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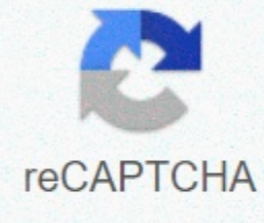
Verizon FOIS Home Router User Manual Model G3100 INTRODUCTION 1.0 Package Content 1.1 System requirements 1.2 Features 1.3 Knowing your Home Router Wires Verizon Fios Home Router allows you to transmit and distribute digital entertainment and information to multiple devices in your home/office. Your Home Rotator wires support networking using coaxial, Ethernet or Wi-Fi cables, making it one of the most popular and powerful routers available. PACKA GE CONTENTSES, SYSTEM REQUIREMENTS AND FEATURES 1.0/ PACKA GE CONTENT Your package contains: • Wire Home Router • Power adapter • Ethernet cable, three meters (white) • OSS (Open Source Software) inserts guide 1.1/ SYSTEM REQUIREMENTS AND software requirements are: • A computer or other network device that supports Wired Wi-Fi or Ethernet • A web browser such as Chrome, such as Chrome™, Firefox®, Internet Explorer 8® or higher, or Safari® 5.1 or higher 1.2/ FEATURES Your Home Rotator features include: • Support for various network standards, including -- WAN - Gigabit Ethernet interfaces and MoCA 1.1 -- LAN – 802.2.11 interfaces b/g/n/ac/ax, Gigabit Ethernet and MoCA 2.5 • Integrated wired network with 4-port Ethernet and Coa x (MoCA) — Ethernet support supports speeds of up to 1000 Mbps — MoCA 2.5 and 1.1 enabled to support speeds of up to 700 Mbps over coaxial cable • Integrated wireless network with 802.11b/g/n/ac/ax access point with : — Enabled 802.11b capable speeds (based on device) — Enabled 802.11ax capable speeds (based on device) – Enterprise-level security, including: — Fully customizable firewall with Stateful Packet Inspection (SPI) — Content filtering with URL-keyword based filtering, parental controls, and customizable filtering policies per computer — Intrusion detection with Denial of Service protection against IP spoofing attacks, scanning attacks, IP fragment overlap exploit, ping of death, and fragmentation attacks — Event logging — MAC address filtering — Static NAT — Port forwarding — Port triggering — Access control — Advanced wireless protection featuring WPA2/WPA Mixed Mode and MAC address filtering • Options including: — DHCP server — WAN interface auto-detection — Dynamic DNS — DNS server — LAN IP and WAN IP address selection — MAC address cloning — IPv6 support — QoS support (end to end layer 2/3) featuring : Differentiated services (Diffserv), prioritization of 802.1p/q and passing WAN-side DSCPs, Per hop Behaviors (PHBs) and queue for LAN side devices -- Remote management and remote management protected using HTTPS – Static routing VPN (VPN pass only) — IGMP — DST support 1.3/ KNOWING YOUR Wires Home Router 1.3a/ FRONT PANEL The unified front panel button allows quick access to the Wi-Fi Protected Configuration (WPS) feature and pairing mode. The ROUTER LED status will be blank and solid when the router is turned on, connected to the internet, and functioning normally. Router status LED The WPS button is used to start the Wi-Fi-protected configuration. This is an easy way to add WPS-compatible devices to your wireless network. To activate the WPS function, press and hold the unified button located in front of your Home Rotator wires for more than two seconds. When WPS starts from the router, the LED router status slowly flashes blue for up to two minutes, allowing time to complete the WPS pairing process on your wireless device (also known as wireless client). When a device starts connecting to the router using WPS, the LED status of the router flashes quickly blue for a few seconds and becomes solid blue and then solid white as the connection is completed. If there is an error during the WPS pairing process, the ROUTER STATUS LED will slowly flash red for two minutes after the error occurs. See Connecting a Wi-Fi device using WPS for more details. In addition, the unified button also provides a quick overview of the operational state of the Home Rotator wires using various colors as indicated in the chart above. See section 9.0h for details on the rear LEDs. 1.3b/ BACK PANEL The router's back panel has a label that contains important information about your device, including the default settings for the router's wireless network name (SSID), wireless password (WPA2 key), local URL to access the router's administrative pages, and administrator password. The tag also contains a QR code that you can scan with your smartphone, tablet or other camera-equipped Wi-Fi device to allow you to automatically connect your device to your Wi-Fi network without entering a password (requires a QR code scanning app with support for Wi-Fi QR codes). The back panel has seven doors; Coax type F, Ethernet LAN (four), Ethernet WAN and USB. The back panel also includes a DC power outlet and a reset button. • Ethernet LAN – connects devices to your Domestic Rotator Wires using Ethernet cables to join the local network (LAN). The four Ethernet LAN ports are 10/100/1000 Mbps of automatic sensing and can be used with direct Ethernet or crossover cables. • USB - provides up to 1000 mA to 5 VDC for connected devices. For example, you can charge a mobile phone. With a firmware update, the functionality of the USB may be available for other devices, such as external storage and cameras. Firmware updates are automatically performed by Verizon. • Ethernet WAN – connects your Home Rotator wires to the internet using an Ethernet Ethernet • Coax WAN and LAN - connects the router to the internet and/or other MoCA devices using a coaxial cable. Warning: The WAN coax port is for connection to Verizon Fios only. It should not be connected to any external or indoor coaxial wire not designated for Verizon Wires. • Reset button - allows you to reset the router to the factory default settings. To perform a smooth restart, press and hold the button for at least three seconds. To reset the router to factory default settings, press and hold the button for at least ten seconds. • Power - connects the Home Rotator wires to an electrical outlet using the supplied power adapter. Attention: The included power adapter is for home use only, supporting voltagevoltages of 105-125 in AC. Do not use in environments greater than 125 voltage in ac. Questions about the Verizon FOIS Home Router user manual? Post in the comments! Download Verizon FOIS Home Router User Manual [PDF] 1 Table Of Contents 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 21 21 23 23 24 25 26 27 27 28 29 30 31 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 66 66 67 68 68 69 71 72 74 74 75 77 77 79 80 81 83 84 85 86 87 88 89 90 91 93 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 116 117 118 119 120 121 122 123 124 125 126 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 144 146 147 148 149 150 151 152 153 154 155 156 156 156 159 160 160 161 162 163 164 165 166 167 168 169 170 171 17 2 173 173174 175 176 177 178 179 180 181 182 183 184 185 185 186 187 188 189 Using the My Wires app, select internet > in My Networks the password is listed below each network name Do not have the TV Wire app? Go to My Verizon to view your Wi-Fi name and password. To access: hover over Services, select > Internet on My Network password is listed below each network name Do you not have an account? The Wi-Fi password is shown on the label located on the side of your Wire Rotator (G1100). See diagram below: Frequently ASKED QUESTIONS When my ship orders? Shipping is only available in the USA. Orders placed by 17:45 ET Monday through Friday, excluding holidays, will be shipped on the day they are received. Orders placed after 17:45 ET will not be shipped until the following business day, excluding holidays. No weekend deliveries. All orders are subject to credit authorization, verification and inventory availability. Please note that a subscription may be required for delivery. Do accessories work with wires? Items shown as compatible with wires have been tested to work with most wire equipment configurations. If the products you buy in the Store Accessories do not work, you can ask about replacing them by contacting our support team at 888-553-1555. What are Accessory Accessories return policy? You can return or exchange most items purchased from the Accessories Store within 30 days with proof of purchase. When ordering accessories, check the product description for more information about the return period. If the products you purchase from the Accessories Store are damaged when they arrive, or if they don't work, you can ask about replacing them by contacting our support team at 888-553-1555. When will I receive my refund? Once confirmed, your account will be credited if possible, otherwise a refund check will be sent to you, which may take 6 to 8 weeks for processing. What is the purchase guarantee for Accessories? Most items purchased from the Accessories Store have a 90-day warranty term. When ordering accessories, check the product description for more information on the length of the product warranty period. Defective items under warranty will be replaced with a similar item. To request a warranty replacement, please contact our support team at 888-553-1555. ,,,,,,,, Model: G3100 Take your Wi-Fi coverage to a higher level! The latest generation wi-fi, Wi-Fi 6 (802.11 ax) with average speeds 60% faster at 2.4 GHz and 38% faster at 5 GHz than verizon's previous Wi-Fi* Tri-band 4x4 antennas, Increased Wi-Fi coverage by an average of 63%* Self-Organizing Network Technology for automatic band steering and wireless Compatible single Wi-Fi network nameNote: This product is only compatible with The Wire Extender (Model #E3200), and many features, including the SON feature, will not work as designed when paired with a different extender. Overview,Features,Additional Information The Wire Router (G3100) uses the latest generation of Wi-Fi, Wi-Fi 6 (802.11ax) to provide an efficient internet experience throughout your home. The Tri-band 4x4 antenna supports one (1) 2.4 GHz band and two (2) 5 GHz bands to provide, via Wi-Fi 6 technology, wide and reliable Wi-Fi speeds, with an average of 60% faster, and increasing Wi-Fi coverage by an average of 63% at 5 GHz compared to verizon's previous Wi-Fi routers.*This simply means that the Wire Rotator provides an ideal experience for Wi-Fi intensive activities such as 4K UHD streaming, gaming or large file transfers. Smart home and mobile devices will be connected to the strongest signal available nearby without a manual configuration with Self-Organizing Network technology. Plus, control your Wi-Fi at your fingertips with the faster My Fios App*** Wi-Fi and increase coverage complaints based on controlled environmental testing using an 802.11ax-free compatible device wi-fi traffic or interference present. ** My Wired Apps service is only available to Internet Smartphone customers. Not available in CA, IPv4 Network Resources / IPv6 Dual Stack IP Sharing for LAN with up to 253 TOS users, Diffserv QOS ensures igmp voice/video snooping and proxy quality for IPTV 802.1P/Q Multi-queue processing for multiple queue processing for for packet types DNS proxy NAT/NAPT Virtual Server and DMZ Firewall function with Access Control List (ACL) Firewall function with Hacker pattern detection DOS Management Features Remote management via TR-069 Data model support TR-181 HTTP embedded web server Web UI management via local or remote site User name/Password protection UPnP Diagnostic Advanced Features TR-143 Speed Test McA support Environment Ambient Temperatures: 5°C - 40°C Relative Humidity y: 5% - 85% Wi-Fi Features One 2.4 GHz 11ax with 4x4 spatial stream Two 5 GHz 11ax with 4x4 spatial stream 80MHz and 160MHz channel operation Dynamic Frequency Selection (DFS) Wi-Fi access control (MAC) Wi-Fi Protected Setup (WPS) WMM Support Wi-Fi Security (WPA2/WPA3) Guest Wi-Fi (2.4 GHz) Hardware Configuration Four Gigabit LAN ports One Gigabit WAN port Coax port supporting MoCA 2.5 LAN MoCA 1.1 WAN Wi-Fi 2.4GHz 11ax 4x4 Two 5GHz 11ax 4x4 Internal antenna A USB port 3.0 ports IoT LED Buttons Indicators A Led status (front) A MOCA LAN LED (Rear) A MoCA WAN LED (Back) Ethernet WAN/LAN LED (Back) Memory: 1GB NAND - 512MB RAM PSU: 1 Based on controlled environmental testing using an 802.11ax compatible device with no other Wi-Fi traffic or interference present., Click here to download product information. Warranty: 1-year limited warranty. Go to verizon.com/limitedwarranty for more details. Technical Support: All technical support for this product is provided by Verizon. * Based on controlled environmental testing using an 802.11ax compatible device with no other Wi-Fi traffic or interference present. The product photo may differ from the actual product, however, the functionality remains as indicated above. Specifications are subject to change without notice This G3100 Wire Rotator is a router that is the next generation of quantum gateway wires router. With Tri Band Technology, it's an upgrade from other Verizon routers previously offered, but offers the same compatibility. If you are ready to replace an older router and get better wireless signals than was available in the past, consider buying this Wire Router. It's easy to buy one here and retire your oldest portal. Just one of the many Verizon Accessories for your home. House.