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Ooma wireless adapter quick start guide

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Wireless Adapter Ooma Telo Wireless Adapter allows ooma Telo Quick Start Guide to connect to the Internet wirelessly over Wi-Fi networks. This means you'll be able to install your body anywhere in your home where you have access to Wi-Fi. Take a moment to think about a suitable place to keep your Ooma Telo and home phone. It should be centrally located because you will use Telo to check voicemail and access enhanced features such as Call Screening and Do Not Disturb. It will take approximately 10 minutes to set up the wireless adapter. You will need access to:

- Desktop or laptop computer with Ethernet port
- Ethernet cable

IMPORTANT: Ooma Telo is fully functional. If your Body hasn't been installed yet, we recommend that you follow the instructions that are included and set it up using a fixed Ethernet connection first. This ensures that your Body is functional and has downloaded the latest wireless adapter support software. 700-0117-102 Step 1

® Install a wireless adapter Before you begin, make sure that the adapter is aligned correctly with the port on the back of the Ooma Telo and connect it. Push firmly to ensure that the adapter is fully inserted inside, but do not use excessive force. Turn it upwards for optimal reception. Go to step 1, step 2 Connect your computer to a USB Telo network Use an Ethernet cable to connect your computer to the Ooma Telo Home Network port. Go to step 2 Go to step 3 Configure the wireless settings On the computer you connected to your phone, open your web browser and go to: Click the Wireless tab and follow the on-screen instructions to connect your phone to your home Wi-Fi network. Note: You'll need to know the name and password for your home wireless network. Step 3 Congratulations, you're off wireless! You can now disconnect the fixed Ethernet cable that connects ooma Telo to your modem or router. You can move your Body to a more central location in your home for free! The next time you turn on Ooma Telo, it connects to the Internet wirelessly over your home Wi-Fi network. As before, Telo will be ready for use when the Ooma logo stops flashing red and all buttons turn blue. Pick up the phone connected to your Telo phone and listen to the Ooma music dialton to confirm that you are ready to make and receive calls. If your Ooma Telo can't connect wirelessly, see Troubleshooting on the back, where you can correctve measures, measures, Keep in mind that a fixed Ethernet cable (connected to an Internet TO port) overrides the use of a wireless adapter. **IMPORTANT** If your Ooma Telo was set between your modem and router before you installed the wireless adapter, be sure to reconnect the router's WAN (or Internet) port to the modem, and then power both devices. Quick Start Step 1 Activate Online Start by activating your Ooma Telo device online. Look for the seven-digit activation code printed on the bottom of telo. Next, go to the web browser at: Step 2 Connect Ooma Telo to the router and Use the included Ethernet cable to connect the Telo Internet port to the open Ethernet port on the router. Step 3 Connect your phone with a cable or wireless phone Connect your phone to your Ooma Telo device Use an existing phone cable to connect your phone's cable phone or wireless phone base to the port. Ooma-Telo2-QSG_EN 700-0127-400-F2.indd 1 700-0127-400 Activation Wizard will guide you through:

- Select a phone number
- Register your 911 address
- Add billing information
- Create an Ooma account

You will receive an email confirmation after activating your device. Go to step 2 router alternative settings options and while we recommend starting with this setting, Ooma Telo is flexible enough to fit into any home network. For more network installation options, see the back of this guide. Go to step 3 Go to step 4 Ooma Telo content package ® Ooma Telo Getting Started Installing Ooma is easy! In fact, most users are up and calling in less than 15 minutes. This guide will walk you through the ooma telo settings and introduce you to the basics of using Ooma. Step 4 Power On Plug in ooma Telo b POWER Plug the supplied power adapter into the port. It is normal for the lights on the Body to flash for several minutes while it starts. The Ooma logo lights up blue when the device is ready for use. Pick up the phone and listen to the Ooma music dialton to confirm that your setup is complete. Congratulations, you're done! Place your first phone call Pick up the phone you connected to Ooma Telo and dial as always. Call a friend or family member and experience firsthand the quality of Ooma PureVoice™. While you're at it, maybe you should tell them about Ooma! Check out my Ooma Access online control panel on my.ooma.com. Here you unlock your system options:

- Check voicemail and call logs
- Configure preferences and set advanced features
- Purchase additional services and add-ons

And much more! The first time you sign in, our Setup Wizard will help you configure our most popular features. What's next? Phone number transfer In most areas, you can transfer your existing phone number to a one-off fee. You must maintain telephone services with your current provider until the transfer process is complete, which typically takes approximately 3 to 4 weeks. To check availability, learn more, or get started, visit: [my.ooma.com/port](#) Explore Ooma Premier™ Ooma Premier is a bundle of enhanced call features that will take your home phone service shooting on all reels! Each Ooma Telo includes a free Ooma Premier trial that gives you the opportunity to try out over 25 premium call features. For an overview of our most popular features, see Ooma Premier. To learn more about all the features and benefits included in your Ooma Premier subscription, go to: [my.ooma.com/premier](#) Ethernet Cable AC Adapter a b Have a Question or Need Assistance? Here's where you can seek help: Knowledge Base: [www.ooma.com/support](#) User Guides: [www.ooma.com/userguide](#) Community Forum: [www.ooma.com/forums](#) Live Customer Care: 1-888-711-6662 (US) 1-866-929-6662 (Canada) Go to Step 1 Power Outlet b If Your Device Requires Software Upgrade, ! The Ooma logo will flash purple while the latest version is downloading. This can take 5-10 minutes depending on your Internet connection speed. Do not disconnect the body during the upgrade. When the upgrade is complete, it restarts automatically. Set up voicemail It only takes a few minutes to set up your voicemail account. To get started, pick up the phone connected to Ooma Telo and press the button on Telo. The system guides you through configuring your account and recording your personal greeting. More information on the other hand 7/22/14 1:25 AM As I invested a lot in my Ooma home phone service, I decided to pile up my investment even more, and get an Ooma Wireless+ Bluetooth adapter. I want to have the flexibility to keep my basic phone unit anywhere in the house. Ooma Wireless + Bluetooth adapter with USB connection allows me to perform this step. As I unboxed and demonstrated in the video settings, here are a few things you need first. Requirements: Ooma base unit Network cable Computer phone and analog cable As a brief guide that is included in the unit explains, it is very easy to set up. The instructions come with three simple steps. These steps took about 3-5 minutes to complete and I was on track for wireless freedom with my Ooma. Here are the steps I followed: Install the wireless adapter at the back of the Ooma base unit Connect your home computer to your Ooma device via a network cable (use the home port on your Ooma device) Configure your wireless settings by going to setup.ooma.com (you can invoke the command line on your computer and ping setup.ooma.com to test your local connection via a network cable) Here's a short video I made about how to set up an Ooma wireless adapter. it was possible to set the Ooma Bluetooth adapter to mobile phone or hands free device, then follow the three simple steps below. Go to setup.ooma.com and select Bluetooth. Enter a Bluetooth service name, enable Bluetooth (and you can enable Bluetooth audio transfer), and then click Update to add device Click Add to see bluetooth device. Select it and click Next Make a note of the default Pin and click Add Now the Ooma Bluetooth adapter is connected to the Bluetooth device. Since I set it up, I was really impressed with the functionality of using Bluetooth services. It was nice how when my cell phone is called it rings both my home phone system (with the caller ID shows it through my cell phone) and my cell phone. Here are a few print screens from my settings that may benefit you. I hope you like Ooma Wireless + Bluetooth adapter as much as I do! Let me know your thoughts if you use it and any comments below. Read more about Ooma Telo on Amazon (now only \$99) This article was brought to you by our friends at Ooma. All opinions expressed are 100% authors. ooma technology product review Need more help in installing Ooma Hub or Telo system? Let us know. wxman Posts:6Connected:Tue Jan 15, 2013 18:49 Problems with wireless adapter Post from wxman » Tue Jan 15, 2013 19:04 Hello, I installed ooma telo behind the router (wrt54g) when I got it a few weeks ago. Everything worked perfectly. However, I wanted to place the body somewhere far from my router. So I bought a wireless adapter. The installation also went well and worked well for a few minutes. Then the problems started. About every 5-10 minutes the connection drops (the ooma logo flashes a little red) and then returns. Occasionally, ooma seems to be doing a complete reboot. Initially ooma and router were on different floors of my house, but I moved them to the same room to make sure it wasn't a weak signal problem. I called ooma technical support and they checked my body. They said it was one of two problems, either the adapter was bad or there were a couple of router settings they thought I might need to change (but they couldn't help me with the specifics) They sent me a replacement wireless adapter, but it seemed that the router problem was more likely. When I disconnected the wireless adapter and restored the wired connection, everything worked again. Does anyone suggest anything if the replacement adapter doesn't work (or that I might try while waiting for the adapter to arrive). Initially, the router had the default Firmware Linksys, but today I flashed the dd-wrt firmware because I heard it was stronger. I should note that I'm not too networking savvy. I made minor adjustments to the router and security settings, but that's about it. Thanks! murphy Posts:7425Aused:Tue Jan 27, 2009 12:49 pm Pennsylvania Post murphy »Ut Jan 15, 2013 19:25 Måte 2.4 2.4 wireless phones or X10 camcorders? Both can interfere with the 2.4 GHz WiFi signal. Customer since January 2009 Telo with 2 phones, Linx, and security phone Telo2 with 2 phones and Linx wxman Posts: 6Joined: Tue Jan 15, 2013 18:49 Post by wxman » Thu Jan 17, 2013 7:11pm Well, a replacement wireless adapter arrived today. Very nice response time ooma. Unfortunately, once I installed the replacement adapter, the connection dropped 3X in about 20 minutes. So, this seems to be about the same as the original when it comes to dropped connections. My router has no problems maintaining a connection with another device. Are there any router debugging to try to improve connection reliability? I could try to buy a new router because it is a few years old, but I would hate to replace a perfectly good router and still have this problem. Thanks again for any advice you can give. lbmofo Posts:9337Attached: Sunday, March 14, 2010 7:37 PM Location: Greater Seattle Contact: Post by lbmofo » Thu Jan 17, 2013 9:40 pm My friend had the same router and recently changed to something newer because he had connectivity problems. But if you don't have trouble maintaining contact with other devices, I'm not sure what might be going on. You can get a wireless bridge to connect ooma via ethernet. Check out what I use here: /viewtopic.php?f=5&start=13450&start=20#p97898 Or you can try to get an updated router and see it. Look here to optimize router settings: /viewtopic.php?t=14952#p104179 murphy Posts:7425Connected:Tue Jan 27, 2009 12:49 Pm Location: Pennsylvania Post by Murphy » Fri Jan 18, 2013 2:58 Am Take Your Body to a friend or relative's house and see if it works there. Customer since January 2009 Telo with 2 phones, Linx, and Security Phone Telo2 with 2 phones and Linx thunderbird Posts:6388Joined:Mon Nov 08, 2010 4:41 pm Post by thunderbird » Fri Jan 18, 2013 5:24 am Past experience in this forum, WRT54 seems to work great if you use wired LAN connection to OMomu Telo. But when using a 54 Wi-Fi connection, it often (almost always) causes Ooma Telo to flash red. 54 are much older design and will cause problems with Ooma products. If planning to use a Wireless Ooma Telo Wi-Fi USB dongle in your home, I'd plan on finding a later more up-to-date router. wxman Posts:6Ademed:Tue Jan 15, 2013 18:49 Post by wxman » Fri Jan 18, 2013 6:43am Thanks for the ideas/feedback. I'll try them and report it. Maybe I should save time and just go new router routes. wxman Posts:6Attached:Tue Jan 15, 2013 18:49 By wxman » Tue Feb 19, 2013 18:33 Well, I left mine cable connection in the last few weeks without any problems. Broke down and decided to get a new router because my Linksys WRT54GL was a few years old. Picked up the Western Digital My Net N750 (maybe a gamble, but it usually has good reviews and it's user friendly). Again, like last time, the new router works well on wired connections, but often decreases wireless connectivity. He called ooma for technical support to see if they had any ideas. They had level 2 tech log into my body and check/tweak some settings. That didn't work, so they're sending me a second replacement wireless adapter. They are also considering replacing my body. I have to think that there is some wireless settings that is the culprit, but I haven't found it yet, nor has Ooma been able to provide any suggestions. I can't blame them for their answer, but it's getting frustrating. Any ideas? Thanks! WayneDsr Posts:3790Joined:Wed Feb 4, 2009 6:28 PM Location: Northern Indiana Post waynedsr » Tue Feb 19, 2013 6:58pm I had the same router a year or so ago and I had no problems with Ooma wireless. This could be in security settings. What security mode do you use, I believe I used WPA2 mixed mode? (AES and TKIP) to function properly. Wayne ooma customer since January 2009 ooma hardware: core (hubs/scout) and Telo Lifetime Premier member member

