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## Total flow time formula

The three most important performance measures of a business process are flow/throughput, inventory, and flow. In the following definition, the term flow unit is often used. Flow units are the basic units of analysis for specific scenarios (customers, sandwiches, phones, etc.). Flow/throughput: The number of flow units (such as customers, money, and products/services) that have undert been through business processes per hour, such as service to customers per hour or production parts per minute. The flow rate is usually the average rate. Flow time: The amount of time a flow unit spends from start to finish in a business process, also known as total processing time. If there are multiple paths in the process, the flow time is the same as the length of the longest path. Inventory: The number of flow units currently being processed by the business process, such as the number of customers in the store and the number of students enrolled in the university. You should keep in mind that the definition of inventory in operations management is different from the definition used in accounting. The number of stock bottles qualifies as inventory in both business management and accounting, but the number of patients waiting at the dentist's office is not considered accounting inventory, but in practice it is an inventory of operations management. These lecture notes were taken during the 2013 mooc Introduction to Operations Management, taught by Christian Tervish, a professor at the Wharton School of Business at the University of Pennsylvania, at Coursera.org. Throughput (also known as flow) is an indicator of flow rates in business processes. Basically, Cycle's cycle (OC), which measures I/O movements in the production process, refers to the number of days a company needs to receive inventory, sell inventory, and recover cash from a sale. This is an important indicator of enterprise operations management. This variable primarily indicates the efficiency of the business that is critical to the overall success of the business. Maximizing throughput levels is a key driver of maximizing a company's revenue Revenue revenue is the revenue a company receives from selling goods or providing services. In accounting, with the term sales. The concept of throughput is essential for companies in various industries, even if they are not involved in the production of goods. For example, it can be applied to evaluate the speed at which a company provides services to customers. The throughput formula expression can be derived from the following formula in inventory calculation: Where: I – Inventory is a liquid asset account found on a balance sheet consisting of all raw materials, WIP, and finished products. This is TThe number of units currently included in the business process. Inventory is measured in units. The concept of inventory in operations management is different from the accounting definition of inventory. In accounting accounting financial accounting theory financial accounting theory explains the reasons behind accounting - why transactions are reported in a certain way. This guide includes products that are in stock and awaiting sale. In operations management, inventory is broader and includes all units of products in the production system. R – The rate at which the number of units passes through the process per hour in flow (throughput) units. The rate is measured in units/hours (for things like units/minutes). T – Flow time. This is the amount of time a unit spends from beginning to end of a business process. If you sort the above formulas, you can find throughput using the following formula: Think of a company called ABC, which manufactures example chairs for  $R = I/T$  throughput. The company's management wants to increase profits by improving business processes. Therefore, management decides to find the current throughput of the company. Currently, the company has 100 chairs in stock. The average time that a chair is included in the business process from production to sale is 10 days. Using the above information, you can find throughput:  $R = 100 \text{ chairs} / 10 \text{ days}$   $R = 10 \text{ chairs} / \text{day}$  Company throughput is 10 chairs per day. Alternatively, you can indicate that the chair has a daily throughput of 10. Related readings CFI throughput description For you. CFI participates in more than 350,600 students working for companies such as Amazon, J.P. Morgan and Ferrari Certification Programs and is the official provider of Financial Modeling and Evaluation Analysts (FMVA)™FMVA® designed to turn everyone into a world-class financial analyst. To continue to learn and develop knowledge about financial analysis, we recommend the following additional CFI resources: Days Inventory Open Days Inventory Open Days (DIO) is the average number of days a company holds inventory before selling it. Inventory Inventory Audit Inventory Audit Inventory inventory is the process of cross-checking financial records with physical inventory and records. It is an auditor and other last input, first-in-first-out (LIFO) inventory valuation method that can be completed based on the practices of the last produced or acquired asset. This term is commonly used in supply chain management to learn to analyze and improve business processes in servicesManufactured by learning how to increase productivity and provide higher quality standards. Key concepts include process analysis, bottlenecks, flow rates, and inventory levels. After completing this course, these skills can be applied to real-world business challenges as part of the Wharton Business Foundation Specialty. Why are some operations more responsive than others? To answer these questions, you need to be part of a business process that complements your business. This is the process analysis for which this module is intended. This module describes the three most important performance measurement methods for operations, also known as flow rates, also known as throughput, inventory, and flow rates. To motivate these three performance measures and gain intuition about how process analysis works, I'd like to join our local subway restaurant again to see what's going on. We spend several hours staying comfortable outside and observing how people come and go outside the restaurant. Now that we are here to learn not to eat, I will not allow you to go inside the restaurant, instead I will give you an assignment. Track the time various customers arrive. Next, let's draw the following graph. Plot the time on the x-axis of this chart. The vertical dimension draws the cumulative number of customers who arrive. In other words, if the first customer arrives after 2 minutes and 30 seconds, draw the first point here. If the next customer comes in 3 minutes and 30 minutes after 1 minute, a second person will arrive and we are going to plot another data point here. So let's step by step how long the customer arrived and how many customers arrived. This creates a graph that can call the cumulative influx into your toilet. I do a similar exercise. I draw a graph, but my time point is not based on the arrival of the customer, but on the departure. So every time a customer leaves, I'm going to draw a step up and track the departure time. When you do this, you'll see a graph similar to the following: After 25 minutes, you and I will collect the following data: I'll show your chart and my chart on the same paper. The information here looks like this: Remember, you were responsible for tracking the cumulative influx of customers here while I wasCumulative outflow. You're going to notice that the first customer came in in about 30 seconds. And it stayed in the system for about a minute and a half. That's when the customer walked away again. That's when I grab the customer and drain this person. If you look at the two graphs, you will see some interesting things. The vertical distance between the graphs is for many customers currently in the restaurant. These are the customers who have entered, who have not yet come out of the restaurant. The horizontal difference between the lines is the time the customer spent in the toilet. This saw us arriving after an observation time of about 30 seconds and being the first customer to leave after 2 minutes. And later, you'll see that some customers are waiting a little longer. For example, if you look at the seventh customer, it took me this far until this person came around here and this person left. This suggests that the activity time of the process was exceeded. Before you can perform a process analysis, you must first define what you want to analyze. You defined the flow units of a process as atomic units of analysis. In this case, analyze the customer's flow. You can also analyze other things along the way, such as cheese flow, money flow, sandwich flow, etc. In this calculation here, the flow unit is actually the customer. Define the flow rate of the process. This is the number of flow units that go through the process per hour. This is expressed as a customer per hour. For example, the number of customers per hour. This simply corresponds to the slope of the two lines that have just been drawn as cumulative effects or cumulative outflows. Next, you define the flow time as the time it takes for the flow unit to pass through the process. This, as you recalled, was the horizontal difference between the inflow line and the outflow line. The third is to define the inventory as the number of flow units in the process at any point in time. This was the vertical distance between your line and my line. Given how important these three definitions are, let's put them into practice with four examples. Consider the first immigration process. In this case, the flow unit is a Visa application. The flow rate is the total number of visa applications approved or rejected over a period of time. Therefore, the flow time is the processing time and the time the visa applicant had to wait for the visa. Finally, inventory is the number of pending cases. Next, let's think about the production of champagne. The flow unit will be a bottle of champagne. The flow rate will be bottles sold every year. The flow time is that time.would sit in the basement before it was sold. And the stock will simply be the contents of the wine cellar. Consider the MBA program as a manufacturing process. So here is the flow unit, the student. The flow rate is the coming class and the number of students who go through the annual process because it is a graduation class. At least processing time in Wharton is a two-year program, so that's the time students spend at school. Inventory time is the total number of students on campus in year 1 and year 2. And finally, let's consider a car company. The flow unit here is a car. And the flow rate is the amount of cars sold every year. So the flow time is the time from the start of production to the time the vehicle was finally sold, and the stock of cars and systems. Only in the second and fourth cases here, the definition of inventory is similar to the world of financial accounting. In this case, or in service settings, these are flow units that you do not want to appear on your organization's balance sheet. Hence the inventory, the number of flow units in the system. Flow rate, the number of flow units passing through the system per hour. Flow time is the amount of time it takes a flow unit to go from the beginning to the end of a process. I mentioned at the beginning of this session that these are the most important performance measures in any operation. But why? Who cares about inventory? The U.S. economy alone has about \$1 trillion in stock in a typical year. Since this is accounting stock, it is just manufacturing. Now, as an operations professor, you'd notice that I define inventory somewhat carefully and somewhat differently from accountants. For me, customers waiting for service at the hospital are in stock. You don't have to look at the hospital balance sheet and see the patients there listed as assets. For me, these people are in stock. Inventory occurs when there is a discrepancy between supply and demand. Now, my colleagues in the Faculty of Economics like to ignore the supply-demand discrepancy. They take solace in the concept of the market and if we have a mismatch between supply and demand, the price will be adjusted. But if you are sick and sitting at the price of an emergency department, you were not the cause of the problem. If you are hungry waiting for your lunch, this is not a price issue. For this reason, we argue that understanding inventory, flow and flow is the most important issue, not just what we do in operations, but what we do in management in general. So next time, keep these three measures in mind as you go through the process, as a tourist, as a person going to lunch, or when you have a tour opportunityAnd always look for three things: flow rate, inventory, and flow rate. Time.

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