activities City and event details state: Provide additional information about delivery or order FedEx Office Select time zone: Scan Local Time: All shipping travel activities are displayed within local time for that location. Origin: All shipping travel activities are displayed in local time for origin. Destination: All shipping travel activities are displayed in local time for the destination. Other: All delivery travel activities are displayed in local time for the selected time zone. Shipping facts section:The Shipping Facts section will display important information about your shipment such as service type, signature service, Standard Transit, cut, weight, reference information, etc. For detailed FedEx ® service information and delivery commitments, see the FedEx Service Guide in fedex.com. If the sender requires a shipping signature, the type of signature will be displayed here, including: Indirect Signature Required: FedEx gets a signature from someone at the shipping address; from a neighbor, a building manager or someone at a neighbor's address; or the recipient may also leave the FedEx Door Tag authorizing the release of the package without anyone attending. Direct Signature Required: FedEx gets a signature from someone at the shipping address. If nothing is at the address, we reattempt the delivery. Adult Signature Required: FedEx obtains a signature from someone at least 21 years of age (and has the required government-issued photo ID) at the shipping address. If no one qualifies at the address, we re-question the delivery. For FedEx International Ground® shipping that includes broker-inclusive services from the U.S. to Canada and Canada to the U.S., the following shipping facts will be displayed: Bill to Transportation: Identifying the cost payer transportation Bill for Customs/Taxes/Fees: identifying the taxpayer/tax/billing fee record: a message stating that the payer's duties, taxes and fees will be responsible for the applicable Permit Entry Fee (CEF) and other import charges. Weight is displayed in lbs. and kg. Conversion rate is 1 lb. = 0.4536 kg or 1kg = 2.2046 lbs. And rounding is done in 99.9 format. Note: Conversions aren't for any billing purposes. FedEx Freight Advance Notice® section:If your account is registered with the FedEx Freight Advance Notice, applicable delay information will be listed in this section such as the reason for the delay and the revised scheduled delivery date when available. This service is currently only applicable for FedEx Freight® Priority shipments. You must be logged on fedex.com to view this information. If you're not already registered, click Sign up now to add this feature to your account. More actions sections:Other Actions sections will more information about your shipment such as billing, payment terms, original fees (only available FedEx Freight® delivery when you sign in), special handling services, and other reference information. Request Notice:FedEx provides you with convenient email notifications (Plain Text or HTML) that you can use to notify up to 4 email recipients. You can also add private messages according to your preferences (not available for non-English characters). Notification types include: 'Send me the current status': Tell me about detailed tracking results currently displayed on the Detailed Results tab. 'FedEx has received the package': Let us know when shipments have been taken into FedEx ownership. 'Delivery exceptions have occurred': Notify when permission delays or delivery exceptions (unexpected events that may interfere with the movement or delivery of packages) occur. If permission delays occur and after international shipments are released from the permit process, another notification will be automatically sent. 'Estimated delivery updates': Send reminders the day before the scheduled delivery and on the day of delivery. Also notify when FedEx updates the scheduled delivery date and/or time. 'Delivery has been made': Let us know when it has been delivered. Hold delivery at FedEx locations (only available for U.S. doomed shipments):D epending on delivery status and service type this option may be available either by clicking Hold in Location or Adjust Delivery button. FedEx gives you the option to make deliveries at nearby FedEx locations at no additional cost if you will not be available to receive your shipment. Only the sender, recipient, or payer of the delivery transaction can make a Hold at the request of the FedEx Location. There are some merchant senders who do not allow customers to change their shipping address after transit delivery. For questions about your delivery eligibility, please contact customer service at 1.800.GoFedEx 1.800.463.3339 and request 'Hold at Location Service'.Restrictions: This service is only available for FedEx Express, FedEx Ground and FedEx Home Delivery inbound US and intra-U.S. Shipping delivery can only be released to the recipient or named recipient representative with a government-issued photo ID that matches the original delivery name and delivery address is withheld for five business days and then returned to the sender if not picked up by the named recipient or recipient representative with proper identification Location for FedEx Express, FedEx Ground Delivery and FedEx Home Delivery can be selected from the list available in the FedEx Express or FedEx Ground station Delivery area Adjust your residence delivery options: Depending on delivery status, type of service, and the purpose of this option may be available. If the shipment is going to housing, you can use the following options. Some Some available after you sign up for FedEx Delivery Manager; others can be used after you've authenticated as a guest. Hold at FedEx Locations: You can request to transfer your package to a FedEx Staffed Retail location near your original shipping address. Your plan can be held for up to 5 days. Sign a package: Request this option if you want to sign for your package's residential delivery first. This only applies to plans that require an Indirect Signature. Provide delivery instructions: You can provide specific instructions for your delivery. This applies to all your shipments. Request a holiday suspension: You can choose from a variety of dates and requests to suspend delivery of FedEx Express and FedEx Ground to your address. This applies to all your shipments to the specified address. The package will be delivered after the containment ends. Schedule your shipment: At an additional cost, you can request the exact delivery date and time for you. Send to another address: For an additional fee, you can request to change the delivery location of your package. Proof of Signature Submission when tracking shipments you submit. After your shipment is successfully submitted and if the signature is obtained, the signature will be displayed under the Delivery Status chevron (subject to availability) when you log in and match the secured tracking. Only valid for FedEx Express and FedEx Ground shipments. To confirm the delivery has been received and signed, you can also use our signature proof of delivery option to get this letter online, print it, send an email, or fax it. Here are some helpful tips:Differences between tracking and proof of delivery signature:You can use tracking to check the status of your shipment at any time during and within 90 days of delivery. You can use the proof of delivery signature to get an image of the recipient's signature (if a signature is available) after the shipment is submitted. Proof of signature availability of shipping data:Proof of signature delivery is available for up to 18 months for FedEx Express and FedEx Ground shipments and 2 years for FedEx Freight shipments. This includes signature images and related shipping information. Images of signatures and additional recipient information may not be available for display in all countries. This will be shown on the proof of delivery signature if applicable. Multiple proof of signature delivery requests:You can request up to 30 proofs of delivery letter signature at once. Proof of delivery letter signature with multiple requests may take up to several minutes to process Please note - fax option is not available for some tokens Proof of delivery request The delivery letter signature will be automatically provided for delivery only. Shipments currently in transit will not be displayed until a Summary Summary is submitted proof of delivery: You can obtain proof of delivery letter signature with summary information without giving the FedEx sender a 9-digit or payer account number. This letter contains limited shipping information such as city, state/province, and country information for senders and recipients. Signature images may not be available for display in all countries. This will be shown on the proof of delivery letter signature if applicable. Detailed signature proof of delivery: You can obtain proof of delivery letter signature with detailed information by providing a 9-digit FedEx account number or entering the fedex.com. If your account or login number matches the sender or delivery payer, you will be able to see detailed signature evidence of the shipping information, which includes the full contact name, company name, street address, city, state/province, ZIP, and country information for the sender and recipient (if available). If you are a FedEx Freight shipping debtor, shipping costs will be displayed as well. Images of signatures and additional recipient information may not be available for display in all countries. This will be shown on the proof of delivery letter Signature if applicable. No signatures found -Although no signatures are available, you can still view/print, email, and fax proof of available delivery information. You can also check again later for signatures. If no signatures are available after seven business days, please contact Customer Service. Please note that signatures may not be available if released (the sender or recipient signs a signature release agreement.) Address - You can add the recipient information to the Proof of Delivery letter. View Bill of Lading and Bill Presentment documentsYou can obtain a copy of your FedEx Freight Bill of Lading and Bill Presentment documents via email, fax or online mail. These documents are available when you track Freight shipments after admission to fedex.com.Availability -Bill of Lading and Bill Presentment documents are available for FedEx Freight shipments only for up to 2 years from the date of delivery. The Bill of Lading will provide you with detailed shipping information about your FedEx Freight shipments as well as other shipping-related documents included at the time of delivery. Bill Presentment will provide you with cost information for your FedEx Freight shipments. This may be your initial statement or shipping invoice. In cases where the submission has not been billed, Bill Presentment will offer an initial statement. In cases where the submission has been billed, Bill Presentment will offer an invoice image. Your delivery notesAdd a special personal note for tracking numbers to remind you of your shipping essentials. This note is visible only to you and can be used perform a search in FedEx ® Tracking. Track Summary ResultsWhen tracking multiple shipments at once, the summary results screen shows the date/time, status, fedex delivery destination, and/or order number, order status, date/time for FedEx Office orders. To view detailed tracking results for your shipment click on the tracking number and or FedEx order number. From this screen, you can also view or send email Proof of delivery letter signatures for all your selected FedEx Express, FedEx Ground, and FedEx Freight shipments. Please note Proof of signature submission is not available for FedEx SmartPost delivery. Track by Reference You can track the status of your shipment using the reference assigned to the delivery by the sender. You can track with or without an account number. With Account Number:You can enter up to 30 references and associated account numbers. All submissions related to the account number and reference will be displayed. No Account Number: You can enter up to 30 references. Please enter the delivery date (+/- 15 days), destination country, and destination zip code. Not all countries support zip codes. Please select a destination country first to specify postal code requirements. Note: Only unique matches will be displayed when tracking by reference without an account number. If multiple results are found for the same reference number, you must select the FedEx service before clicking Resend all. If a unique match can't be found, you'll be asked to enter an account number. Track Related ShipmentsFedEx gives you convenient multiple-piece delivery status tracking information. Each delivery in multiple delivery sections is associated as a related delivery (track the status of a single delivery and has access to information for all related multi-part shipments) Master Tracking Number: The first tracking number in multiple delivery sections that associates all tracking numbers in the shipment. Availability of Tracking InformationTracking Information is available for 90 days after delivery for FedEx Express, FedEx Express Freight, FedEx Ground, and FedEx Custom Critical. FedEx Freight shipping information is available for two years after delivery. How do I get more help? Please contact Customer Service

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