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A summary of skills and experience 7 years of testing and quality assurance experience in various industries and environments, as well as in various areas, including safety, retail and e-commerce. Environments include web, client/server, and mainframe 5-year QA Lead and 15-20 teams that work in the capacity of manual test leader, performance test tummy, and performance testing for an independent module. Experienced QA senior onshore and off-shore teams, including hiring, mentoring, and performance evaluations certified PMP, Certified Software Tester (CSTE), Certified Lean Six Sigma YB at Capgemini. Designed and created innovative offshore testing processes for clients of residential domains, they possess team-based management styles, motivational skills and experience interacting with clients, multiple vendors and end users. The management of project-related activities, according to iso and cmmi standards, contributed to the construction of Test competence by writing articles, providing training, etc. Experienced in developing and implementing comprehensive SDLC and testing methods class-wide and enterprise-wide, including TMAP (Test Management Approach), Agile Methods. Experienced in designing and performing tests for large system-wide tests (Web Service Test using soapUI tool, SIT, Performance, UAT, Oracle Application Test, etc.) for each functional tests and regression tests. The methods used include waterfall, iterative, TMAP and AGILE, as well as various testing techniques and test handling using the Quality Center. Strong interpersonal and communication skills that motivated and motivated good team players. Experienced in land, off-shore and mixed teams. Proven practical experience with quality assurance practices, including project charter, project plan development, test strategy development, test plan development, test case & test data review and test automation review. Experienced in defining, designing, creating, & performing performance tests, including load tests, volume tests, stress tests Creative problem solver with advanced analytical, planning and scheduling skills with a focus on timely delivery. Confidential, Apr 2010 Confidential, May 2009 - March 2010 module driver/test driver QA Confidential, September 2006 - May 2009 Test module owner/test specialist confidential, Jul 2004 - 2006. - QTP, SaaS over Cloud Test, ITIL, T-Map Test Process Methodologies, OS: LINUX, Macintosh, Solaris, Windows. Domains: Security, Retail, e-commerce, workforce management tools/ test models: soapUI tool, quality center, TeamForge, Bugzilla, POST, QStar. .Agile, Waterfall and V Model Test, Virtualization Technology vmware and VIRTUAL PC, AVACTIS ecommerce management tool, SAP HANA Database, Business Objects Databases / Application Servers / Web Server Application Server: Web-sphere 5.1.1.14, Weblogic 8.1.4/6 configuration and installation, Database: MS SQL 2005(SQL Queries, DB configuration), Oracle 10g (DB concept, Configuration, SQL plus), SAP HANA Web Server: Apache 5.5.27, Apache 6 Programming/Scripting Language: HTML, SQL, XML, Visual Basic Work Experience Summary Project 1: AH Plaza Portal Company: Confidential Description: AH Plaza is an Intranet Portal used by approximately 5,000 employees across in approximately 900 stores in Albert Heijn, Netherlands. Albert Heijn is the largest supermarket chain in the Netherlands, having 1500+ stores. Experience in Web Services testing soapUI tool where test was mainly involved by passing data through WSDL and retrieving for web service testing, conducted several tests importing WSDLs files, passing parameters to perform the request and response operations, validating the data on the backend, creating the default application, functional testing and validating services through a variety of claims, leading to test projects, test packages, test scripts and execution, generating test reports using soap UI tool experienced application integration testing webbases application plaza. Experienced core backend - database testing of multiple modules affected. Create, maintain, and manage experienced web content using authoring, collaboration, and management methods using a WCM system. Role: Test guide environment : Windows operating system, web sphere, SQL 2005, Oracle 10g, Contribution: Templates and components created for test strategy, test plan, test case, test data, error reporting, periodic and end value of project reports. Created & maintained test artifacts and encourage discussion and participation. He implemented new tools and test methods called TMAP, Agile, and implemented demos and orientation for projects that switch to devices. Supported initial use of tools Provided guidance on the design, development and implementation of functional and performance tests in the load tool, give a contact point to the tool supplier in case of all vendor problems, contact the supplier on a weekly basis to review the outstanding problems very aggressive deadlines, designed, developed and implemented comprehensive testing plans for role-based access testing, web content management testing, web service testing, Oracle Applications Testing, Batch Process testing, Localization Testing, Performance testing, Production Environment Validation, User Acceptance Test Primary author of integration test plans, and the master quality plan, coordinate, capture, review, maintenance of all test artifacts Defect, Test Cases Management using Quality Center in QA process quality audit - organization level. Participate in functional and performance test lead & coordination, project initiation Deck activities, estimates of all iterations, leading daily status meetings and captures, managing, and monitoring daily action items Creating various reports: Progress Reports, Risk Analysis, Test Assessment Report, Causal Analysis involved in the introduction and knowledge transfer sessions of new team members participating in higher management test review sessions and other organizational level project highlighting activities. Period: April 2010 - June 2011 Team Size: 13 Project-2: Symantec Endpoint Protection and Symantec Data Loss Prevention Company: Confidential Client: Confidential Description: Symantec Endpoint Protection: Symantec Endpoint Protection combines Symantec Antivirus advanced threat prevention to deliver unparalleled protection against malware on laptops, desktops and servers. Seamlessly integrates basic security technologies into a single agent and management console, increasing protection and helping to reduce the total cost of ownership that SEP Manager manages by centrally enforcing policies. Data Loss Prevention: DLP enables you to discover and locate sensitive information on the file, web server, database, and endpoints. Protect sensitive information, monitor network traffic for the transmission of sensitive data, monitor the use of sensitive data on endpoints, and automatically enforce data security and encryption policies. Testing affected: IMDP (installation, migration, installation and repair), regression test, and retest. Role: Test driver / module lead environment: Microsoft Windows operating system, SQL 2k5, Apache. Macintosh. Contribution: Front Office Interaction (for Video Conf., Phone and Email) Analysis specifications Testability Program Specification Creation/ Review Status Progress Reports generations and updates Manage the product IMDP (installation, migration installation and repair) of the software server and client endpoint. Create and enforce different predefined policies, review policies, find occurrences, analyze occurrences, and create dashboards to report the incidence. Az analysis and crating of the report By setting the same context as the client environment, as well as the root cause of the incident and the determine the correct state to resolve escalations from the client environment, including Windows, Linux, Macintosh, Exchange servers, Email Servers, etc. Facilitate database checks / Server log checks Scripting, data creation and execution All project ends involved in the knowledge transfer process are created and maintained in module design, scheduling and end-to-end reporting. Manage project-related activities, status reports, and documentation, and report to managers on time. Participates in organization-wide trainings Period: May 2009 - March 2010 Team Size: 20 Project-3 : Skytap (Virtualization Technology, software service over CLOUD) Company : Confidential Customer: Confidential Description: This SaaS is over cloud application in the Virtual Lab, allowing your organization to quickly configure and deploy virtual labs for software development, quality assurance, training, or sales presentations. Since Virtual Lab runs as a service over the Internet (it's cloud-based), you can use it in the lab when you need it and shut it down if you don't. Testing affected: Functional test, usability test, and compatibility test. It participates in analyzing test results, participating in the error reporting and review process to maintain responsibility for all test reports, daily & weekly status reports involved in creating traceability matrix, bug reporting, QA metrics and presenting customer creation & maintenance of Virtual Machine/Labs, maintaining a billing process involved as an SQA in organization-wide process audits. Participating in the bug reporting and review process period: December-2008-May-2009 Team Size: 5 Project-4: eBay Company: Confidential Client: Confidential Description: eBay is the world's largest online e-commerce market where virtually anyone can buy and sell virtually nothing. eBay joins a diverse and passionate community of individual buyers and sellers as well as small businesses. Testing affected: functional test, usability test, compatibility test, regression test, web content creation and management test. Role: Test specialist environment: Microsoft Windows operating system. Contribution: Understanding the e-commerce range and solutions Check the correct process of orders and pay customers. Develop online content that thoroughly describes products and appeals to customers. Responsible for the implementation of test cases the entire e-commerce solution involved in analyzing test results, participating in the Report and Review Process Period: June-2008- December-2008 Team Size: 4 Project-5: WFM3G-MCS Company: Confidential Client: Confidential Description: The WFM3G multiple client scaling (MCS) module for Work Force Management 3G (WFM3G) application supports more than one client for a specific instance of the WFM3G application's common database instance due, which includes labor management activities & effective testing using qtp command line test case execution and load testing, multiti testing, database testing, automation testing. Role: Sr. Test Engineer (Module Lead) Environment: MSSQL 2005 Server, Web Logic 8.1.6, JIRA (Defect Management Tool), Websphere 6.1, Windows XP, Windows 2000, Windows 2003, Macintosh Contribution: Responsible for Creating Bugs Result Sheet Format, and Test Cases Format, Traceability Matrix, Bug Reporting, QA Matrix. It participates in the analysis of test results , manual and automation using QTP. Responsible for running QTP test case and maintaining test scripts. Responsible for web-logic, web-sphere installation and configuration, build installation, SQL DB setup and script execution are involved in the error reporting and verification process. For detailed use cases, create manual & automated test cases for web applications and web services Error, Test Cases Management using Quality Center to participate in onsite (New Jersey - USA) Knowledge Transfer Activities and worked on the initial phase of testing some modules. Period: September 2006-May 2008 Team Size: 7 Project-6: Network System Setup and Monitoring Company: Confidential Role: System - Technical Coordinator Contribution: Participate in network monitoring, testing and troubleshooting involved in the installation & testing of the Wi-Fi Alliance (Wireless Local Area Network.), Setting up virtual lab using virtualization technologies VMWARE and VIRTUAL PC. It is involved in the configuration, management and testing of Cisco routers and switches, which are involved in routing protocols, RIP, IGRP, EIGRP, OSPF is involved in the training of the OSI Model, TCP/IP protocol package (IP, ARP, ICMP, TCP, UDP, SNMP, FTP and TFTP), Bridging and switching concepts, LAN technologies such as Ethernet- CSMA/CD, STP - IEEE 802.1d/ IEEE 802.1w, IEEE 802.1s, VLANs. Trucking for the 802.1q & ISL period: July-2004- August-2006 Awards & Achievements at Work Part of Team, which reached the Super Team Award for Year-2010 for Capgemini (Lead one module - the 3 modules of the awarded project) Received the Special Employee Award for Best QA Performer in the Execution category in the implementation category for the 2006-2007 financial year MindTree Ltd Got Best Performer Feedback Customer for the Project (WFM3G) MindTree Ltd. for best performance in the overall QA team for the successful completion of the entire QA effectively year 2007-08 Received recognition award for leading the team in the absence of Test-Lead in the Ltd in 2008 undertook training programs ccpm approach testing of lectures produced from test metrics undertake training programs Source Forge undertake training programs quality management and TMAP testing approach undertaken training Lean Six Sigma and completed certification. Qualification details exam: Bachelor of Electronics Engineering Institution : AISSMS WCOE College Examination : Diploma in Electronics & Telecommunication Examination : S.S.. C.S.S.S. C.

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