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Gateway laptop repair manual

By Jeff Grundy If your HP laptop is not working or not working and you have done all you can to fix the problem yourself, you should fix the laptop by a professional. Laptops are not always easy to solve problems and fixes. Therefore, you must send the laptop back to HP so that a certified technician can repair your computer. Sending a computer back to HP isn't difficult, and you really should let the company fix your laptop, especially if the computer is still covered under the warranty. Contact HP customer service by calling them at 800-474-6836 if you are a home user and 800-334-5144 if you are a business customer. Alternatively, you can contact HP customer service on their customer service website. Discuss the issues you're having with your HP laptop with a technology support agency that helps you. A technical support agent will try to help you resolve the issue. If the agent can't help you fix the problem with your computer, it will schedule a repair for the computer and set the laptop up. Back up the data on your laptop, if possible, before sending the computer back to HP. Pack the laptop in at least 3 inches of foam packing material or packing nuts to ensure the laptop is adequately protected from drops or shocks during transit. If the laptop is not packed properly, HP may assume damage to the laptop during delivery as your responsibility. If this happens, you will have to pay for the laptop repair because HP will void the warranty on your laptop. Wait for your designated hp courier to come to your home or office and grab a broken laptop. HP uses certified couriers such as Federal Express and UPS to pick up and ship computers sent for warranty service repairs. The courier must arrive at your home within a day or two after you contact HP customer service. Give me the laptop driver and get a receipt for it. Wait five to 10 days for completion of repairs. You can check the repair status by visiting the HP customer service website and clicking Check Repair Orders in the Find More section of the main page. Taking a donated hp compaq 6710b and returning it to working conditionsParticipated in the Fix It Contest I bought an Acer Aspire laptop and extended its warranty from Walmart three years ago. I recently sent a unit to a Walmart service center for case repair that they told me was covered under my plan (the laptop piece was off). A week later I got it back, only to find that they were going to ruin it. My wireless antenna now only works half the time; they also solve further cases and some small components. I have contacted Walmart many times, and they claim that the damage is my fault. Timothy Gregoire, Zachary, LouisianaOYS responds: Gregoire admits that when she sent the laptop to the service center, it was has one small, cracked hairline. However, he said that the cracks felt worse when he got the laptop back, and that some screws and protective rubber pads were missing, indicating that someone at the service center had handled the notebook. Walmart refused to repair or replace the laptop, saying that the case was a mess because of customer abuse - something not specifically covered by the service plan. When Gregoire called the company to complain, she was ordered to file a claim with the shipper, UPS. After we contacted Walmart about Gregoire's problem, the company sent her a check for \$379, which included the original purchase price of the laptop. If you have to send a computer for repair, we recommend that you take a photo before first, especially if it already has some cosmetic stains. The images may be useful if the unit is damaged in shipping or, as in Gregoire's case, the return product is worse for wear and you need to provide proof of its original condition. Larry H. Brim of Provo, Utah, was unable to get effective technical support for his HP Pavilion p6310y desktop PC. In the eight months he owned the computer, he experienced numerous blue screen failures, spent hours talking to online technology support, and sent the system to HP to fix the frustration three times. Not only is the blue screen problem not fixed, but after the first repair attempt (in which the technology replaces the RAM chip), the PC power settings no longer work; computer and monitor will remain on continuously rather than entering sleep mode. The second and third time Brim sent the machine, the technician could not detect the problem he had encountered. Brim requested that HP hold on to the computer long enough to notice the failure of its disjointed blue screen, which sometimes occurred a week or two apart, but the company refused. The case manager will not raise the issue to the supervisor, nor will Brim grant the request to change the system. Tired of HP returning its computer unacked, and unable to get a response from the company's CEO, Brim turned to us for help. After we contacted HP, the company bought the desktop back from Brim, giving him an HP e-gift card for the original price of the PC, including sales tax. Brim uses gift cards to buy new HP systems. If you experience computer problems more than once, keep a broad log of problems and any steps you and/or vendors take to resolve them. Your repair history is ready to save time when you reach out for technical assistance. Do you have a problem with a hardware or software vendor involving customer service, warranty, rebates, or something like that? E-mail We can't solve every problem, but we will try to deal with the most interesting. Note: When you buy something after clicking on a link in our article, we may get Read our affiliate link policy for more details. Hewlett-Packard on Wednesday announced an Intel-based business laptop with features that can make it easier to exchange components or repair PCs. The new EliteBook and Probook laptops will come with Intel's latest Core i3, i5 and i7 ships and will go global in March. The laptop has one panel at the bottom that can be easily removed to replace fan modules, hard drives, memory, and networking, said Sarah Bussell, manager for HP's business notebook product marketing. In previous HP models, users had to pick up screws and open separate panels to replace different modules, Bussell said. Users can now pull out panels to easily exchange components to keep laptops up to date. For IT managers who have hundreds of notebooks, they want to improve memory, add wireless WAN cards, swap hard drives, it just gives them easy access to get in there. It's very (very simple, says Bussell. For example, on previous models, it was difficult to remove the fan manually, and the keyboard needed to be removed to improve memory. Now all replaceable components sit at the bottom, which does not harm other components, Bussell said. PC makers are more worried about squeezing components into laptops than accessibility, said Roger Kay, president of Endpoint Technologies Associates.But with components getting smaller in size, HP has realized the benefits and cost savings that customers can achieve through quick accessibility, Kay said. Such access is standard for desktops, but rarely for laptops, Kay said. Instructions for repairing laptops or swap components can be provided over the phone, which can save time and money involved in sending laptops to IT departments, Kay said. IT managers can also look to buy cheaper third-party components for use on PCs. HP has also redesigned laptops to make them rougher. Top-of-the-line EliteBook laptops now include an extra layer of protection around the screen, which adds weight to the laptop, but this is a trade-off to ensure the laptop lasts longer, said Kyle Thornton, product manager who appeared at HP. End users can protest the extra weight, but the IT department wants laptops to last at least three to five years, Thornton said. The laptop also includes an improved version of QuickWeb, a quick-boot environment that allows users to start a laptop in seconds for simple tasks such as checking emails. The upgraded software features Skype video conferencing software and a redesigned user interface. Elitebook's p-series lineup includes two new laptops. The 8460p includes a 14-inch screen, weighs 4.56 pounds (2.07 kilograms), and from US\$ 999. 8560p comes with 15.6 inches and is priced starting at \$1,099. The laptop provides up to eight hours of battery life on nine cells, Thornton said. b ProBook ProBook Series The 6460b and 6560b laptops come with 13.3-inch, 14-inch and 15.6-inch screens, respectively, and are priced starting at \$799. Depending on the screen size, the laptop weighs from 4.19 pounds. Laptops will be offered with Intel's upcoming Celeron processors in the future. ProBook p-series budget laptops come in four models with screen sizes ranging from 13.3 inches to 17.3 inches. Laptop prices start at \$579, with weights starting at 3.79 pounds. This laptop includes USB 3.0 and HDMI port (high definition multimedia interface). PCs support up to 750GB of storage and 16GB of RAM. Graphics cards from Advanced Micro Devices are also offered as options. Note: When you buy something after clicking on a link in our article, we may earn a small commission. Read our affiliate link policy for more details. 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Since it offers manuals for products other than just vehicles, users should use keyword search tools to find the right year, create and model the necessary automatic repair manuals. Different manufacturers host repair manuals in different parts of their site, but in most cases they are in sections dedicated to car owners rather than prospective buyers. Buyer.

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