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This website uses cookies for personalized analytics, content, and advertisement. By continuing to browse this website, you agree to this use. Learn more about [MSN Explorer Sign-In Changes](#) Why do I receive emails from MSN about changes to my MSN Explorer sign-in experience? Future changes to how you sign in to MSN Explorer. To better protect your account from malicious activity, Microsoft is updating how you sign in to our services. Your MSN Welcome Screen will look the same until you click on your username. At that point, you'll see a sign-in screen that looks more like a webpage. Like all new Microsoft Account screens, you no longer have the option to save your password. [Back to top] When will these changes take effect? We will begin launching a new version of MSN Explorer by the end of July. This update will be delivered in stages with the majority of customers updated by mid-September. [Back to top] If I don't like the changes, can I use my current version of MSN Explorer? do not. Once this change is complete, the previous version of MSN Explorer no longer works. [Back to top] What should I do to prepare for this change? This depends on the operating system (OS) you are currently using. See below for specific commands for your OS: I use one of the following operating systems: Windows XP 3 Service Pack, Windows Vista, Windows 7 or Windows 8: You need to know the password for your MSN account. To verify your password, use a browser other than MSN Explorer (such as Internet Explorer or Firefox), go to and enter your email address and password. If you forget your password, click the link to Not be able to access your account and follow the instructions. Verify that you are running MSN 10.5 (10.50.0019.1000) by doing the following: Launch MSN Explorer Click Help & Settings on About MSN If the version shown is 10.50.0008.21000, you can install the update by going to and clicking the Download Now link or a link for WinXP SP3 users. If you don't run MSN Explorer version 10.5 (10.50.0019.1000), there may be problems with the automatic update process, and you may not be upgraded to a new version when it exits. To fix this issue, you need to uninstall your current version and install MSN 10.5 (10.50.0019.1000). How do I get version 10.5 (10.50.0019.1000)? If you connect to MSN using a dial-up connection, go to and order a CD. If you are connecting to MSN connection path, go to the and click the Download Down Now link or link to the WinXP SP3 user. How can I create my MSN email backrest before I pair my current version? Sign in to MSN with an account that has the email you want to back up. On the Help & Settings, click Settings. Settings. Change your E-mail Settings. Click Import or Export e-mail, copy e-mail, or import contacts. Click Copy E-mail, and then click Next. Select Save your MSN e-mail stored on this computer. The Save As dialog box will show the default location: C:\Documents and Settings\[username] \My Documents. This is where your email will be saved; do not change this location. Click Next, and then click Finish. How do I unispy my current version of MSN Explorer? Note: If you use MSN for your dial-up Internet access, do not remove MSN Explorer until you have booked and received an MSN 10.5 CD or you have downloaded the MSN setup file from the . Once you unispy MSN Explorer, you will no longer have access to the Internet. Windows Vista/Windows7/Windows 8 Quit all running programs. Click Start, and then click Control Panel. In Control Panel, click Programs and Features. Select MSN and right-click Uninstall/Change Click Remove MSN and click Next If you're prompted to confirm that you want to remove the program, click OK. Windows XP SP3 Exit all running programs. Click Start, and then click Control Panel. Click Add or Remove Programs. Select MSN and click Change/Remove MsN Browse and click Next If you're prompted to confirm that you want to remove the program, click OK. How do I install MSN 10.5(10.50.0019.1000)? If you have an MSN 10.5 CD, simply enter the CD and follow the setup instructions. If you download a setup file from , go to the location where you saved the file and double-click the msnusi file.exe company. I use one of the following operating systems: Windows XP (no service pack), Windows XP 1 Service Pack, or Windows XP 2 Service Pack I use one of the following operating systems: Windows 98, Windows ME, Windows NT, or Windows 2000 The latest version of MSN Explorer requires Windows XP Pack Service 3, Windows Vista, Windows 7 or Windows 8. What do I mean? I cannot upgrade to a new operating system at this time. If I cancel my MSN subscription, what happens to my email and favorites? Your MSN email account will be converted to a free Microsoft email account. You'll access the email by going to instead of using MSN Butterfly. You'll need to sign in to your account every 270 days to keep the account active. If you have e-mail stored locally in MSN Explorer (under Folders on My Computer) you need to transfer it to the server before canceling your account. Once your account has been cancelled, you will not be able to sign in to MSN Explorer and will lose access this email. To rely on your email to the waiter, follow this direction: Run the MSN Butterfly and sign in. Click on the Mail &button; More in the navigation bar. Click on the folder below the folder in the My Computer section in the left-hand window child. Select Select to save using the individual checkbox. To select all emails at once, click the link at the top of the checkbox column. Click the Enter Folder button (a folder icon with the arrow moves towards the outside of the folder) and select the destination folder located below the folder on the MSN section. Repeat steps 2-5 for each folder under the folder on the My Computer section. Do the steps above for each Msn Premium account and Windows User as needed. Please note that the upload time for your email stored under Folders on My Computer returns to the MSN server depending on the speed of your connection. To use your Favorites in another browser, you need to copy the URL (they look like) and recreate it in a new browser. [Back to top] This website uses cookies for personalized analytics, content, and advertisement. By continuing to browse this website, you agree to this use. Learn more about [MSN Members Center](#) helps members take advantage of MSN with tutorials, feature articles, customization tips, online support and more. To find out about everything you get as an MSN member, visit the MSN combine fast and reliable services with innovative Microsoft software to make the Web more useful for you and your family. If you are an MSN member who is supported and unable to access the Member Centre, you can do any of the following: Contact MSN Support Download software latest MSN Subscription Order MSN CD Change FAQ (FAQ) FAQ FaQ Is this affecting the way I connect to the internet? do not. Your Internet connection is not affected by these changes. [Back to top] Who should I contact if I need technical support for my MSN Premium software? If you have technical support questions about your MSN Premium software, please [Back to top] I am using MSN Premium today. Can I still access my email using MSN butterflies? From now until your current subscription ends, you will be able to sign in to your Premium MSN software and access your email and other MSN Premium services you always use. After that date, your subscription will expire and you won't be able to access your stored emails and favorites locally. You can still send and receive emails from your MSN account by going to your however, you can no longer sign in using MSN butterflies. Note: Your primary and secondary MSN email accounts will be converted to ad-funded free email accounts. This means that your email address will remain You can continue to use your e-mail account via computer with internet access as long as you access the account at least once every 270 days to keep it active. [Back to top] I accessed my email via the web today. What will happen to my email account? You can directly access email by going to the [Back to top] up) do I back up my e-mail saved on my computer? Launch MSN Butterfly and sign in. Click on E-mail or Mail button & More in the navigation bar. Click on the folder below the folder on the Part of Your Computer in the left pane. Select the e-mail to save using the individual checkbox. To select all emails at once, click the link at the top of the checkbox column. Click the Enter Folder button (a folder icon with the arrow moves towards the outside of the folder) and select the destination folder located below the folder on the MSN section. Repeat steps 2-5 for each folder under the folder on the My Computer. Do the steps above for each Msn Premium account and Windows User as needed. Please note that the upload time for your email stored under Folders on Your Computer returns to the MSN server depending on the speed of your connection. If you choose not to transfer your email stored under Folders on Your Computer, after the service is terminated, you will lose access to that email and will not be able to recover it. [Back to top] How do I access my MSN email from an ? Use a web browser (such as Internet Explorer) to connect to Bell.net as follows: Open a new browser window. Type and press the enter key on your keyboard. If your email address has been shown on this page, Enter your password and click Sign in If your email address isn't currently displayed: Enter your email name Enter your password and click Click Login To Inbox or any of your other folders to read or reply to your e-mail messages. [Back to top] up)

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