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## Blackmagic media express live stream

If you can't receive video signals in Studio software, make sure you confirm the following: Are you using a Blackmagic or Magewell capture device? Livestream Studio will best work with video signals from certified Blackmagic Design capture devices. Magewell cards are also supported. If you use a non-Blackmagic device, it is possible that your signal will not appear in the software. Check here for a list of our supported devices. Do you have the recommended version of the Blackmagic Design driver? We usually recommend using the latest version of Desktop Video. However, if you're using Windows 10 Pro version 1709, we recommend downloading Desktop Video 10.9.5. Drivers found on Blackmagic Design package disks often expire because Blackmagic often releases updates. Make sure you are using the right version of the Blackmagic driver, which you can download [blackmagicdesign.com/support](https://blackmagicdesign.com/support). Select Capture & Play and download Desktop Videos for your operating system. Does the Livestream Studio video format match your input source? Open Studio Preferences by clicking the gear icon on the upper right side of the program window. On the Format Project tab on the left side of the Preferences window, and select a video format that matches your input source format. Please note that all of your input sources must match Studio's video format settings. Is your camera configured correctly? Many cameras with multiple output formats allow you to specify your specific output method. Check your camera settings to confirm that you are properly configured for HD-SDI, HDMI, or analog, depending on your input to the Blackmagic Design device. Does your camera output to an external display? Connect the camera output to an external display such as a monitor to verify the video signal. If you don't receive a signal, try a new wire of the same type or double-check your camera settings. If all of the above fails, please contact Livestream Support by going to Studio Livestream settings and navigating to the Support tab. You'll find your contact information and Support PIN there. Was this article helpful? 0 out of 1 find this helpful Have more questions? Send a request 0 Hey Everyone, I tried doing a livestream with wirecast and I was having problems. I bought an intensity shuttle and installed it and set it up on my computer. I hooked it up after everything was said and done. I opened blackmagic media express and I got a live feed from my camcorder (A Sony HDR-CX240). When I go to Wirecast it automatically detects the Intensity Shuttle but the screen is only black. I've been messing with it but I can't get the bait to Any ideas please help me! Like Follow I want to help but I need technical information. Please read the post at the top of this Category to see all the details I need. I am I Toshiba Satellite L75D-A laptop with AMD A4-5000. 6.00 GB Ram (5.44 usable) on 64-Bit operating systems. I use the Intensity Shuttle with USB 3.0 and Sony HDR-CX240 camcorder. What else do you need? Wirecast version (6.0.8), OS version (7, 8.1, 10), Blackmagic driver version (10.6.7 currently), HDMI to Shuttle or analog? Windows 10. Wirecast version is 6.0.6. The Blackmagic driver has been updated (downloaded yesterday) and HDMI from the camcorder to the Shuttle. I tried using only USB 3.0 output for shuttle and HDMI output from the shuttle as well. Please update to Wirecast 6.0.8 and test. If it still doesn't work, please reset Wirecast preferences. Go to Help for & Support Information but when the window opens click Reset Preferences in the bottom left. Then restart the Wirecast and test it again. Go to Wirecast Source & Show Source Settings, then select Shuttle and grab a screenshot of that window and post it here. Downloading the latest wirecast, not fixing it. Reset preferences in Wirecast, do not fix them. So here's the screenshot. It has to look like this. It didn't detect any source. Please check the driver in Control Panel and make sure the user is set to HDMI input. Double-check Media Express and exit Media Express to confirm the video and then open Wirecast and double-check the Source Settings. How does blackmagic express media be able to bring video to my computer but wirecast can't figure it out? Can you guide me through how to set it up? I went into the control panel and chose the shuttle but I didn't know what to do from there. Thank! Blackmagic Control Panel will let you select inputs. If not on the correct wirecast input will only show black without details as you can see. For example, I have a Mini Recorder and I can choose between SDI and HDMI. Also if Media Express doesn't release the controls you can go black as well because the videos on can only go to one program at a time. This is a MiniRecorder but the Shuttle should be similar. This is driver 10.6.7. The first screen shows HDMI and I select the icon above it to display Video Input (2nd shot) and HDMI is highlighted. The next screen (3rd shot) does not display internal conversions and is PSF enabled. The end screen (4th shot) confirms the version. The second screen shows the inputs you use that matter most. I have hdmi selected. I took a screenshot of the intensity settings page. Hopefully you can help me out. It's so annoying. What are your other options about Video Output? Also make sure Conversion is set to None. Conversion set to none. Here are all the options for output. Try setting your Output to 59.94 if that's what your camera is set up. Do this before opening the Wirecast. Change the setting to 1080i 59.94. It is then plugged into the camera and starts wirecast. Still a black screen and the plane still hasn't appeared info about media source settings. More ideas? This may not have an impact but follow these steps just to be sure. Shut down the computer. Plug the Camera into the Shuttle and turn the camera on. Boot the computer. Open Media Express and confirm the video. Exit Media Express. Start wirecast. Add a Shuttle Shot. Go to Wirecast Source & View Source Settings. Select Shuttle and note whether you see the video and also notice if you see something or exactly like the first screenshot you post. Click the Apply button and see if it changes anything. Still haven't gotten the video on the wirecast. Now the question is my computer or the camera? Running out of options and patience for this. I can certainly understand his frustration. I noted some people are having problems with Shuttle, Windows 10 and Wirecast. So you really might do all you have to do at your end. Fill out the form and link to a forum thread so technicians can read the details. In the form itself mention Wirecast, OS, bmd version of driver and that it works in Media Express but black in Wirecast. It should give the technicians a good background and the testing we've done. It will also allow us to compare user reports with the same problem. Given what you're going through there seems to be a Wirecast compatibility issue. My Wirecast Support form is experiencing the same/similar issues. Hp Envy 17 3d, Windows 10 , 16 gigs ram, processor 2.8.... When I had Windows 7 it used to work beautifully (lots of youtube vids to prove it). When I upgraded to Win 10 it stopped. Like the guy above mentioned... I was able to get the video to be shown on Media express, but when I tried to add a shuttle shot in WC 7 I got a black screen... (all except with one exception will explain below) I also have a pro surface 4 and I am running a WC 6 demo on it... and the shuttle's intensity shoots right on it! (only problem with that setting is I can't record because it over-imposes taxes on the processor.) Surface Pro 4 i7, 16 gig Ram, 512 gb hard drive. Contacting WC technical support... was told to reactivate the .Net framework so I did that today on a clean installation of Win 10... keep messing with the output settings on my vid camera (Sony fs-100 HDMI) usually my output is set to 720p, but tried 480p today and I finally got a video from my Shuttle on wirecast. Then I changed the settings again to see if 720p would work... and haven't gotten some videos back in the WC. I know that shuttle will work in wc on Win 10 because it works My surface, but I don't know why I can't get it to consistently appear on my HP Envy 17 3d which runs Win 10. I really hope that this can be resolved soon. Oh did I mention that I run WC 7 on HP and Demo WC 6 on the Surface? Damon Brince Padgett made sure support had all these details as we investigated compatibility. That he worked with 480 but not 720 in May something about the way Wirecast handles bandwidth on the bus. I'm having the same problem. Works at OBS. Stopped working when we upgraded some of our laptops to El Capitan and Sierra. Still working on yosemite laptops. Evert Jansen van Vuuren noted that no one has posted on this thread in three months. Maybe it works with the current version. Wirecast 7.1 and Blackmagic driver 10.8.1. Please test. Include system specifications and how you test. Once we can confirm that I will help troubleshoot or assist with your report on this issue. Hi, with WC 7.1 and BM 10.8.1 it doesn't work for me. Windows 10 with all Updates. Works at UltraScope, Media Express, Adobe Apps, and OBS. But not in the Wirecast. Wirecast 7.1, Windows 10, Blackmagic driver 10.8.1, Canon Vixia set to 1080i59.94 (29.97) out. Works for me. Please check blackmagic control panel to make sure it is set to the correct source type (e.g. HDMI), make sure no other video program is running (input can be hijacked by other programs) and then make a shot and access it and then check in Capture Card Properties to see what wirecast detection is. You may need to click the Apply button. Hi, in the control panel, everything's right. (I think that's why OBS works). In the wirecast I can choose a Blackmagic device, but no information is given for video formats, pixel formats etc.

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