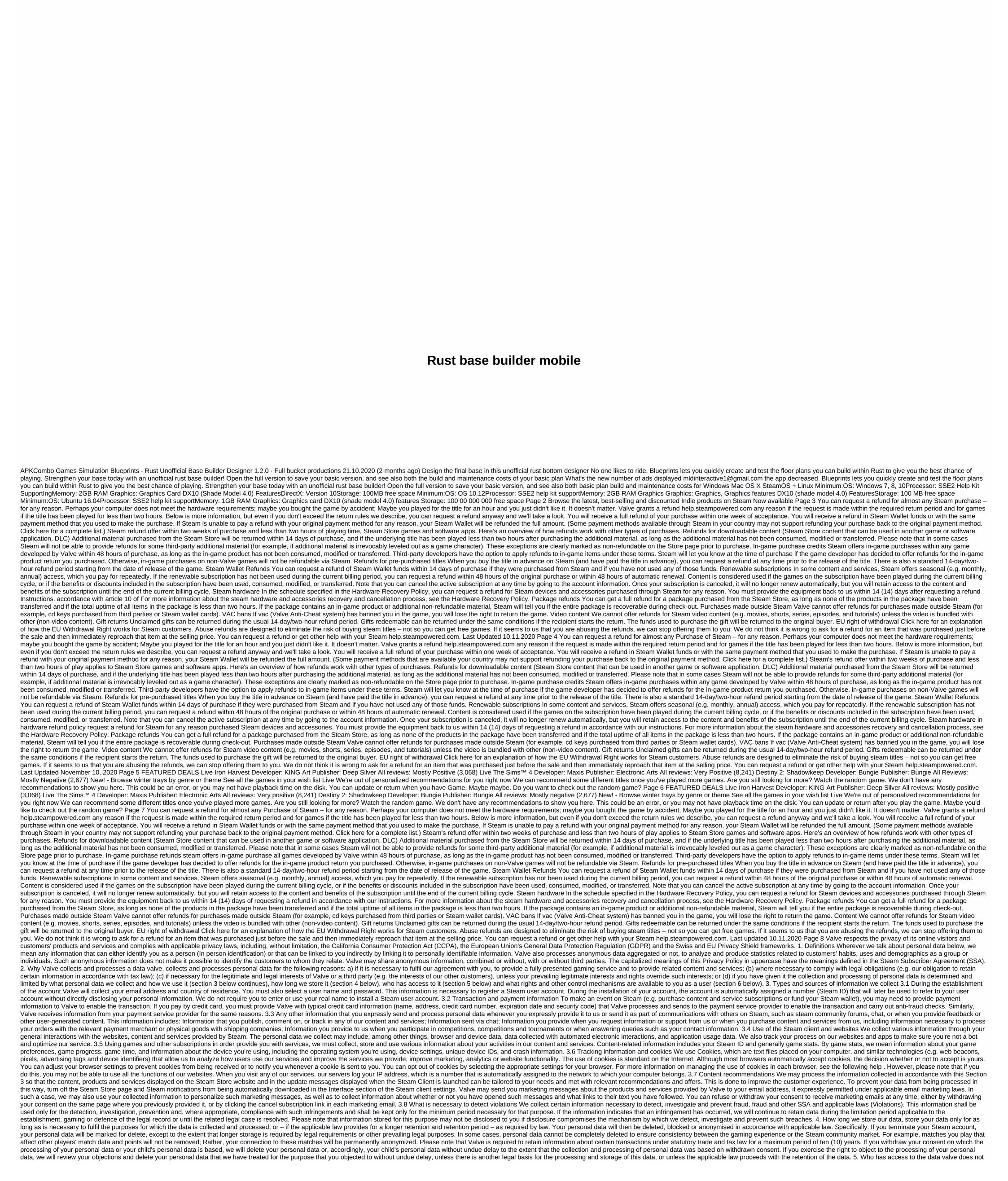
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sell personal data. However, we may share or provide access to each category of personal data we collect as needed for the following business purposes. 5.1 Valve and its subsidiaries may share your personal data with each and use it to the extent necessary to achieve the objectives set out in Section 2. In the event of a restructuring
sale or merger, we may transfer personal data to the third party concerned in accordance with applicable laws. 5.2 We may also share your personal data with our third-party service providers, who provide customer service in connection with goods, content and services shared through Steam. Your personal data will be used in
accordance with this Privacy Policy and only if it is necessary for the provision of customer support services. 5.3 In accordance with Internet standards, we may also share certain information (including the identification of your IP address and steam content that you wish to use) with our third-party network providers providing content
delivery network services and game server services in connection with Steam. Our content delivery network providers enable you to deliver the digital content to you based on your geographic location. 5.4 Our Google Analytics Website
uses Google Analytics, an online analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors' use of the website is usually transmitted to Google and stored through it on servers in the United States.
On this website, IP anonymization has been activated. The IP addresses of users visiting Steam are shortened to Google's server in the United States and shortened there. On behalf of the website operator, Google uses this information to evaluate the website for its users,
to prepare reports on the operation of the website and to provide other website activities and internet-related services to website operators. Google Analytics with other data held by Google. You can opt out of cookies by selecting the appropriate settings for your browser.
However, please note that in this case, you may not be able to use all the functions of this website. For more information about how Google Analytics collects and uses data, www.google.com/policies/privacy/partners. In addition, you can prevent google data collection and processing from your use of the website by downloading and
installing the browser extension via the following link: . 5.5 We make certain information related to your Steam account available to other players and partners through the Steamworks API. Anyone can access this information by querying your Steam ID. public person will name you selected to represent you on Steam and your Avatar
images are available in this way, as well as whether you have been banned from cheating in multiplayer. You can manage the available information on your profile page can be accessed automatically through the Steamworks API. In addition to
publicly available information, game developers and publishers have access to certain steamworks API data directly related to game users they operate. This information includes at least your ownership of the game in question. Depending on which Steamworks services are implemented in the game, it can also include scoreboard
information, your progress in the game, achievements you have accomplished, multiplayer match data, in-game information about what Steamworks services a particular game has implemented, check out its store page. While we do not knowingly share
personal information about you through the Steamworks API, such as your real name or email address, any information you share about yourself on your public Steam profile may be accessed through the Steamworks API, including information that may make you recognizable. 5.6 The Steam community includes bulletin boards, forums.
and/or discussion boards where users can exchange ideas and communicate with each other. When you send a message to a board, forum, or discussion board, please note that the information is published on one of our community forums
against you, ask for it to be deleted using the Reporting feature and the Steam Help website. 5.7 Valve may allow you to link your Steam account to an account to an account provided by a third party. If you agree to connect the accounts, Valve may collect and combine information that you allow Valve to receive from a third party to the data in your
Steam account to the extent that your consent allows at that time. If linking your accounts requires that your person's information be forwarded from Valve to a third party, you will be notified before linking and given the opportunity to consent to the linking and transmission of your data. Your use of your third-party data is subject to a third-
party privacy policy, which we encourage you to review. 5.8 Valve may disclose personal data in order to comply with court orders or laws and regulations requiring the disclosure of such information. 6. Your rights and supervisory mechanisms the data protection laws of the European Economic Area, California and other regions grant
their residents rights related to personal data. While other jurisdictions may offer fewer statutory rights, we make the tools designed to exercise your privacy rights in a simple way, we offer a separate section on the Steam Support page (Privacy Dashboard). This gives
you access to personal data, allows you to correct and delete it if necessary, and objects to its use where you feel it is necessary. To use it, sign in to the Steam account. In most cases, you can access, manage or delete personal data in the Privacy
Dashboard, but you can also contact Valve with questions or requests through the contact processes described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights in relation to personal data: 6.1 Right of data earner. You have the right to have access to your personal data that we have
about you, i.e. the right to claim free of charge (i) information on whether your personal data is stored, (ii) access to stored personal data and/or (iii) duplicates. You may exercise your right to use your personal data through the Privacy Dashboard. If the request affects the rights and freedoms of others, or is manifestly unfounded or
unreasonable, we reserves the right to charge a reasonable fee (taking into account the administrative costs of providing information, communication or requested activities) or refuse to act on the request. 6.2 Right to a claim for rectification. If we process your personal data, we strive to ensure that your personal data is accurate and up-
to-date for the purposes for which it was collected by taking appropriate measures. If your personal data is inaccurate or incomplete, you can change the privacy dashboard from the information you provide. 6.3. Right to remove. You have the right to delete personal data concerning you if the reason why we may collect it (see paragraph 2
above) is no longer available or if there is another legitimate reason for deleting it. If you want individual personal data, edit it through the Privacy Dashboard or request deletion through the Steam Support page. As a result of removing your Steam
user account, you will lose access to Steam services such as a Steam user account, subscriptions, and game-related information linked to a Steam user account. We allow you to restore your Steam account within 30 (thirty) days of requesting that your
Steam account be deleted. You cannot use this feature to: your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident, due to loss of credentials in your account by accident accid
related to your account will be deleted in accordance with Section 4. Above. In some cases, deleting a Steam user account and thus deleting personal data is complicated. Namely, if your account after you have
transferred this role to another user or terminated the business relation. In some cases, given the complexity and number of requests, the erasing period of personal data may be extended, but not more than two months. 6.4 Opposition. Where the processing of your personal data is based on the legitimate interests of Article 6(1)(f) of this
General Data Protection Regulation/section 2.c of this Privacy Policy), you have the right to object to this processing. If you object, we will no longer process your personal data unless there are compelling and prevailing substantiated grounds for processing in accordance with Article 21 gdpr; in particular where the information is
necessary for the establishment, drafting or defence of legal rights. You also have the right to lodge a complaint with the supervisory authority. 6.5 Right to restrict the processing of your personal data You have the right to have restrictions on the processing of your personal data under the conditions laid down in Article 18 of the GDPR.
6.6 Right to portability of personal data You have the right to receive your personal data in a structured, commonly used and machine-readable format and you have the right to transfer this data to another controller under the conditions laid down in Article 20 of the GDPR. Valve makes your personal data available in structured HTML
format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data If you are subject to French data protection law, you have the right to draw up guidelines for the retention, erasing and transmission of personal data after your death from information, technology, data files and civil
liberties on 6 January 1978 in accordance with Article 40-1 of Law No 78-17. 7. Children The minimum age for creating a Steam user account is 13 years. Valve does not knowingly collect personal data for children under this age. If certain countries apply a higher consent to the collection of personal data, Valve requires parental consent
before a Steam account can be created and related personal information Online. 8. Contact information You can contact Valve's Data Protection Officer at the address below. When reviewing all emailed requests, please note that in order to
combat fraud, harassment and identity theft, the only way to access, correct or delete your data is to log in to your Steam account information. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Representative for Data Protection
Issues: Valve GmbH Att. Legal Rödingsmarkt 9 D-20459 Hamburg Germany 9. Further information to users of valve and TR Technical Services Inc. of the European Economic Area, the United Kingdom and Switzerland, a wholly owned US subsidiary (together with Valve), complies with the EU-US Privacy Shield and the Swiss-US
subsidiary. Privacy Shield, set by the U.S. Department of Commerce for the collection, use and storage of personal data transferred from the European Union and Switzerland to the United States. Valve has certified the Ministry of Commerce that it complies with the Privacy Shield principles. In the case of a conflict between the terms of
this Privacy Policy and the Privacy Shield Principles, the Privacy Shield Principles apply. For more information about the Privacy Shield Principles, Valve undertakes to resolve complaints about the collection or use of your personal data. EU and Swiss
persons with inquiries or complaints about our Privacy Shield policy should first contact Valve here. If you have an unresolved privacy or data access issue that we have not addressed satisfactorily, please contact our U.S. third-party dispute resolution provider (free of charge). As explained in the Privacy Shield documentation ( certain
remaining claims that have not been resolved by other means may be subject to binding arbitration. In this case, you have an arbitration option at your disposal. The Privacy Shield Principles, Valve is liable if
third-party agents process personal data in a manner that is inconsistent with the principles, unless Valve proves that it is responsible for the event causing the damage. The Federal Trade Commission has jurisdiction over valve's compliance with the Privacy Shield. 10. For more information, the CCPA grants California residents certain
privacy rights to the personal data we collect. We are committed to respecting these and comply with the The following explains these rights to the CCPA, you have the right to ask us to disclose to you what personal data we collect, use, disclose and sell. Right to request removal
You also have the right to request the erasure of personal data in our possession, subject to certain exceptions. Please note that your request to delete the data for the reasons set out in this Privacy Policy or in cases permitted by the CCPA. Other
rights. The CCPA also gives California residents the right to be notified of our practices in collecting your personal data. In addition, you have the right not to be frivolly discriminated
against under the CCPA. To exercise your rights. The primary means of accessing, managing or deleting your personal data is the Privacy Dashboard, as described in section 6.3 of this Privacy Policy. If you are unable to
access or delete data through the Privacy Dashboard, you can also contact us and request the exercise of these rights. To verify your identity, you must sign in with your Steam account to access the form. Finally, you can contact us at the request of questions@valvesoftware.com, but before we provide access to personal data or delete
it to a request received by email, we must verify your identity using the Proof of Ownership process described in the . You may appoint an authorised representative in writing or by proxy who will ask you to use it on your behalf under the CCPA. Before you accept such a request from an agent, we require the agent to provide evidence that
you have authorized it to act on your behalf, and we may need you to confirm your identity directly to us. Categories, sources, purposes, and recipients of the data collected. In the last 12 months, we have collected the categories of personal data described in section 3 of this Privacy Policy. The sources from which we collect personal
data and the purposes for which we collect and process it are described in sections 2 and 3. In the last 12 months, we have provided each category of personal data with the third-party categories described in section 5 for business purposes. Date of revision: 28.7.2020 Page 9 Valve respects visitors and customers of its products and
services and comply with applicable privacy laws, including, without limitation, the California Consumer Data Protection Act (CCPA), the European Union's General Data Protection Regulation (GDPR) and the Swiss and EU Privacy Shield frameworks. 1. Definitions Wherever we talk about personal data below, we mean any information
that can either identify you as a person (In person identification) or that can be linked to you indirectly by linking it to personally identifiable information. Valve also processes anonymous data aggregated or not, to analyze and produce statistics related to customers' habits, uses and demographics as a group or individuals. Such
anonymous information does not make it possible to identify the customers to whom they relate. Valve may share anonymous information, combined or without third parties. The capitalized meanings of this Privacy Policy in uppercase have the meanings defined in the Steam Subscriber Agreement (SSA). 2. Why Valve
collects and processes a data valve, collects and processes a data valve, collects and processes personal data for the following reasons: a) if it is necessary to fulfil our agreement with you, to provide a fully presented gaming service and to provide a fully presented gaming service and to provide related content and services; (b) where necessary to comply with legal obligations (e.g. our obligation to retain certain
information in accordance with tax law); (c) if necessary for the legitimate and legal interests of Valve or a third party (e.g. the interests; or (d) if you have given your consent. These reasons for the collection and processing of personal data
determine and restrict the personal data we collect and its use (section 3. below), how long we store it (section 4. below), who has access to it (section 5 below) and what rights and other control mechanisms are available to you as a user (section 6 below). 3. Types and sources of information we collect 3.1 During the establishment of the
account Valve will collect your email address and country of residence. You must also select a user name and password. This information is necessary to register a Steam user account, the account, the account is automatically assigned a number (Steam ID) that will later be used to refer to your user account.
without directly disclosing your personal information. We do not require you to enter or use your real name to install a Steam user account. 3.2 Transaction and payment information. We do not require you to enter or use your real name to install a Steam user account. 3.2 Transaction and payment information.
Enables the transaction. If you pay by credit card, you must provide Valve with typical credit card information (name, address, credit card number, expiration date and security code) that Valve processes and sends to the payment service provider to enable the transaction and carry out anti-fraud checks. Similarly, Valve receives
information from your payment service provider for the same reasons. 3.3 Any other information that you expressly send and process personal data whenever you expressly provide it to us or send it as part of communications with others on Steam, such as steam community forums, chat, or when you provide feedback or other user-
generated content. This information includes: Information that you publish, comment on, or track in any of our content and services; Information you purchase content and services from us, including information necessary to process your
orders with the relevant payment merchant or physical goods with shipping companies; Information you provide to us when you participate in competitions, competitions and tournaments or when answering queries such as your contact information. 3.4 Use of the Steam client and websites We collect various information through your
general interactions with the websites, content and services provided by Steam. The personal data we collect may include, among other things, browser and device data, data collected with automated electronic interactions, and application usage data. We also track your process on our websites and apps to make sure you're not a bot
and optimize our service. 3.5 Using games and other subscriptions To provide you with services, we must collect, store and use various information includes vour Steam ID and generally game stats. By game stats. By game stats. By game stats. We mean information about your game and other subscriptions.
preferences, game progress, game progress, game time, and information about the device you're using, including the operating system you're using, device settings, unique device settings, unique device you're using, device settings, unique device settings, unique device you're using, including the operating system you're using, device settings, unique device you're using, including the operating system you're using, device settings, unique device you're using, device you're using you
pixels, advertising tags and device identifiers) that allow us to analyze how users use our services and improve the services we provide, improve the services we provide, improve marketing, analytics or website functionality. The use of cookies is standard on the Internet. Although most browsers automatically accept cookies, the decision whether or not to accept is yours.
You can adjust your browser settings to prevent cookies from being received or to notify you whenever a cookie is You. You can opt out of cookies by selecting the appropriate settings for your browser. For more information on managing the use of cookies in each browser, see the following help. However, please note that if you do this,
you may not be able to use all the functions of our websites. When you visit any of our services, ou
that the content, products and services displayed on the Steam Store website and in the update messages displayed when the Steam Client is launched can be tailored to your needs and met with relevant recommendations and offers. This is done to improve the customer experience. To prevent your data from being processed in this
way, turn off the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam client settings. Valve may send you marketing messages about the products and services provided by Valve to your email address, if expressly permitted under applicable email marketing laws. In such a
case, we may also use your collected information to personalize such marketing messages, as well as to collect information about whether or not you have opened such messages and what links to their text you have followed. You can refuse or withdraw your consent to receive marketing emails at any time, either by withdrawing your
consent on the same page where you previously provided it, or by clicking the cancel subscription link in each marketing email. 3.8 Information necessary to detect violations We collect certain information necessary for the detection, investigation and prevention of fraud, fraud and other SSA and applicable laws (Violations). This
information shall be used only for the detection, investigation, prevention and, where appropriate, compliance with such infringements and shall be kept only for the minimum period necessary for that purpose. If the information indicates that an infringement has occurred, we will continue to retain data during the limitation period applicable
to the establishment, gaming or defence of the legal record or until the related legal record or until the r
data for as long as is necessary to fulfil the purposes for which the data are collected and processed, or – if the applicable law provides for a longer retention and retention period – for the storage and storage of data and the time required by law. Your personal data will then be deleted, blocked or anonymised in accordance with applicable
law. Specifically: If you terminate your Steam account, your personal data will be marked for delete, except to the extent that longer storage is requirements or other prevailing legal purposes. In some cases, personal data cannot be completely deleted to ensure consistency between the gaming experience or the Steam
community market. For example, matches you play that affect other players' match data and points will not be removed; Rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain information about certain transactions under statutory trade and tax law for a maximum period of
ten (10) years. If you withdraw your consent on which the processing of your personal data or your child's personal data or your child's personal data without undue delay to the extent that the collection and processing of personal data was based on withdrawn consent. If you
exercise the right to object to the processing of your personal data, we will review your objected to without undue delay, unless there is another legal basis for the processing and storage of this data, or unless the applicable law proceeds with the
retention of the data. 5. Who has access to the data valve does not sell personal data to the extent necessary to achieve the
purposes set out in section 2 above. In the event of a restructuring, sale or merger, we may transfer personal data to the third party concerned in accordance with applicable laws. 5.2 We may also share your personal data with our third-party service providers, who provide customer service in connection with goods, content and services
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with our third-party network providers providers providers enable you to delivery network services and game server services in connection with Steam. Our content delivery network providers enable you to delivery network providers enable you to deliver the digital content you request, for example when using Steam, using a distributed server system that delivery network providers enable you to delivery network enable you t
geographic location. 5.4 Google use Google Analytics, an online analytics service provided by Google, Inc. (Google, Inc. (Google, Inc. (Google, Inc.) and stored through it on
servers in the United States. On this website, IP anonymization has been activated. The IP addresses of users visiting Steam are shortened to Google's server in the United States and shortened there. On behalf of the website operator, Google uses this information to
evaluate the website for its users, to prepare reports on the operation of the website and to provide other website activities and internet-related services to website activities and internet-related services to website activities and internet-related services to website operators. Google Analytics with other data held by Google. You can opt out of cookies by selecting the appropriate
settings for your browser. However, please note that in this case, you may not be able to use all the functions of this website. For more information, you can prevent google data collection and processing from your use of the website
by downloading and installing the browser extension via the following link: . 5.5 We make certain information related to your Steam account available to other players and partners through the Steamworks API. Anyone can access this information by querying your Steam ID. At least the public personality name you've chosen to represent
you on Steam, and your Avatar images are available in this way, as well as whether you've been banned from cheating in multiplayer. You can manage the available information on your profile page can be accessed automatically through the
Steamworks API. In addition to publicly available information, game developers and publishers have access to certain steamworks API data directly related to game users they operate. This information includes at least your ownership of the game in question. Depending on which Steamworks services are implemented in the game, it can
also include scoreboard information, your progress in the game, achievements you have accomplished, multiplayer match data, in-game information about what Steamworks services a particular game has implemented, check out its store page. Although
we do not knowingly share in person Information about you through the Steamworks API, such as your real name or email address, any information you share about yourself on your public Steam profile can be accessed through the Steamworks API, including information that may make you recognizable. 5.6 The Steam community
includes bulletin boards, forums, and/or discussion board, forum, or discussion board, forum, or discussion board, please note that the information is publicly available online; That's why you do it at your own risk. If your personal information is published on
one of our community forums against you, ask for it to be deleted using the Reporting feature and the Steam Help website. 5.7 Valve may allow you to link your Steam account to an account provided by a third party. If you agree to connect the accounts, Valve may collect and combine information that you allow Valve to receive from a
third party to the data in your Steam account to the extent that your consent allows at that time. If linking your accounts requires that your person's information be forwarded from Valve to a third party, you will be notified before linking and given the opportunity to consent to the linking and transmission of your data. Your use of your third-
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California and other regions grant their residents certain rights related to their personal data. While other jurisdictions may offer fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. In order to exercise your privacy rights in a simple way, we offer a separate section on the Steam
Support page (Privacy Dashboard). This gives you access to personal data, allows you to correct and delete it if necessary, and objects to its use where you feel it is necessary, and objects to its use where you feel it is necessary, and objects to its use where you feel it is necessary. To use it, sign in to the Steam support and select the menu items My Account - > Information related to your Steam account. In most cases, you can access,
manage or delete personal data in the Privacy Dashboard, but you can also contact Valve with questions or requests through the contact processes described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights in relation to personal data: 6.1 Right of data earner. You have the right to
have access to your personal data that we have about you, i.e. the right to claim free of charge (i) your personal data through the Privacy Dashboard. If the request affects the rights and freedoms of others, or is
manifestly unfounded or unreasonable, we reserves the right to charge a reasonable fee (taking into account the administrative costs of providing information, communication or requested activities) or refuse to act on the request. 6.2 Right to a claim for rectification. If we process your personal data, we strive to ensure that your personal
data is accurate and up-to-date for the purposes for which it was collected by taking appropriate measures. If your personal data is inaccurate or incomplete, you can change the privacy dashboard from the information you provide. 6.3. Right to remove. You have the right to delete personal data concerning you if the reason why we may
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result of removing your Steam user account, you will lose access to Steam user account, subscriptions, and game-related information linked to a Steam user account, within 30 (thirty)
days of requesting that your Steam account be deleted. With this feature, you will not accidentally lose your account due to loss of credentials or hacking of your account be deleted. With this feature, you will not accidentally lose your account due to loss of credentials or hacking of your account be deleted. With this feature, you will not accidentally lose your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of credentials or hacking of your account due to loss of your accoun
the extension, the personal data related to your account will be deleted in accordance with Section 4. Above. In some cases, deleting personal data is complicated. Namely, if your account has a business relationship with Valve, such as your job as a game developer, you can only delete your
Steam account after you have transferred this role to another user or terminated the business relation. In some cases, given the complexity and number of requests, the erasing period of personal data may be extended, but not more than two months. 6.4 Opposition. Where the processing of your personal data is based in accordance with
Article 6(1)(f) of this GDPR/section 2(.c) of this Privacy Policy, you have the right to object to: Processing in accordance with Article 21 gdpr; in particular where the information is necessary for the
establishment, drafting or defence of legal rights. You also have the right to lodge a complaint with the supervisory authority. 6.5 Right to restrict the processing of your personal data under the conditions laid down in Article 18 of the GDPR. 6.6 Right to
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January 1978 in accordance with Article 40-1 of Law No 78-17. 7. Children The minimum age for creating a Steam user account is 13 years. Valve does not knowingly collect personal data for children under this age. If certain countries apply a higher consent to the collection of personal data, Valve requires parental consent before a
Steam account can be created and related personal information online. 8. Contact information 
harassment and identity theft, the only way to access, correct or delete your data is to log in to your Steam account information. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Representative for Data Protection Issues: Valve
GmbH Att. Legal Rödingsmarkt 9 D-20459 Hamburg Germany 9. Further information to users of valve and TR Technical Services Inc. of the European Economic Area, the United Kingdom and Switzerland, a wholly owned US subsidiary (together with Valve), complies with the EU-US Privacy Shield and the Swiss-US subsidiary. Privacy
Shield, set by the U.S. Department of Commerce for the collection, use and storage of personal data transferred from the European Union and Switzerland to the United States. Valve has certified to the Commerce Department, comply with the Privacy Shield Principles. In the case of a conflict between the terms of this Privacy Policy and
the Privacy Shield Principles, the Privacy Shield Principles, the Privacy Shield Principles apply. For more information about the Privacy Shield Principles, Valve undertakes to resolve complaints about the collection or use of your personal data. EU and Swiss persons with inquiries or
complaints about our Privacy Shield policy should first contact Valve here. If you have an unresolved privacy or data access issue that we have not addressed satisfactorily, please contact our U.S. third-party dispute resolution provider (free of charge). As explained in the Privacy Shield documentation (certain remaining claims that have
not been resolved by other means may be subject to binding arbitration. In this case, you have an arbitration option at your disposal. The Privacy Shield Principles describe Valve's responsibility for personal data, which it subsequently transfers to a third-party agent. According to the principles, Valve is liable if third-party agents process
personal data in a manner that is inconsistent with the principles, unless Valve proves that it is responsible for the event causing the damage. The Federal Trade Commission has jurisdiction over valve's compliance with the Privacy Shield. 10. For more information, the CCPA grants California residents certain privacy rights to the personal
data we collect. We are committed to respecting these rights and complying with the CCPA. The following explains these rights and Valve policies for them. The right to know. According to the CCPA, you have the right to ask us to disclose to you what personal data we collect, use, disclose and sell. Right to request removal. You also
have the right to request the erasure of personal data in our possession, subject to certain exceptions. Please note that your request to delete the data for the reasons set out in this Privacy Policy or in cases permitted by the CCPA. Other rights.
The CCPA also gives California residents the right to refuse the sale of their personal data. As described in section 5, we do not sell personal data for 12 months. You also have the right to be notified of our practices in collecting or prior to collecting your personal data. In addition, you have the right not to be frivolly discriminated against
under the CCPA. To exercise your rights. The primary means of using, managing or deleting your personal data is to: as described in section 6.3 of this Privacy Policy. If you are unable to access or delete data through the
Privacy Dashboard, you can also contact us and request the exercise of these rights . To verify your identity, you must sign in with your Steam account to access the form. Finally, you can contact us at the request of questions@valvesoftware.com, but before we provide access to personal data or delete it to a request received by email,
we must verify your identity using the Proof of Ownership process described in the . You may appoint an authorised representative in writing or by proxy who will ask you to use it on your behalf under the CCPA. Before you accept such a request from an agent, we require the agent to provide evidence that you have authorized it to act on
your behalf, and we may need you to confirm your identity directly to us. Categories, sources, purposes, and recipients of the data collected. In the last 12 months, we have collected the categories of personal data described in section 3 of this Privacy Policy. The sources from which we collect personal data and the purposes for which we
collect and process it are described in sections 2 and 3. In the last 12 months, we have provided each category of personal data with the third-party categories described in section 5 for business purposes. Date of revision: 28.7., 2020 Page 10 FEATURED DEALS Live Iron Harvest Developer: KING Art Publisher: Deep Silver All reviews:
Mostly positive (3,068) Live The Sims™ 4 Developer: Maxis Publisher: Electronic Arts All reviews: We're out of personalized
recommendations for you right now We can recommend some different titles once you've played more games. Are you still looking for more? Watch the random game. We don't have any recommendations to show you here. This could be an error, or you may not have playback time on the disk. You can update or return after you play the
game. Maybe you'd like to check out the random game? Page 11 Valve respects the privacy of its online visitors and complies with applicable privacy laws, including, without limitation, the California Consumer Data Protection Act (CCPA), the European Union's General Data Protection Regulation (GDPR) and the Swiss
and EU Privacy Shield 1. Definitions Wherever we talk about personal data below, we mean any information that can either identify you as a person (In person identification) or that can be linked to you indirectly by linking it to personally identifiable information. Valve also processes anonymous data aggregated or not, to analyze and
produce statistics related to customers' habits, uses and demographics as a group or individuals. Such anonymous information, combined or without, with or without third parties. The capitalized meanings of this Privacy Policy
in uppercase have the meanings defined in the Steam Subscriber Agreement (SSA). 2. Why Valve collects and processes a data valve, collects and processes a data valve.
(b) where necessary to comply with legal obligations (e.g. our obligation to retain information in accordance with tax law); (c) if necessary for the legitimate and legal interests of Valve or a third party (e.g. the interests of our other customers), unless your prevailing legitimate interests and rights override such interests; or (d) if you
have given your consent. These reasons for the collection and processing of personal data determine and restrict the personal data we collect and its use (section 4. below), who has access to it (section 5 below) and what rights and other control mechanisms are available to you as a user (section 6
below). 3. Types and sources of information we collect 3.1 During the establishment of the account Valve will collect your email address and country of residence. You must also select a user name and password. This information is necessary to register a Steam user account. During the installation of your account, the account is
automatically assigned a number (Steam ID) that will later be used to refer to your user account without directly disclosing your personal information. We do not require you to enter or use your real name to install a Steam user account. 3.2 Transaction and payment information. To make an event on Steam (e.g., purchase content and
service subscriptions or fund your Steam wallet), you may need to provide payment information to Valve to enable the transaction. If you pay by credit card number, expiration date and security code) that Valve processes and sends your selection to
the payment service provider in order for the transaction and anti-fraud checks. Similarly, Valve receives information from your payment service provider in order for the transaction and anti-fraud checks. Similarly, Valve receives information that you expressly send and process personal data whenever you expressly provide it to us or send it as part of communications with
others on Steam, such as steam community forums, chat, or when you provide feedback or other user-generated content. This information sent via chat; Information you provide when you request information or support from us or
when you purchase content and services from us, including information necessary to process your orders with the relevant payment merchant or physical goods with shipping companies; Information you provide to us when you participate in competitions, competitions and tournaments or when answering queries such as your contact
information. 3.4 Use of the Steam client and websites We collect various information through your general interactions with the websites, content and services provided by Steam. The personal data we collect may include, among other things, browser and device data, data collected with automated electronic interactions, and application
usage data. We also track your process on our websites and apps to make sure you're not a bot and optimize our services, we must collect, store and use various information about your activities in our content and services. Content-related information includes your
Steam ID and generally game stats. By game stats. By game stats, we mean information about your game preferences, game progress, game time, and information about the device you're using, device settings, unique device IDs, and crash information. 3.6 Tracking information and cookies We use Cookies,
which are text files placed on your computer, and similar technologies (e.g. web beacons, pixels, advertising tags and device identifiers) that allow us to analyze how users use our services and improve the services we provide, improve marketing, analytics or website functionality. The use of cookies is standard on the Internet. Although
most browsers automatically accept cookies, the decision whether or not to accept is yours. You can adjust your browser settings to prevent cookies by selecting the appropriate settings for your browser. For more information on managing
the use of cookies in each browser, see the following help. Note, however, that if you do you may not have access to the full functionality of our services, our servers log your IP address, which is a number that is automatically assigned to the network to which your computer belongs, 3.7 Content
recommendations We may process the information collected in accordance with this Section 3 so that the content, products and services displayed when the Steam Client is launched can be tailored to your needs and met with relevant recommendations and offers. This
is done to improve the customer experience. To prevent your data from being processed in this way, turn off the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from being automatically downloaded in the Interface section of the Steam Store page and Steam notifications from the Interface section of the Steam Store page and Steam notifications from the Interface section of the Int
to your email address, if expressly permitted under applicable email marketing laws. In such a case, we may also use your collected information about whether or not you have opened such messages and what links to their text you have followed. You can refuse or
withdraw your consent to receive marketing emails at any time, either by withdrawing your consent on the same page where you previously provided it, or by clicking the cancel subscription link in each marketing email. 3.8 Information necessary to detect violations We collect certain information necessary for the detection, investigation
and prevention of fraud, fraud and other SSA and applicable laws (Violations). This information shall be used only for the detection, investigation, prevention and, where appropriate, compliance with such infringements and shall be kept only for the minimum period necessary for that purpose. If the information indicates that an
infringement has occurred, we will continue to retain data during the limitation period applicable to the establishment, gaming or defence of the legal record or until the related legal case is resolved. Please note that information stored for this purpose may not be disclosed to you if disclosure compromises the mechanism by which we
detect, investigate and prevent such breaches. 4. How long we store our data, store your data only for as long as is necessary to fulfil the purposes for which the data is collected and processed, or – if the applicable law provides for a longer retention and retention period – as required by law. Your personal data will then be deleted,
blocked or anonymised in accordance with applicable law. In particular: If you terminate your Steam account, your personal data will be marked for delete other than in legal requirements or other legal dictates longer storage space. In some cases, personal data cannot be completely deleted to ensure consistency between the gaming
experience or the Steam community market. For example, matches you play that affect other players' match data and points will not be removed; Rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain information about certain transactions under statutory trade and tax law
for a maximum period of ten (10) years. If you withdraw your consent on which the processing of your personal data or your child's personal data without undue delay to the extent that the collection and processing of personal data was based on
withdrawn consent. If you exercise the right to object to the processing of your personal data, we will review your objected to without undue delay, unless there is another legal basis for the processing and storage of this data, or unless the applicable
law proceeds with the retention of the data. 5. Who has access to the data valve does not sell personal data to the extent necessary
to achieve the purposes set out in section 2 above. In the event of a restructuring, sale or merger, we may transfer personal data to the third party concerned in accordance with applicable laws. 5.2 We may also share your personal data to the third party concerned in accordance with applicable laws.
and services shared through Steam. Your personal data will be used in accordance with Internet standards, we may also share certain information (including the identification of your IP address and steam content that you
wish to use) with our third-party network providers providers enable you to delivery network services and game server services in connection with Steam. Our content delivery network providers enable you to delivery network providers enable you to delivery network providers providers providers the content to you
based on your geographic location. 5.4 Our Google Analytics Website uses Google Analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website visitors is transmitted usually
saved Google servers in the United States. On this website, IP anonymization has been activated. The IP address be transferred to Google's server in the United States and shortened there. On behalf of the website operator, Google uses this
information to evaluate the website for its users, to prepare reports on the operation of the website and to provide other website and internet-related services to website operators. Google Analytics with other data held by Google. You can opt out of cookies by selecting
the appropriate settings for your browser. However, please note that in this case, you may not be able to use all the functions of this website. For more information about how Google data collection and processing from your
use of the website by downloading and installing the browser extension via the following link: . 5.5 We make certain information related to vour Steam account available to other players and partners through the Steamworks API. Anyone can access this information by guerving your Steam ID. At least the public personality name you've
chosen to represent you on Steam, and your Avatar images are available in this way, as well as whether you've been banned from cheating in multiplayer. You can manage the available information on your profile page can be accessed
automatically through the Steamworks API. In addition to publicly available information, game developers and publishers have access to certain steamworks API data directly related to game users they operate. This information includes at least your ownership of the game in question. Depending on which Steamworks services are
implemented in the game, it can also include scoreboard information, your progress in the game, achievements you have accomplished, multiplayer match data, in-game information about what Steamworks services a particular game has implemented,
check out its store page. While we do not knowingly share personal information about you through the Steamworks API, such as your real name or email address, any information that may make you recognizable.
5.6 The Steam community includes: boards, forums and/or discussion boards where users can exchange ideas and communicate with each other. When you send a message to a board, forum, or discussion board, please note that the information is publicly available online; That's why you do it at your own risk. If your personal
information is published on one of our community forums against you, ask for it to be deleted using the Reporting feature and the Steam Account to an account provided by a third party. If you agree to connect the accounts, Valve may collect and combine information that you allow
Valve to receive from a third party to the data in your Steam account to the extent that your consent to the linking and transmission of your data.
Your use of your third-party data is subject to a third-party privacy policy, which we encourage you to review. 5.8 Valve may disclose personal data in order to comply with court orders or laws and regulations requiring the disclosure of such information. 6. Your rights and supervisory mechanisms the data protection laws of the European
Economic Area, California and other regions grant their residents certain rights related to their personal data. While other jurisdictions may offer fewer statutory rights, we make the tools designed to exercise such rights available to our customers worldwide. In order to exercise your privacy rights in a simple way, we offer a separate
section on the Steam Support page (Privacy Dashboard). This gives you access to personal data, allows you to correct and delete it if necessary, and objects to its use where you feel it is necessary, and objects to its use where you feel it is necessary, and objects to its use where you feel it is necessary, and objects to its use where you feel it is necessary.
cases, vou can access, manage or delete personal data in the Privacy Dashboard, but you can also contact Valve with questions or requests through the contact processes described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights in relation to personal data: 6.1 Right of data
earner. You have the right to have access to your personal data that we have about you, i.e. the right to claim free of charge (i) information on whether your personal data through the Privacy Dashboard. If the request
affects the rights and freedoms of others or is manifestly unfounded or unreasonable, we shall arrest: levy a reasonable fee (taking into account the administrative costs of providing or communication or carrying out the requested action) or refusing to act on the request. 6.2 Right to a claim for rectification. If we process your personal data,
we strive to ensure that your personal data is accurate and up-to-date for the purposes for which it was collected by taking appropriate measures. If your personal data is inaccurate or incomplete, you can change the privacy dashboard from the information you provide. 6.3. Right to remove. You have the right to delete personal data
concerning you if the reason why we may collect it (see paragraph 2 above) is no longer available or if there is another legitimate reason for deletion through the Steam Support page. You can also request the deletion of your Steam account
through the Steam Support page. As a result of removing your Steam user account, you will lose access to Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscriptions, and game-related information linked to a Steam user account, subscription linked to a Steam user account linked to a Steam user account linked to a Steam user account linked to a St
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your Steam account within 30 (thirty) days of requesting that your Steam account be deleted. With this feature, you will not accidentally lose your account. During the suspend period, we may complete any financial and other actions that you may have started before sending the Steam

user account deletion request. After the extension, the personal data related to your account will be deleted in accordance with Section 4. Above. In some cases, deleting a Steam user account and thus deleting personal data is complicated. Namely, if your account has a business relationship with Valve, such as your job as a game developer, you can only delete your Steam account after you have transferred this role to another user or terminated the business relation. In some cases, given the complexity and number of requests, the erasing period of personal data may be extended, but not more than two months. 6.4 Opposition. Where the processing of your personal data is based on the legitimate interests of Article 6(1)(f) of this General Data Protection Regulation/section 2.c of this Privacy Policy), you have the right to object to this processing. If you object, we will no longer process your personal data unless there are compelling and prevailing substantiated grounds for processing in accordance with Article 21 gdpr; in particular where the information is necessary for the establishment, drafting or defence of legal rights. You also have the right to lodge a complaint with the supervisory authority. 6.5 Right to restrict the processing of your personal data You have the right to have restrictions on the processing of your personal data under the conditions laid down in Article 18 of the GDPR. 6.6 Right to portability of personal data in a structured, commonly used and machine-readable format and you have the right to transfer this data to another controller under the conditions laid down in Article 20 of the GDPR. Valve makes your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in structured HTML format through the privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal data available in the privacy Dashboard as described above. 6.7 Right to post-mortem surveillance of your personal d after your death from information, technology, data files and civil liberties on 6 January 1978 in accordance with Article 40-1 of Law No 78-17. 7. Children The minimum age for creating a Steam user account is 13 years. Valve does not knowingly collect personal data for children under this age. If certain countries apply a higher consent to the collection of personal data. Valve requires parental consent before a Steam account can be created and related personal information online. 8. Contact information You can contact Valve's Data Protection Officer at the address below. When reviewing all emailed requests, please note that in order to combat fraud, harassment and identity theft, the only way to access, correct or delete your data is to log in to your Steam account at and select menu items -> My Account -> View account information. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Representative for Data Protection Issues: Valve GmbH Att. Legal Rödingsmarkt 9 D-20459 Hamburg Germany 9. Further information to users of valve and TR Technical Services Inc. of the European Economic Area, the United Kingdom and Switzerland, a wholly owned US subsidiary (together with Valve), complies with the EU-US Privacy Shield and the Swiss-US subsidiary. Privacy Shield, set by the U.S. Department of Commerce for the collection, use and storage of personal data transferred from the European Union and Switzerland to the United States. Valve has certified the Ministry of Commerce that it complies with the Privacy Shield principles. In the case of a conflict between the terms of this Privacy Shield Principles apply. For more information about the Privacy Shield Principles, the Privacy Shield Principles apply. For more information about the Privacy Shield Principles apply. the collection or use of your personal data. EU and Swiss persons with inquiries or complaints about our Privacy Shield policy should first contact Valve here. If you have an unresolved privacy or data access issue that we have not addressed satisfactorily, please contact our U.S. third-party dispute resolution provider (free of charge). As explained in the Privacy Shield documentation (certain remaining claims that have not been resolved by other means may be subject to binding arbitration. In this case, you have an arbitration option at your disposal. The Privacy Shield Principles describe Valve's responsibility for personal data, which it subsequently transfers to a thirdparty agent. According to the principles, Valve is liable if third-party agents process personal data in a manner that is inconsistent with the principles, unless Valve proves that it is responsible for the event causing the damage. The Federal Trade Commission has jurisdiction over valve's compliance with the Privacy Shield. 10. For more information, the CCPA grants California residents certain privacy rights to the personal data we collect. We are committed to respecting these rights and Valve policies for them. The right to know. According to the CCPA, you have the right to ask us to disclose to you what personal data we collect, use, disclose and sell. Right to request removal. You also have the right to request to delete the data for the reasons set out in this Privacy Policy or in cases permitted by the CCPA. Other rights. The CCPA also gives California residents the right to refuse the sale of their personal data. As described in section 5, we do not sell personal data for 12 months. You also have the right to be notified of our practices in collecting or prior to collecting your personal data. In addition, you have the right not to be frivolly discriminated against under the CCPA. To exercise your rights. The primary means of accessing, managing or deleting your personal data is the Privacy Dashboard, as described in section 6 of this Policy. Customers may also delete their Steam account and related personal data as described in section 6.3 of this Privacy Policy. If you cannot access or delete data through the Privacy Dashboard, you can elete data through the Privacy Dashboard, you can also contact us at the request of questions@valvesoftware.com, but before we provide access to personal data or delete it to a request received by email, we must verify your identity using the Proof of Ownership process described in the . You may appoint an authorised representative in writing or by proxy who will ask you to use it on your behalf under the CCPA. Before you accept such a request from an agent, we require the agent to provide evidence that you have authorized it to act on your behalf, and we may need you to confirm your identity directly to us. Categories, sources, purposes, and recipients of the data collected. In the last 12 months, we have collected the categories of personal data described in section 3 of this Privacy Policy. The sources from which we collect and process it are described in section 5 for business purposes. Version Date: July 28, 2020 Page 12 You can request a refund for almost any Purchase of Steam — for any reason. Perhaps your computer does not meet the hardware requirements; maybe you bought the game by accident; Maybe you played for the title for an hour and you just didn't like it. It doesn't matter. Valve grants a refund help.steampowered.com any reason if the request is made within the required return period and for games if the title has been played for less than two hours. Below is more information, but even if you don't exceed the return rules we describe, you can request a refund anyway and we'll take a look. You will receive a full refund of your purchase within one week of acceptance. You will receive a refund in Steam Wallet funds or with the same payment method for any reason, your Steam Wallet will be refunded the full amount. (Some payment methods available through Steam in your country may not support refunding your purchase back to the original payment method. Click here for a complete list.) Steam store games and software apps. Here's an overview of how refunds work with other types of purchases. Refunds for downloadable content (Steam Store content that can be used in another game or software app, DLC) Additional material The Steam Store will be returned within 14 days of purchase, and if the underlying title has been played less than two hours after purchasing the additional material, as long as the additional material has not been consumed, modified or transferred. Please note that in some cases Steam will not be able to provide refunds for some third-party additional material is irrevocably leveled out as a game character). These exceptions are clearly marked as non-refundable on the Store page prior to purchase. In-game purchase credits Steam offers in-game purchases within any game developed by Valve within 48 hours of purchase, as long as the in-game product has not been consumed, modified or transferred. Third-party developers have the option to apply refunds to in-game items under these terms. Steam will let you know at the time of purchase if the game developer has decided to offer refunds for the in-game product return you purchased. Otherwise, in-game purchased titles When you buy the title in advance on Steam (and have paid the title in advance), you can request a refund at any time prior to the release of the title. There is also a standard 14-day/two-hour refund period starting from the date of release of the game. Steam Wallet Refunds You can request a refund of Steam Wallet funds within 14 days of purchase if they were purchased from Steam and if you have not used any of those funds. Renewable subscriptions In some content and services, Steam offers seasonal (e.g. monthly, annual) access, which you pay for repeatedly. If the renewable subscription has not been used during the current billing period, you can request a refund within 48 hours of the original purchase or within 48 hours of automatic renewal. Content is considered used if the games on the subscription have been played during the current billing cycle, or if the benefits or discounts included in the subscription at any time by going to the account information. Once your subscription is canceled, it will no longer renew automatically, but you will retain access to the content and benefits of the subscription until the end of the current billing cycle. Steam hardware In the schedule specified in the Hardware Recovery Policy, you can request a refund for Steam devices and accessories purchased through Steam for any reason. You must provide the equipment back to us within 14 (14) days of requesting a refund in accordance with our instructions. For more information about the steam hardware and accessories recovery and cancellation process, see the Hardware Recovery Policy. Package refunds You can get a full refund for a package purchased from the Steam Store as long as they don't exist the items in the bundle have been moved, and if the total uptime of all items in the package is less than two hours. If the entire package is recoverable during check-out. Purchases made outside Steam Valve cannot offer refunds for purchases made outside Steam (for example, cd keys purchased from third parties or Steam wallet cards). VAC bans If vac (Valve Anti-Cheat system) has banned you in the game, you will lose the right to return the game. Video content We cannot offer refunds for Steam video content (e.g. movies, shorts, series, episodes, and tutorials) unless the video is bundled with other (non-video content). Gifts redeemable can be returned under the same conditions if the recipient starts the return. The funds used to purchase the gift will be returned to the original buyer. EU right of withdrawal Click here for an explanation of how the EU Withdrawal Right works for Steam customers. Abuse refunds are designed to eliminate the risk of buying steam titles – not so you can get free games. If it seems to us that you are abusing the refunds, we can stop offering them to you. We do not think it is wrong to ask for a refund for an item that was purchased just before the sale and then immediately reproach that item at the selling price. You can request a refund or get other help with your Steam help.steampowered.com. Last Updated on November 10, 2020 in 2020

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