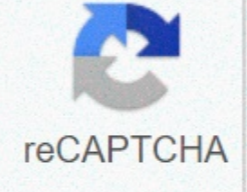




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Air india chicago to delhi

Please fill in the required fields 37. Re: Air India - Chicago to Delhi 5 years ago I just returned from a Chicago/Delhi/Chennai flights, then Chennai/Delhi, and return Delhi/Chennai. It was very hesitant to use Air India, but he hoped his entry into the Star Alliance would help. They made a good implementation of Star Alliance benefits (priority baggage, priority check-in and boarding, lounge access) and published miles within a few days. Also on the good side - even though there is no Economy Plus as in the United, the seat in the economy was bearable even with the seat on the front reclining. The food was ok. Chicago/Delhi (2pm out) made lunch, then no service for about 10 hours, then breakfast. Drink cart preceded by lunch and beer and drinks were free.. but that was the only time they served drinks. Rest of the flight had to go to the back or bottle of water provided with breakfast. On the return flight (2am from Delhi) I had an edible snack at takeoff (no drinks cart), and about 6 hours later breakfast, and 4 hours later lunch. The water was all that was offered throughout the flight, although you could go to the back and order drinks. On both flights, halfway through soda was established in the kitchen and vegetarian sandwiches available. Also in flight to India connecting via Delhi to Chennai, he remained as a transit passenger not completing any immigration or customs procedures. Everything that was done in Chennai. That was good, as our flight was delayed and the connection time was 90 minutes - but able to make no problem. But two major problems will mean I won't use Air India again. First, it is very likely that your pre-assigned seat selection will not be respected. My seats and those of my flight colleagues were confirmed two months before the travel dates. If you're looking for somewhere else to stay, you'll find it's a great place to stay. Imagine assuming you have a seat in the hallway for a flight of more than 14 hours in economy class just to be told you now have a means. If you're looking for somewhere else to stay, you'll find it's a great place to stay. On all four flights one of my colleagues never got his original seat. When I asked him how my seat had been given away on the return DEL/ORD flight, the agent said: Seat assignment is preferences, not guarantees. For a long economy class flight, that's a change of deal for me. Second, AVOD TVs on board the seat back are not maintained. According to our group, I estimate that 20-25% of the screens didn't work. On the way back, my screen worked, would only show the first half of a movie and then just say 'unavailable'. The flight to the DEL screen worked well, including the use of touch screen controls. Flight back could only work with the remote device.... which is also a problem because if you simply slide into your seat you can't help but touch the remote with your hip that constantly turned on the reading light or stopped the video, etc. Cabin was also frigid in Flight... everyone had put on their coats and blanket. Btw - the lack of honoring seat assignments not only an economics problem. A colleague was in biz, and he had given his seat away as well. So you won't use them again. On long-distance flights, pre-booking seat allocation is too critical an issue to leave at random. And the lack of reliable entertainment is also a problem. Overall, the attitude of the staff is very 'we don't care'.... which is understandable given that the airline is owned by the government. I'm surprised Star Alliance keeps going. I'll use someone else for my next flight to India. Finally- all four flights were delayed. The Chennai/DEL was 2.5 hours late which caused some problems with scheduled meetings. Programmed.

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