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Pebble not connecting to iphone

Support Communities/iPad/Using iPad Looks like nobody's responded for a while. To start the conversation again, simply ask a new question. Q: Q: I have a Logitech stone mouse paired with my iPad Pro (2018, 11inch, running iPad OS 13.3.1). I was hoping to shortcut the app to create a personal automation so that when my iPad connected to the mouse, AssistiveTouch would turn on automatically. Shortcuts would appear to support this workflow except that when I look for Bluetooth devices, the mouse does not show up. All other Bluetooth devices show up and I've tried this on both the iPad Pro and an iPhone XR. Anyone else have this (or a similar question)? iPad Pro 11-inch Wi-Fi Posted on Jan 30, 2020 12:28 AM Answer I have this question too (6) I have this question too I also (6) Me too Page content loaded Jan 30, 2020 7:17 in response to wilstobbart In response to wilstobbart Hello,Unfortunately this is not possible at this time. You are welcome to share your feedback with Apple, using the following link. Product Feedback - Apple Jan 30, 2020 7:17 Am Reply Helpful Thread Response - More Options Jan 30, 2020 7:59 pm in response to QuickPost In response to QuickPost Thanks for the reply. Can you elaborate on why you think this is not possible? It should, in theory, be, because it is a Bluetooth device that is paired and used. I can't see why shortcuts differ between my AirPods/Xbox controller and this mouse. Jan 30, 2020 7:59 Answer Helpful Thread response - more user user profile options for users: wilstobbart Question: Q: Logitech Pebble does not appear as a Bluetooth device in Shortcuts.app If your Pebble smartwatch has already been connected to your iPhone and you want to connect it to another smartphone, you may face connection errors during the process. This bug can be solved by letting both the connected devices forget each other and then connect the smartwatch to the different smartphone. The process is simple. To do this: ■Tap Sleep /Wake to switch on your first (already connected) iPhone. ■Tap the Settings icon from the Home screen. ■From the Settings window, turn on Bluetooth. ■Under the MY DEVICES section, tap the i sign that represents your Pebble smartwatch that can't connect with your other iPhone. ■On the next window, tap Forget this device. ■Tap Forget device from bottom to pair pebble watch from iPhone. ■After this, go to the menu screen on the Pebble clock by pressing the center button on the right. ■From there, continue pressing the lower button from the right to select Settings and press the center button to select the selected option. ■On the Settings opened screen, press the center button to select Bluetooth. ■Select the iPhone you want to remove (unconnected) from the Pebble smartwatch, and tap Select ■Finally on the forget screen, press the middle button to forget the paired device from the watch. ■Try reconnecting the other iPhone with your smartwatch via Bluetooth. You must log in or register to reply here. Z Blue Tooth Does Not Connect Smartwatches 2 Mar 10, 2018 G How to Connect to a smart watch Smartwatches 5 Jan 16, 2017 L Which smartwatch has the best battery life (after Pebble)? Smartwatches Dec 1, 25, 2016 G Your Pebble is not bricked (yet) Smartwatches 0 Dec 15, 2016 G What Fitbit's Pebble Acquisition Means for You Smartwatches 1 Dec 7, 2016 Pebble Update Brings it Closer to Fitbit Territory, But It Still Needs Work Smartwatches 1 May 12, 2016 D software installation on Pebble Steel watch Smartwatches 2 May 7, 2016 Pebble Time Round Review: The Most Beautiful Smart Smartwatches 1 Dec 1, 2015 Black Friday & Cyber Monday Deals: Smartwatches Smartwatches 3 Oct 29, 2015 Finally, Pebble Makes a Sexy Smartwatch Smartwatches 1 Sep 23, 2015 What is your favorite watchface? 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Your phone has data or is connected to the Internet if you need to download an update for the app or your watch firmware. Paired vs Connected Paired, but not connecting Unpairing Pebble Time Re-Pairing Pebble Time Paired vs Connected Pairing is a security feature of Bluetooth where you confirm the identity of your Pebble Time and grant it permission to communicate with your phone. Once your Pebble Time has successfully connected, it will be able to connect to your phone without repeating the pairing process (unless the pairing is removed). When you connect your watch with your phone, you form an active link between them to exchange information. Both units are active and lending or borrowing live data. You cannot be connected without being paired - i.e. your Pebble Time must be approved by your phone before it can access any information. You will need to re-establish the connection between your Pebble Time and with each new session. Session, but don't connect Start your Pebble Time iOS app. If your Pebble Time shows Disconnected in the upper left corner of the app, first try turning off bluetooth for both your phone and smartwatch and then turn it back on. Your app should automatically reconnect them. If you have already paired Pebble with one or more devices, your attempts to connect to your iPhone may be blocked by a previous pairing that tries to connect again or if a severed connection was not fully registered on one of the devices. Please unpaid/forget the pairing from each device. To pair devices, follow this route on your Pebble Time: > Menu > Bluetooth > [Device Name] > Forget. To pair pebbles on your iOS device, go to Settings > Bluetooth > tap the info icon to the right of your Pebble > Forget this device. Check for a BT LE for your Pebble and be sure to forget both Pebble XXXX and Pebble-LE XXXX pairings. To make sure your previous connection has been completely cut off, please restart each device. To turn off your Pebble Time follow this path on your watch: Main menu > Settings > Bluetooth > System > Shut Down. To boot it up again, hold back the button (on the left side) for 3-5 seconds until the Pebble logo appears. Once you have successfully unpaired and restarted each device involved, please try your pairing again. Re-Pairing Pebble Time Launch Your Pebble App. If you are not paired with your watch, you should be taken to a page to choose which Pebble you have. Tap the image of the watch. If you are not taken to that page at launch, press the banner that says Not connected. CONNECT at the bottom of the screen. Pebble's mobile app automatically starts searching for nearby Pebbles. Place your watch on your phone. Once the app has found it, confirm the pairing on your iPhone and on your watch. If the phone is still not paired or connecting, please double check that the settings are correct and BT is turned on. For Pebble, the path from the Settings menu > Bluetooth, and make sure it shows Now discoverable. From on your iPhone go go and make sure that Bluetooth shows On. If not, tap it and move the switch to one mode (on the right with green display). If these settings were correct and you still can't connect to Pebble, please: Factory Reset your Pebble Time by going to Settings > Bluetooth > System > Factory Reset. Uninstall your Pebble app and download it in a new time from the App Store. Make sure the settings listed above are still enabled, and try your pairing again, using the instructions provided here. Did you find this article helpful? Yes! I found this article helpful If there is a physical problem with your Pebble, visit our Hardware Questions article. Also, review our iOS settings and articles to make sure your Pebble is configured correctly. Try me first Pebble won't pair/connect app not connecting Allow/Ignore Pop-Up My update failed iOS 8 call notification not coming through Message messages not coming through Duplicate notifications My music controller does not work Recovery loop Older iPhone models and software Try me first Pebble will not pair / connect One of the major changes with 2.0 firmware is that Bluetooth LE has been activated! To make sure your previous connection has been completely cut off, please restart each device. To restart Pebble, press and hold the Back, Up, and Select (Simultaneous) buttons for 10 seconds. Once you have successfully unpaired and restarted each device involved, please try your pairing again. Pair and Connect Pebble Start your Pebble iOS app. The disconnected status will appear in two places: You can either press PebbleN at the top left of the main menu, or at the bottom of the screen it should say PRESS to connect your pebble. Tapping either will launch a walkthrough to re-connect your Pebble. Make sure your Pebble is on and within range, then press continue. Then you'll see a pop-up, showing the devices that are available for pairing. Find and choose your Pebble. It should appear within 30 seconds, but in some cases may take up to 2 minutes. If multiple Pebbles appear and you need help separating yours, please click here. A message will appear that says Pebble XXXX would like to pair with your device Press Par on your iPhone and press the check mark on your Pebble (Up button). If you use iOS 7 you will receive a second Bluetooth Pairing Request, this time for pebble-LE-XXXX, which allows connection to the advanced notifications center. Press 'Par. Your Pebble should now be paired and paired together. You can confirm by looking for the status in the upper-left corner of the Pebble app's main menu. To confirm your connection, you can send test notifications. If they indicated under the Try Me First section on this page are correct and you still can't connect to Pebble after you have the please uninstall your Pebble app and re-download it. Make sure the settings listed above are still enabled, and try your pairing again, using the instructions provided here. If you still can't pair or connect your Pebble, please contact our support. Back to Top App is not connect If you have problems with watchapps not connecting, make sure the Pebble app is connected and running in the background of your phone. Watchapps, especially those running on Javascript, will not be able to collect and convey the data they need if the Pebble app is not running. The best way to ensure this is to hard-close the Pebble app, and relaunch it. Check the upper-right corner of the status app and press it if it says Pebble disconnected to re-establish the connection. If a new connection doesn't update the app, please notify the app developer from the Pebble App Store. Simply search and select the troublesome watch app from the store and scroll to the bottom. There will be the option of Email developers for support. Some apps (such as weather apps, stock tickets, etc.) have their data updated from a server designated by the developer, which can cause the problem. If you can't load the app or if it causes your Pebble to crash we would appreciate it if you could submit details of the problem you are experiencing so that our team can investigate. Back to Top Allow/Ignore Pop-Up Sometimes iOS users will receive this pop-up message: This occurs when the Pebble app is forced to shut down, which iOS will do if it needs memory (e.g. when you start a memory-heavy game). If you want to take some precautions to avoid this announcement, be sure to hard-close all apps that are not in use/need not be active. If possible, please also make sure that there is some free space on your device. Because it's a deliberate feature of the operating system to improve your device's responsiveness, we can't prevent it from happening. However, we have done our best to ensure that this happens as rarely as possible. Back to Top My Update Failed Sometimes Pebblers experience problems updating their app or looking at firmware when a new version is released. If you have encountered this problem, please try the following: Force the Pebble iOS app to turn off the Bluetooth settings on your iOS device (Settings >>> Bluetooth) Restart your iOS device Turn off the Bluetooth settings on your Pebble (Main Menu >>> Settings >>> Bluetooth) Reboot Pebble (simultaneously hold the Back, Up and Select buttons for 10 seconds) The restart should automatically turn on your Bluetooth again, but please check the button. Turn Bluetooth ON, if it isn't already (Main Menu >>> Settings >>> Bluetooth) Turn Bluetooth back ON for your iOS device to relaunch your Pebble app, connect your watch to your phone, try the update again. If it still doesn't work, contact support using your Pebble app. Include as much detail as you can: at what point it failed, any error messages, if you ever successfully updated pebbles firmware, etc. Back to the top iOS 8 call notification won't come through after the iOS 8 update detected a bug with incoming call notifications. We've contacted Apple to let them know about the issue, so they're aware and working on it. In the meantime, we recommend that you visit this page from the Apple Support Site. If that doesn't work, try signing out and back to your iCloud account. For instructions, please click here. Back to the best messaging won't get through If you want to allow Pebble to view notifications, turn on the Show notifications on your iPhone (or other iOS device) option by going to Settings >>> Bluetooth. Click the info icon next to your connected Pebble and tap View Messages in on-position. Next, visit notification center on your phone by going to Settings >>> Notifications to make sure that every type of alert you want to receive is turned on. From Messaging as an example, go to Settings >>> Notification Center >>> Messages. Confirm the option to View in Notification Center is set to On. Please also make sure that the Show on Lock Screen slider is in ON mode. Repeat the same call notification steps by selecting settings >>> Alert Center >>> Phone. Also, make sure that there is enough free space on your device, otherwise messages may not flow through. Freeing up a couple of gigs of space (if possible) should improve notification delivery. For more information on setting up your iOS messages, please click here. Back to the top duplicate messages The duplicate notifications on iOS can occur when the Apple Notification Center service, which is responsible for pushing messages to third-party devices, sees messages that are unread in the notification tray. This can be address by dragging down from the status bar at the top of the iPhone display and then clearing the older messages from the tray. In addition, users running iOS 8 and the latest Pebble software will be able to dismiss messages from their phone and watch simultaneously by pressing the Select button when the message appears on your Pebble. However, we are aware of the issue and are working on a duplicate message filter for a future update. Back to Top My Music Controller won't work If your Pebble is properly paired and connected with your iOS device but the Music app doesn't connect with your playlist,

it's usually because The Music Player isn't the latest or active media player. For example, if you recently played a video that you captured on your iPod and did not finish finished app, that's what your Music app considers the latest media and checks it instead. It will also control movies, TV shows and Podcasts from your Video section. Back to the Top

Recovery Loop If you find yourself in a recovery loop (Pebble keeps restoring itself and puts you in recovery mode) after trying to update your Pebble firmware, it will require a few steps to get out of it. First, forget the pairing on your iPhone (Settings >> Bluetooth >> to the right of Pebble XXXX >> Forget this device; repeat the same process for Pebble-LE XXXX). Then, on your iPhone, turn off Bluetooth and again. Relaunch your Pebble app and pair the devices again. Try the update again. Once you've successfully reconnected your watch to your phone, you should be prompted for the update. If you weren't asked, follow this route in your Pebble mobile app to launch it: Main Menu >> Support >> Update Your Pebble >> Check Now. If you are sent back to the recovery loop, please repeat the previous instructions until after you have paired and connected your Pebble. Do not try to update again; quickly cancel it if the app automatically starts trying to update. Instead, visit the appropriate link below on your phone and open with the Pebble app. It is an old, stable version (1.12.1) of pebble firmware. - If the serial number does not start with a Q, please open this link on your iOS device (just press or enter it in Safari): - If the serial number of your watch starts with a Q, please use this version: Once you have it downloaded and your Pebble is successfully paired/connected again, please try the latest update one more time. If you're still experiencing, contact Pebble Support using your iOS App. Back to Top

Older iPhone models and software Pebble is optimized for the iPhone 4S and up. Older iPhones or other iOS devices have restrictions on the messages they can receive. Our current iOS mobile app is based on Bluetooth LE features that the iPhone generations before the 4S are unable to support. Previous versions will still be able to receive basic messages (SMS, email, phone calls) and you will be able to use your Pebble for fitness apps and music control. However, you won't be able to take advantage of our 2.0 app or firmware. Back to top

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