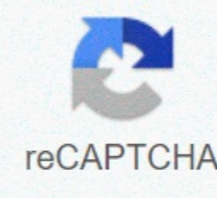




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Stubhub and seatgeek

I'm sure most savvy savers are aware of StubHub, the most popular online source for reselling tickets to sporting and entertainment events. I've used them a few times and I like the fact that I can save a few dollars on the list price of a ticket if someone can't make the game and didn't want to have to scalp them. The process is simple, well-appointed and easy to make a secure purchase. However, the only beef I had with StubHub was the extra processing fee at the checkout. I am not saying that other companies or even the sports teams themselves do not, they all leave for a service fee of about \$10 to \$15, which no one can really explain. Welcome to SeatGeek, a newer ticket reseller that doesn't advertise for a base price, then hit you with high fees at the checkout. I like being able to just pull up a price list and not have to guess at a total price. SeatGeek is a little different from StubHub in the way they provide tickets as well, using other providers like Uberseat, TicketCity, and FanXchange. These providers are other online low-budget ticket resellers and some may not be as reputable as others. This means that your individual experience with SeatGeek can only be as good as the actual provider you get the tickets from. The good news is that you are able to see which company provides the seats before you buy. This is what SeatGeek's main seat selection graphics card looks like. All prices include fees and shipping. You can see the re-seller providing the seats and the value counter shows you the best deals to have. Selection Features My first SeatGeek shopping experience was a good experience. I bought two tickets to a baseball game, trying to get them just under the rain cover if that happened (it happened in two of the last three games I attended). Navigating for the right seats was easier online than it was on my phone as there were so many seats in a small space on a phone screen graphically although the list view was OK. I ended up buying online because the visual search was easier to see. However, if there aren't as many open seats in an area, having the graphic display of the seats available is an added bonus for SeatGeek on the Stubhub app. A search is to enter the team name and the date of the event you want, and then you will see a large group of seats displayed. You can filter entering the number of seats you buy and setting a target price or clicking on a seat section, and then sorting out those results. The selection process is quite similar for Stubhub and SeatGeek, both online and through their applications. An interesting feature common to both re-sellers is their value counter. This helps you identify the best deals. StubHub has bars like signal strength on a cell phone to indicate the size of the case and SeatGeek shows all the seats with a colorful circle, the bigger the circle and the greener the The deal. Additional filters for StubHub include the type of delivery and seat characteristics. StubHub and SeatGeek send you an email when prices drop if you wish. Here's StubHub's seat map. Pretty similar to SeatGeek, but they don't have a quick way to see the value of the seats before selecting a section, unless you select the Best Value tab in the filter section on the right. Review If you are looking online for user feedback, you might be afraid to buy from a re-seller like StubHub or SeatGeek. You will see many negative comments about buying tickets to events from the wrong date or even events that have already taken place. Many buyers complain that tickets cannot be scanned at doors from barcodes on their phones. Others have problems with missing information such as seats that have limited viewing not being declared as such before purchase. I took a look and it seems that the complaints about both companies are pretty much equal, but I've noticed more buyers with grievances about counterfeit tickets by SeatGeek. There are some drawbacks for sellers too. Some sellers report a major difference in reimbursement than when dealing with StubHub. SeatGeek will not pay sellers until after the event. StubHub pays the seller shortly after your tickets are sold. SeatGeek may want to reduce fraudulent sales. If the seller knows that they will not be paid if the buyer reports the counterfeit notes, perhaps they will not try to sell them in the first place. For legitimate sellers, this delay in payment may not be a big deal, but the speed of payment is noteworthy. Price When it comes to getting a deal, the price is going to matter. SeatGeek is regularly cheaper than Stubhub when shopping for sports or entertainment tickets. There are two reasons for this, the first is the extra charges that most ticket sellers will try to do in the end. They tell themselves that if you have come this far, you might be willing to set up with high service and delivery (most are downloads) fee. The second reason is that SeatGeek advertises other re-sellers on their site, so there is more competition to choose from. We are not talking about a dollar or two differences either. Take a look at my recent shopping experience below. It's pretty much in line with other research I've done. SeatGeek will save you money. We included FanXchange in the comparison because it was the dealer who used via the SeatGeek website for the tickets we have chosen. Conclusion Although there is some additional risk associated with SeatGeek due to their many re-sellers, the cost difference and no hidden fee approach makes it an easy choice on Stubhub in our opinion. However, the overall reviews for ticket re-sellers in general are not good, so make sure you are smart with your purchase to avoid some obvious errors. Check the date and time of your event. If you use Stubhub, Stubhub, the box to exclude obstructed views under the filter seat features and then screen print out for proof if you have any doubts about the quality of the seat. Simple steps can help relieve some of the risk of buying from a re-seller market, but the reward of cheap seats awaits you. This post contains affiliate links, which means that if you click on any of the product links, we will receive a small compensation. Give SeatGeek try to see for yourself interested in buying tickets to see your favorite music artist or maybe a world-renowned sports team? There are a lot of options out there, but who is willing to wait for hours in the lines? Everything is done online these days. Buyers get tickets to their favorite events without having to leave their room for a more comfortable experience. Your options are very varied when it comes to companies dealing with your ticket. Some of them may stand out in the crowd because of their reputation among buyers, ticket prices, fees and great customer experience - SeatGeek vs StubHub. Known as two of the leading companies in the market, there must be something good about them. But what is it? This quick review will give you all the information you need to make a good decision as a buyer. Seatgeek VS StubHub - Ticket Selection Ticket selection is the most important consideration when comparing SeatGeek vs StubHub. SeatGeek specializes in sporting events and aims to dominate the market. You can find tickets for just about every sport, major league or even secondary league. You might as well follow your favorite clubs or sportsmen and get quick notifications for events and ticket prices. SeatGeek also handles musical events, plays and theatre shows. There are many options popping up as you are looking for something in particular. In addition, StubHub also allows you to follow artists and venues for a more complete experience. Seatgeek VS StubHub - Website Experience You don't want to spend half an hour buying or selling tickets, do you? When you compare SeatGeek vs StubHub, you want to know which one offers more intuitive feeling. SeatGeek has a very simple main page and interface. Although you can find some artists and ideas on the main page, you will most likely have to look for everything that interests you. The menu on top will give you access to all kinds of additional events and features. StubHub has a more diverse homepage, with lots of recommendations based on your location and not just. If you're not sure what you want, you can just browse the first page to see online suggestions. The company allows you to change the location (add another one), but you can also take advantage of the higher menu in your ticket searches. Seatgeek VS StubHub - SeatGeek and StubHub App Experience have their own apps - available from the Apple Store and Play Store. There aren't too many differences between actual websites and apps - same fees, features, ticket selection and online experience. If you are a regular buyer, the app will prove more convenient - a few taps and you have your tickets. In addition, SeatGeek and StubHub send notifications via their apps - often a more convenient option than getting spam. Seatgeek VS StubHub - SeatGeek deliveries and returns is a little more limited than StubHub when it comes to ticket formats and deliveries. The costs are also affected by the choice of delivery. For example, SeatGeek can send tickets by email or on the app. You can print them yourself if you like, but many sites accept digital tickets - be sure to check in advance. On the other hand, StubHub allows you to choose digital tickets vs. paper tickets. Getting them on the app is probably the most convenient way. If you want them by email, you will be hit with an extra StubHub fee. There will also be a fee if you want StubHub to send you physical tickets. It's much easier to go through the checkout process, get everything in the app and print tickets yourself. Seatgeek VS StubHub - Easy to Use When comparing SeatGeek vs. StubHub, you should know that both portals are easy to use and intuitive. The same procedure applies to both. Look for the ticket you want, check a list of available tickets, choose the one you want and go to the checkout page, where you'll also see all the fees. The same procedure should be followed if you use the app. Even though this is the first time you buy a ticket online, there are many portals that provide a simple experience - these two are no exception. Seatgeek VS StubHub - SeatGeek Customer Service has easily accessible customer service. Don't hesitate to use the live chat feature available on each page - easy for instant responses. You can also find a phone number or just drop an email. Getting help on online chat is by far the best option. StubHub has good knowledgeable customer service, but it's not that easy to get there. You will need an account. If you want to ask questions about an account or something else, this isn't really possible. In addition, there is no live chat. SeatGeek vs StubHub both have online help sections - FAQs and the most common problems and solutions, which you need help with with a ticket, fees or checkout process. When it comes to phone calls, the waiting time is longer for StubHub - about 10 minutes on average, but it depends on the time of day. Call. Seatgeek VS StubHub - Security and Security StubHub is probably the biggest player on the secondary market, which means it doesn't deal directly with venues and artists. With over 10 million tickets available, it obviously has a mass of potential buyers, so it aims to maintain safety standards at the highest levels. For the same reason, you can add more types of payment solutions, so that everyone can buy the tickets they need. SeatGeek, on the other hand, browses dozens of ticket sales sites to provide the results you're looking for. It has the same high security protocols, so transactions are safe. If you are sent to a third-party website, make sure it is reputable. SeatGeek is not responsible for the safety standards associated with other websites. Seatgeek VS StubHub - Fees and fees are standard, but not flat for StubHub. As a buyer, you will pay 10% more for all processing and organization. These are service charges. As a seller, you can sell tickets for free. Once they sell, you will have to pay 15% - processing fee. SeatGeek has a different approach. Buyer fees vary depending on the event, artist, venue or seat. Fees can be quite high, but they can also be below market value. They are included in the price, so you have an easier approach - deciding the actual price of the ticket is much easier. As a seller, you will pay 20% on SeatGeek. Seatgeek VS StubHub - SeatGeek features and extras has a feature for those who are not too familiar with places and seats. The Deal Score function analyzes everything from place to seat to determine a score. The higher a ticket score, the better the deal. On the other hand, StubHub allows you to buy tickets until the last moment - a few minutes before the start of the performance. The fanprotect warranty is another good supplement, as it ensures you get the tickets before the actual event. Seatgeek VS StubHub - Verdict As a short final conclusion, comparing SeatGeek vs StubHub won't really bring too many differences. Both platforms operate in exactly the same industry, but they have different operating principles. One of them is a broker, while the other works as a search engine. Ticket prices vary from portal to portal as well. Given their fees, features and ticket prices, it's up to you to make a final choice. However, it is worth checking both options before buying tickets. Start shopping now