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Excalibur check out

Do you offer Internet service in guest rooms? Yes, wi-fi access is available as part of the daily resort fee. Whether you have spa or fitness facilities Yes, it's called The Spa in Excalibur. Guests must be at least 18 years of age to use the facility. Is transportation available to/from the airport? We are sorry, but we do not provide transportation to and from the airport. You can contact our Concierge to help you book a shuttle or car transfer. Are you cashing in foreign currency? Where do we cash in the currency? And how much does it cost? We cash in foreign currency in casino cages, at no cost, and daily fare changes so we cannot guarantee rates for any given day. Is there a car rental agency at the hotel? The Avis is located in the tourist lobby near the Rotunda and the back door. Their operating hours are 06:30 to 15:30 daily (closed noon - 1pm for lunch) and can be contacted via their website. Do you have a golf course? No, Excalibur doesn't have a course. Visit: www.vegas.com. Also, try www.lasvegas24hours.com How do I make tour and travel arrangements? Our concierge can assist you with tours of the Grand Canyon, Zion, Hoover Dam and surrounding areas. Do you have childcare? Excalibur does not offer childcare. There are several licensed and bonded services listed in the phonebook. Does Excalibur sell Gift Cards? Yes, Excalibur gift cards are available for purchase at our spa. To buy by phone, call 1.800.811.4320 or 702.597.7278. Gift cards cannot be used to play games. Gift cards are accepted at participating merchants and restaurant outlets. Australian Bee Gees Banquets Big Chill Buca Front Desk at Beppo The Buffet at Excalibur Camelot Steakhouse Castle Coffee Dick's Last Resort Dragon's Lair Drenched Bar & Grill Lobby Bar The Lounge Sherwood Bar The Spa at Excalibur Starbucks Thunder From Down Under Tournament of Kings Are you cashing in on tourist checks, and is there a fee to do so? We cash tourist checks in casino cages and there is no charge for this service. Can I send and receive faxes at the hotel? Yes, our Front Desk fax number is 702.597.7009. Excalibur guests can receive faxes free of charge. There is a charge to send a fax. This price is subject to change. TO SEND: \$1.99 to send per page either in the U.S. or internationally. Is smoking marijuana permitted on your property? The use of marijuana (weed), including but not limited to smoking, inhaling, ingesting, or using oils, lotions, or other transdermal introductions, is prohibited at all MGM Resorts properties regardless of recreational use consent in Nevada. State law prohibits marijuana in public. Marijuana use is also prohibited in guest rooms at all MGM Resorts properties in Nevada, consistent with the discretion provided by private property owners under State law authorizing recreational use in non-public places. And marijuana use continues to be prohibited at MGM Resorts properties outside Nevada. Notably, most of our guest rooms are non-smoking and therefore smoking of any substance in such rooms is prohibited. If marijuana of any kind is observed, the property will take the necessary steps to ensure compliance with the Company's laws and policies. Do you allow smoking at the resort? Please note that e-cigs, steam, hookah, cannabis etc are included in our non-smoking policy. A cleaning fee will apply for smoking in non-smoking areas. We have designated smoking areas throughout the casino, bars and other areas. Contact the resort employee for location information regarding the designated smoking area. How do I get baggage assistance when self-parking? Enter the main entrance of Tropicana Avenue, drive into the traffic lane, and follow the staff directions. Baggage handlers (8am-1am daily) will assist you, issue baggage claim tickets to pick up your luggage and provide directions to self-parking facilities. To deliver your luggage once you arrive in your room, contact the Bell Desk at extension 7241 and the bell person will then bring your luggage to you. Adults must be present at the time of service requested. Unattended/parking/staged vehicles are prohibited at the main entrance. How do I get help with my luggage when I leave from my hotel room? Contact the Bell Desk at extension 7241 (24 hours daily) for luggage assistance to taxis, self-catering parks, valets, shuttles, main entrances, ride-sharing, or for short-term storage until you leave the hotel. Adults must be present, have their luggage packed and ready to be picked up at the time of service requested. The bell person will issue a baggage claim ticket to collect the luggage stored at the Bell Desk. How do I get baggage assistance when valet parking? Pull to the main entrance of Tropicana Avenue and drive to one of the valet drop off lanes. Please let the valet know that you need luggage assistance and baggage handlers (8am-1am daily) will assist you, issue a baggage claim ticket to pick up your luggage and provide directions to the hotel lobby. To deliver your luggage once you arrive in your room, contact the Bell Desk at extension 7241 and the bell person will then bring your luggage to you. Adults must be present at the time of service requested. Unattended/parking/staged vehicles are prohibited at the main entrance. How do I get help moving my non-baggage from the convention/meeting room? Contact the Bell Desk at extension 7241 (24 hours daily) for help moving non-baggage items from the room - A meeting. Adults must be present, have packaged items and be ready to be picked up at the time of service. To move non-baggage items to or from the convention/meeting area, the service fee is as follows: • Item 1 - 4 pieces is \$2.00 for each item. • Items of 5 pieces or more are a \$20 flat basket fee. If more than 1 basket is required to transport the goods the \$20.00 basket fee will apply to each additional basket used. Fees apply for each individual moving to or from the convention/meeting room and can be paid by cash, room fee if guest is registered, or PM (payable at front desk) for unregistered guests or 3rd parties accessing the banquet area for functions such as DJs, outdoor flowers, etc. Is there a business center at the resort? Can I send my own package to the hotel? The business center is located at the Front Desk next to the Concierge. Please send an email prior to your arrival and delivery of any packages sent to the hotel. Please contact: Mailandinformation@excalibur.com include your Hotel Reservation number on all package delivery letter labels. All prices are subject to change. Deliveries to and from Excalibur Hotel are subject to receiving and handling fees in addition to transportation costs incurred for shipping, regardless of the transport carrier. Receiving, shipping, handling and/or storage costs are paid at the time of initial service. Please Note: Packages will only be available for purchase during Business Center Hours. Working hours 09.00 to 19.00 Monday - Sunday. Shipping and handling charges, Mail Service Providers, and additional information can be found on the website here. Excalibur Hotels & Casino 3850 South Las Vegas Blvd Las Vegas, NV 89109 At Excalibur Hotel & Casino Las Vegas, The Excitement Awaits... This family-friendly castle-themed hotel and casino is located on the corner of the Strip and Tropicana Avenue close to all Vegas action. At Excalibur you'll find value, attractions and fun for all ages. Excalibur's 3,981 rooms and suites offer all the comforts of home. The resort also has several restaurants and bars, a variety of entertainment options, as well as spa and fitness facilities overlooking the sparkling, family-friendly pool that includes a secluded section just for adults. With its close proximity to the Mandalay Bay Events Center and T-Mobile Arena, and sharing the Strip's best corners with MGM Grand, Luxor and New York-New York, Excalibur offers the best combination of location, facilities, hospitality and fun in Vegas. Excalibur, Luxor and Mandalay Bay are connected by tram, allowing you to travel easily from resort to resort. Excalibur Las Vegas Grand Opening: June 19, 1990 Number of rooms: 3,981 guest rooms, including 41 suites Location: On the Strip - next to Luxor and across from the Tropicana Excalibur Hotel & Casino is the location of the hotel resort 3-Diamond (AAA) at Strip Check-in Time Las Vegas: 3:00pm. Check-out time at Excalibur Las Vegas: 11:00 a.m. **Any time in local time zone: Pacific Time Zone, UTC -8:00 Excalibur redishare pick up/drop off location Official website: www.excalibur.com Take a bus from McCarran International Airport to Excalibur Hotel Do you know... You can take the Centennial Express CX bus from McCarran International Airport Terminal 1 or 3 to The Tropicana & Sports Book; Big Six & Mini-Baccarat to keno lounge Full service. Excalibur also offers FREE gaming lessons held in the main casino Monday - Friday, excluding holidays: Roulette - 11 a.m.; Blackjack - 11:30 a.m.; Craps - noon Excalibur Players Club Card Excalibur Las Vegas Resort Fee The resort fee is \$39.68 per day, billed by the hotel upon check-out. Excalibur resort fees include: High-speed internet access throughout the property (public space and in-room), unlimited local and toll-free calls, Airline boarding pass printing, Notary service, and fitness center access for guests Excalibur Las Vegas Internet Connection in Excalibur will have access to free high-speed internet service. Access to the free internet service is present as part of the mandatory night resort fee that applies to your room's folio and is collected upon check-out. Free Parking at Excalibur Hotel Las Vegas Free self-parking is available to hotel guests and visitors in the Excalibur Las Vegas parking garage. Please note: Valet parking is currently closed at this time as MGM Resorts continues to evaluate health and safety considerations as well as business needs. Take the Free Tram from Excalibur to Luxor to Mandalay Bay/Delano Avis Car Rental at Excalibur Las Vegas is one of Avis's 12 rental car locations along the Vegas Strip Wi-Fi network The MGM Resorts allows visitors and guests at The Excalibur Las Vegas free wireless Internet access in all public areas without the required password. Common areas include a swimming pool, casino, lobby and restaurant. (basic Internet access) Nearest Monorail Station to Excalibur Excalibur

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