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Microsoft upload center error

In the afternoon all, we have several users who are experiencing problems when opening Excel files. Every time they open a file, they get an attached bug. Essentially Office Upload Centre say there is a problem with Cache. The fact is that they don't use the download center and they don't use OneDrive. So far we tried a full office re-installation, after several articles that suggested using a registry or MSConfig to stop it running, however it was there for us to disable. Its driving them crazy is understandable, and we can't work out how to stop it. Edit: A small update, I've now found that it's caused by switching cars to Deferred for their channel updates, and by performing online repairs. I have to have machines on deferred updates to conflicts with the app they use. Edited by Sep 8, 2017 at 12:51 P.M. UTC Office Download Center is what handles SharePoint synchronization. When a file is registered or closed, the download center syncs and replaces the file on the server with a local cached copy you've been working on. Sometimes, if a document gets stuck in an waiting state or fails, it can cause problems with the registration and release of documents. To fix this, you can clear the cache. The first thing to do is open the Upload Center Office. You can do this simply by looking for it from the launch menu. Once you open, open the settings. The settings will be able to delete cached files. You will then be asked to confirm, just select Delete cached information. Hope this fixes any SharePoint synchronization problems for everyone! In the afternoon all, we have several users who are experiencing problems when opening Excel files. Every time they open a file, they get an attached bug. Essentially Office Upload Centre say there is a problem with Cache. The fact is that they don't use the download center and they don't use OneDrive. So far we tried a full office re-installation, after several articles that suggested using a registry or MSConfig to stop it running, however it was there for us to disable. Its driving them crazy is understandable, and we can't work out how to stop it. Edit: A small update, I've now found that it's caused by switching cars to Deferred for their channel updates, and by performing online repairs. I have to have machines on deferred updates to conflicts with the app they use. Edited on September 8, 2017 at 12:51 P.M., you may receive an error message when you download a Microsoft Office file that your Microsoft download center has an error in the Office document cache. The download center indicates in the error message that you can try Upload Center, and if the error message keeps coming back, you can remove Cache completely. Personally, I never delete the cache directly. I move it so that I can always put it back if there are problems. Below is an error message a short guide with screenshots that describes how you can solve this problem. The Microsoft Office Loading Center found a problem when accessing a cache of Microsoft office documents. Let's fix the microsoft office document cache. Tutorial. Click the task right button and click on the task manager or click CTRL and R at the same time to attach tskmgr.exe and press OK. Keep the process tab open, sort by name, and search Microsoft Office Upload Center. Click the right button on Microsoft Office Upload Center and click on the Go to Details button. The error occurred when accessing a cache of Office documents. Close and respond to the Download Center to try again. Here you can see all the processes that the Microsoft Office download center uses. Click on the Process button and click End. Make sure to kill all the tasks that have something to do with The Upload Center. The error occurred when accessing a cache of Office documents. Close and respond to the Download Center to try again. Open Explorer. And go to the following path: %userprofile%\AppData\Local\Microsoft\Office\15.0 You can copy/paste this way if you use Microsoft Office 2013. If you use the 2016 path: %userprofile % AppData Local\Microsoft\Office 16.0 If you use a lower or (perhaps in the future) a higher version, go to this directory and open the number directory: %userprofile%\AppData Local\Microsoft Error occurred when accessing office cash document. Close and respond to the Download Center to try again. In this directory, you'll see a folder with the name of the officeFileCache folder to rename this folder, for example: OLD_officeFileCache. When you click on the folder, you can use F2 to rename the folder name. Don't delete the folder (yet). The error occurred when accessing a cache of Office documents. Close and respond to the Download Center to try again. Now restart your computer and see if the download center creates a folder. If it's re-created and your problems fixed, you can delete the old catalog. Summary Complete error if someone Google on the other part: Error 1: Error occurred when accessing Office Documents Cache. Close and respond to the Download Center to try again. The error occurred when accessing a cache of Office documents. Close and reopen the boot center to try again. If the problem persists, move or remove the cache in the download center's dialog field. Error 2: Microsoft's download center discovered a problem when it was attached to a Cache of Microsoft Office documents and needed repair before it could continue. The Microsoft Download Center found a problem when you were attached to a Microsoft Office document cache and needs to be repaired before it can continue to operate. As part of the a copy of the cache will be saved as a backup and a new cache will be created. Do you have any questions, comments or other ideas? Then let me in the comments below. Below.

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