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aktiviert u.s.w. Und siehe Dad! Auf einmal geht es, habe eine Verbindung zu meiner Drohne Aber Einschränkungen: 1. Immer erst die Drohne einschalten, dann das USB kabel an die Fernsteuerung ( P3P ) 2. Keine Videoaufnahme starts!!!! No, no, no. 3. Bei WAY-Points nicht den Weg speichern!! No, no, no. 4. Leichtes Ruckeln des Bildes..... Beim Weg aufzeichnen für Karte = Starkes Ruckeln des Bildes! Ich weiß nicht wie das bei der P2 ist, aber du siehst, wenn mann nicht aufgibt und viel Testes geht auch was unmögliches Gruß Tanja This latest DJI software update killed my Phantom 2 more efficiently than flying it into a concrete wall at maximum speed. Like everyone else, I was alerted as I was getting ready to shoot some top shots and videos on my local racetrack that an upgrade would be achieved in just 60 seconds. In just 60 seconds, Ghost 2 was made unusable without hassle. At some point in the future, DJI may choose to offer another software update that might fix its recent faux pas. Meanwhile, my Black Mask sits in its carrier gathering dust. Good work, DJI! BTW, my enthusiasm for upgraded to The Phantom 4 is now less than Death Valley's. There have now been 31 (31) reviews for this app (as of 23 August 16). All 31 have received one star. If the zero star rating could be applied, I'm sure any review would reflect a zero rating. This catastrophic version of the app was released on July 7, 2016. You'd think 6 weeks would be enough time to publish a fix or develop a strategy to repair the damage done to your customers. I still believe in Santa Claus, the Easter Bunny, the Tooth Fairy and the government. DJI, however, I have lost all credit against your company and its products. It's going to be a really cold day before I do business with you again. It can capture either a video or a still image. I can also use gimbal (vertical axis). But no living image. drone has all updates including cam firmware latest available for 1.3.0g. What else can I try? 2016-7-7 thank you, I'll try. But I have a new problem now. my old QR code is no longer valid as the perfect gimbal was once replaced by your warranty service. However, I have a series (the only sticker on the camera). Can you push it and pass it on so I can get a new QR code? Now that you know everything and we can see if this works as soon as possible. Here's the code: BL300938519265 2016-7-7 Sorry, can you find the MAC address starting with 60601F on the drone? If you can't find it, you can the serial number of your drone (not gimbal) here. I'll do my best. 2016-7-7 no, it doesn't work. But please explain something. This QR code is the same as the one it's stuck to my drone. If the gimbal and camera were replaced - will this affect the original SSID and MAC or not? 2016-7-7 well... I've tried anything. it doesn't work for me at all... Ignore the QR code and the new camera system. I've figured out how this is going to work now, so it's all right. the symptom does not live feed is still present. I have to say that I am hugely disappointed and expect someone from DJI to contact me and offer me a nice discount on the new drone! before I change my mind... 2016-7-7 Northofthe49th: it's possible. There's going to be three cables from the drone. Do you have a diagram for the cables? What cable to what signal? What about your situation? repaired with a new application? 2016-7-7 Paladin, I still don't have a live broadcast even in my Phantom 2V after downloading the new app. I tried to tie up again and all the suggestions here. Please. Thank you. EDIT: Just to add insight - I can take pictures/videos as well as transfer gimba, but no live broadcast. Using firmware 3.14. 2016-7-7 no, cannot have cables. I remembered that it worked well just after switching gimbal, this was my first test. that was months ago, but I haven't used my drone much since and I freaked out on all these questions... Dji's software must have caused in my head. have not yet decided on what to do... 2016-7-7 I'll probably send it in and see what happens. Based on my experience, it is wise to add as many references as possible to the RMA. At least that way, no one can say they didn't know or that you had to prove something more. I'll report it when I get it back, but it's been weeks. I hope the others have more luck. 2016-7-7 Tried 1.0.060 and still can't connect. I believe 1.0.48 changed the re700 code, and this needs to be fixed. This is really starting to annoy me!!!!!!!! 2016-7-7 Updated to version 1.0.060, no change in video connection. Don't think I'll buy DJI products again, very disappointed. 2016-7-7 Don't waste your time, it didn't work. I believe dji vision app 1.0.48 made a code change to RE700. This verified application gives the same results. No connection. They need to send a code fix along with another IOS/Android app. It's the only way to forward the firmware to the RE700. I bought a couple of pristice RE700s on EBay and tried to find the app 1.0.48 on iTunes if I have an old image and stick to it. This puts my workload back on me. 2016-7-7 Worthless is right! Printer In China and copied U.S. support group. I believe that the 1.0.48 app pushed the firmware change to the RE700. Re700 code must be corrected, not DJI Vision!!! They need to include a firmware change to the redesigned Vision app, it is the only way to communicate with the RE700. If there is no solution in the next few days, I will go with another drone manufacturer for my business. 2016-7-7 which still bothers me is the wifi module failure described elsewhere... I will read how to test whether the wifi module is dead; - you need to connect to phantom wlan and like ping 3 IP addresses - 192.168.1.1 = range extender - 192.168.1.2 = upper wifi module - 192.1 68.1.10 = lower wifi module (192.168.1.10) and that this means that the wifi module is dead, the end of the story. They also say that the range extender update is responsible for this bug. however, my lower wifi module is good. I can ping all 3 IP addresses and look cool. So... What!? 2016-7-7 It has to be the firmware they pushed down to the RE700. It's the only change made with their Vision App update. I know on Monday, I bought a couple of RE700s on EBay and I'm trying to get a copy of DJI Vision 1.0.48 that worked well. 2016-7-7 janj3@optonline 2016-7-7 12:17 Worthless is right! I wrote to a support group. I... To be very clear, 1.0.48 was not to blame, it was a version update after 1.0.48 that made a mistake for RE. I still have 1.0.48 on the iPhone that I have been using with Phantham since 1.0.48 which is great and has never tried to push anything or update re. I've been using it for at least a year or almost a year without any issues, I have automatic updates on my phone turned off, etc... and between 1.0.48 and the new 1.0.6 there were five updates, one of which caused this fiass (which I believe is 1.0.56 based on the attached figure, since it states the support area extender update to the RC, Sorry, but I think you're screwed and you'll have to send them for repair unless DJI takes it at your word and they simply send you a new/repaired one. Unfortunately, DJI is very unresponsive and not proactive in any way, always waiting until hits the fan and then runs and hides. With RE already baked/locked, so to speak, it is likely that the new 1.0.6 is simply a safe haven for those who did not update 1.0.48: After. I'm testing this tomorrow or Saturday on another iPhone and go on a flight and see what happens if it flies and doesn't try to push anything into RE, no problem if it does, no problem as I still have another phone with 1.0.48 and the other with RC RE with a long-range antenna that works well too. I had lost the original i Phone backup and was simply trying to get another copy of 1.0.48 for my second iPhone, which I wanted to use exclusively for Phanth, because it turns out that I got a copy from someone here, but the internal code on apple ipa does not allow me to use it on my phone with my iTunes account because it is locked in another iTunes account. In short, RE is already fried and unless the new 1.0.6 try to push a new update to the fried RE and succeed, you're a hoy and you need to call DJI to get it fixed. I'm sorry about the problems, but dji has this. I really wish they would take ownership of their problems, so many are frustrated, and if I wasn't taken care of, I too would look elsewhere for my next drone. photo.jpeg (131.02 KB, Down times: 13) 2016-7-7 Well.... This is not all a surprise to me. If you want to be clear about the No Live Feed issue, I can confirm that this is on both Android and Apple... so anyone who only has Apple stuff and thinks about trying Android and has to spend money. Like a different chain, here's what I have below. Since then, I've met one other person with all the same problems. Sent: Wi-Fi extension - bricked message Android update - Phantom 2 V + Hardluck2go The last update I made was before DJI set limits on airports and altitude. 1. Aircraft model: Phantom Vision 2 2. Aircraft firmware v1.19 3. Mobile device model Android Galaxy s5, Ipad 2, iphone 5s 4. Mobile device OS version All current 5. Vision app version Forced DJI Android 1.0.61, iPad iphone 1.0.42 Your data will escalate into our P2 product development to find the best solution for you. I apologize for the inconvenience! Thank you! Two Phantoms 2 Visions (My Father and Brother) were upgraded to the first firmware version, which set limits on airports and altitude. Both use Android devices Phones and pads (Samsung and iPhones}. If I get any more information, I'll publish it. It's just weird that we all had the same problem when the app was updated and at the same time. Everyone was on Android when this happened, or should I say when we were forced to update it or notice it. All apps are configured as non-automatic for updating, but for some reason this went through. The three of us are all iMac). I've been looking, countless hours. Mine has never fallen, and it is treated like a new born! DJI, YOU HAVE TO TAKE RESPONSIBILITY FOR YOUR PROBLEM. There are countless of them. Countless of them. Countless of them. Countless of the mail. I honestly believe that DJI damaged something from an app forced on our hardware on both Apple and Android. We are all in this together, and we need to spread the word on this issue. Others with the same problem may not know that the update is a case, and are forcifying cash to fix it. 2016-7-8 DJI I'm sorry you screwed up. Contact your customers and send us new parts for diagnosis! You have everything we know, and I guessed a lot more about how we know. Send us the spare parts back. It's not hard to do that?????? 2016-7-8 This is an Asian way to do business... I am sorry, and I may sound rude, but in Europe we will not allow such fiasses to happen, even less so in the United States. I have also run out of goodwill and all these do-it-yourself fixes if we are not responsible for the error. 2016-7-8 Agreed! At this point, it is a mute point if RE is frayed!, without a firmware push into RE or a replacement RE, your iOS or Android device will not matter if RE is already frayed. If it's worth it, I think android users (some, updated earlier this year) had the same problem... and the same problem... and the same iOS version number that some Android users re... Wow! Some serious genius across the sheep... At least DJI made sure they didn't leave anyone out when they fubaried the firmware push... So everyone had a fair chance to get cranky! This isn't that much fun and so DJI... In 2016-7-8, I spoke with DJI support in the United States. The support person said this is the first time he's heard of RE700 firmware upgrades and masoning work. He advised me to email DJI in China. Here's the answer I got... I'm sure if I send it, I'll have to pay for the repair they've caused. Blair. Tang (DJI) July 8, 3:13 PM HKT Dear Jan, Thank you for contacting DJI China Technical Support Center. After the binding, it is still said that the ghost connection fails in the dji vision app, am I right? Our NA support center covers after sales in North America (crash/repair/refund, etc.) and your case may be concerned about the recommend contacting our NA support team directly to quick response and quick help. The contact information of the NA team is also below. Online (Click on the icon on the right, it is effective way) NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA Team phone number: +1 (818) 235 0789 \*The working hours of the NA team email address: support.us@dji.com NA team email address: support.us@dji.c Thank you for choosing DJI. Kind regards DJI technical support website DJI - The Future of Possible Office hours: Monday to Friday 9am-6pm (Hong Kong Time GMT+8:00) 2016-7-8 Sorry for the inconvenience you have caused accordingly and your understanding is greatly appreciated. Thank you for choosing DJI. What rubbish! You know what DJI, fix what you did! At this point, I don't trust anything you say. You have to earn our trust now, if you even care. All we can do is make sure everyone knows what DJI has done and that no support has been offered. I've already started posting on Facebook, Twitter and telling everyone I know. Youtube is next. I hope someone at DJI cares enough to make a difference, but that's wishful thinking. At the end of the day, we're just a trash picture to them. Love how words are always That's the first time we've heard of it! {:4\_154:} {:4\_154:} 2016-7-8 Very unfortunately, DJI does not take ownership of corrupt software that takes the wifi module off. After this update, everyone seems to have exactly the same problem, and the best advice you can give is to send it to 210CDN repair for the new wifi module. Not impressed. 2016-10-8 Silence on DJI's voyeur and this post originated in July. Customer service and care need to improve, it is unacceptable due to lack of response or still, but the lack of ownership that clearly somewhere inside the latest update caused so many people problems. I had no choice but to spend \$210 to get my Phantom vision and DJI fixed so it wouldn't be a full paperweight. I just hope I don't see such a lack of support for Phantom 4 in my Osmo and soon get Mavic Pro. Overall very dissapointing. 2016-10-10 2016-10-10

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