



I'm not robot



Continue

Fitbit versa won't turn on or charge

Previous Next Previous Next Fitbit Versa is a great watch. In fact it is our recommended device for the average person looking for a fitness watch. But as good as it is, sometimes problems arise. See what to do if you suddenly find that Versa won't turn on. Essential reading: Top fitness trackers and health gadgets If you find that you are facing this problem, you may get some comfort in knowing that you are not alone. In fact there is a pretty big thread about it in Fitbit's Community Forum. Several users reported a problem where they let their device charge, only to discover that it has been turned off and refuses to turn it back on. Or their device will simply die for no apparent reason, as dead as a dodo. Fortunately there are a few things you can try to resolve the issue. Image source: Fitbit Restart device The first thing you should always do when there is a problem with Versa is to restart your watch. This is done quite easily by pressing and holding down the back (left) and bottom (right) buttons until you see the Fitbit logo on the screen. This will take about 10 seconds. Let go of the buttons. Some users on the forum have suggested a solution where you hold down the button (all three buttons) for 10 seconds. One of them said this didn't work, but he kept the three buttons down for about three minutes and suddenly, the screen flashed up to the Fitbit logo. Is the battery running out? Hopefully your fitness watch is back to life now. If not, there may be a problem with the charger and your Versa has simply run out of battery juice. We've put together a guide on what to do if Fitbit isn't charging. Its essence is that you need to clean the tracker and charging cable, check if the USB port or power outlet is working, and make sure that the tracker is properly aligned with the charging pins. Is the issue still not resolved? If none of this works, there is a possibility that your Versa is defective or there is a problem with the charger. Which means you'll have to replace one or the other with a new one. In this case, it's best to contact fitbit's Customer Support Team and start the warranty process. The simplest way to do this is to contact customer service in the Fitbit app. Go to the problem download section and select online chat. Like this article? Subscribe to our monthly newsletter and never miss! Fitbit Versa is one of the most reliable health trackers you can get However, just like any other device, it can sometimes fail. In this post, we'll show you what to do if your Fitbit Versa isn't turned on or doesn't have a power problem. How to fix Fitbit Versa will not activate | No power supply issue | Fitbit Won't Activate Aside from Fitbit Charge 3 and Fitbit Ionic, Fitbit Versa is also among the best and reliable fitness trackers available on the market These trackers allow you to track your heart rate and provide other fitness guidelines. If The Fitbit Versa isn't activated, try the solutions we've designed below: The Fitbit Versa won't turn on the #1 fix: Charge your Versa! your Fitbit Versa won't suddenly turn on, it's possible its battery has simply lost power. On paper, fitbit versa's lithium polymer battery can last up to 4 days without charging, but that's not always the case. As it ages, the battery can keep charging less and less, reducing overall usage time. If you are a heavy user of your device, you may have simply forgotten to charge it. If this is not the case, it is also possible that the battery has simply run out of juice. Lithium polymer batteries do not lose 100% power. If this happens, the battery must be replaced. By design, a lithium-based battery doesn't really lose all power. A small amount of power remains to continuously power the battery circuit until the next charge. A completely empty battery will not take any charge at all. So it is highly likely that you just need to charge the device first to fix the problem. Make sure you allow Fitbit to charge for at least 30 minutes. This should give the battery enough time to fill in. During this time, make sure it doesn't interrupt your Fitbit device by trying to turn it on. For beginners, charging the Fitbit Versa is easy. Here's how: Connect the charging base to your computer's USB port or to an UL-certified USB wall charger. The charging base uses a spring clip to keep the Versa in place while charging. Pinch the spring clip and place the Versa on the charging base. The pins on the charging base must be aligned with the gold contacts on the back of the watch. The connection is secure when the billing rate is displayed on the screen. While the clock is charging, tap the screen to check the battery level. Fitbit Versa is not activated with the #2: Make sure the charger is working In some cases, a Fitbit Versa may not turn on at all if it cannot be charged because the charger is damaged. If there is visible damage to the cable or adapter or pins, you should obtain a new charging accessory. Just like the main device itself, a charging cable or its adapter at the end can break. If you have another Versa, try to see if the current charger is working or not by charging it. If the second Versa won't charge as well, it's time to replace the charger with a new one. Fitbit Versa will not activate fix #3: DeviceYour Fitbit Versa is a tiny computer and so, just like any computer, can develop bugs for many reasons. Some errors may prevent your Versa from starting or reopening even if it is charged. So restarting Fitbit can help solve the problem. Make sure you can restart it by following these steps: Press and hold the buttons back and down until you see the Fitbit logo in the For the Fitbit Versa Lite Edition, hold down the button back for 10 seconds. Release the buttons If your Fitbit doesn't turn on, turn it off and turn it back on. Fitbit Versa won't turn on the #4: Return the software to defaults If nothing changes at this point and the Fitbit Versa won't light up yet, your next move is to factory reset the device. This will clear all the data. Unfortunately, there is no way to support them at this time, as the device should work normally for it. This means that stored data that wasn't synchronized with your Fitbit account will be lost. Here are the steps to restore the Fitbit Versa using button combinations, as the Fitbit app and account icon won't be accessible: On the watch, hold all three buttons (top, left, and bottom buttons) for about twelve seconds. This enables the restart of 2-button hardware after about eight seconds. When the Fitbit logo appears, it then disappears, release the lower right button, and then continue to hold the left button and the top right button until you feel a strong vibration. This indicates that factory reset has started. This process can take a few seconds, and eventually, the Fitbit logo appears and the boots and device displays go to Fitbit.com/setup.If you can't release the bottom right button on time, or otherwise you don't exactly follow the process, the Fitbit logo reappears quickly and boots without factory reset. Fitbit Versa won't turn on the #5 fix: Contact Fitbit support If your Fitbit Versa still fails to activate after a factory reset attempt, you can assume there may be a hardware issue or a deeper cause for it. In this case, you'll need to get help from Fitbit so they can examine it. As an end user, there is only so much you can do. The battery may have failed and needs replacing. Or there may be a boat error or damage that is not visible. Whatever it is, you should allow a professional control of the gadget. See your contact options for Fitbit at this link: Fitbit Support.If you find this post helpful, please help us by spreading the word to your friends. TheDroidGuy has a social network presence as well so you may want to interact with our community on our Facebook and Twitter pages. Inc. All Rights Reserved. Fitbit Versa is one of the health trackers in today's generation that by multiple users. In fact, it's a great passage of time nowadays as an average person is looking for a gym watch. But no matter how good the watch is, sometimes some problem appears on it similar to other gadgets and people do not how to react and what to do? So if you're in the same situation where your Fitbit Versa monitor won't turn on the problem, then it's your comfort zone because you're not alone in this problem. Many users have reported the issue on their Fitbit Versa, where the device is turned off and not turned on. So here on this blog, I too it's going to give you some advice on how to fix Fitbit inversely won't light up after closing, but also the causes behind it. So let's read further and check out the fixes for Fitbit Versa won't light up. What are the causes of Fitbit will not activate well, there may be several reasons behind this issue and some of them are very common. No activation is due to a drained battery problem, or there may be a charger issue. It can also occur because of a software issue that prevents the device from starting. But when these things are not the issue, then it can be a hardware problem that can only be fixed by the customer support team. How to fix Fitbit will not turn on the problem Users who come to such topics on their fitness watch generally ask what I do if my Fitbit versa will not light up? For all these users, here are some suggested solutions to follow. Method 1: Restart the device The first thing you need to do to fix the problem is to restart it. Yes, this is the best and a simple solution to turn on your device when it's not working. Just press and hold back and down buttons for 10 seconds until the Fitbit logo appears on the screen. Try this a few times until the logo appears on the device screen. But if the solution doesn't work, then move to the next method. Method 2: Charge the Fitbit Versa when the Fitbit Versa is not activated then it may be due to a battery drain problem. The battery is not charged, so it shows such an error. However, the battery is lithium polymer that runs for up to 4 days without charging. This may not always be the case, but it happens that after charging the device, we generally forget to charge it again. Sometimes, the battery is old and doesn't have as much juice to run the gadget. So this means that you need to replace the battery so that your device runs smoothly. Keep in mind that before charging your device, hold a little battery in it to continue the charging process. Do not empty the entire battery, as sometimes a blank battery does not activate at all. Method 3: Make sure the charger is working when your device is not turned on, make sure the charger is working. Fitbit Versa may not work when it's not charged due to a charger failure. When the cable is damaged or the adapter is not working, then you need to change the accessories. It can happen that the end of the adapter can be broken. Therefore, you should check the charger on another Versa if you have one. If the same thing happens in another then it is certain that the charger has been issued and should replace it with a new one. When charging the device, make sure you leave it for 30 minutes and you need to give the battery enough time to gain power. Method 4: Clean the port It happens that sometimes a lot of dust or dirt then charging can be a big issue. This makes the device inaccessible because it keeps continuously and switch off. Therefore, it is best to clean the charging port once and check if the problem disappears. Use a cotton swab or compressed air to clean the area. The charging port is a big issue sometimes making the device impossible to use. So it's best to clean the metal contacts once. Method 5: Reset Factory Settings The device When nothing works for you, then at this point to fix Fitbit Versa will not turn on then you need to do a factory reset of the gadget. This will delete all the data stored in it. So if your data is synchronized with your Fitbit account, then it's safe otherwise after a factory reset, everything will be lost. Here are the steps to reset factory settings: On the clock, hold three buttons for at least twelve seconds. This shows restarting the hardware 2-buttons after eight seconds Now, when you see the Fitbit logo and it disappears, release the lower right button and then continue to hold the left button with top right buttons if it does not vibrate. This indicates that the factory reset has started. The whole process can take a few seconds and after that. Fitbit logo appears, boots, and displays go to com/setup. If by chance you don't release the lower right button in time, or if you don't follow the procedure, then the Fitbit logo reappears immediately and launches the gadget without factory reset. Method 6: Is the issue still not resolved? Still experiencing the same problem, even after doing all the above mentioned methods? If so, then it may be due to hardware issues that will not resolve from your end. In this case, you must get help from our customer support team. Maybe the charger is an error or your Fitbit Versa just needs to get the help of Fitbit's customer support team. If the clock is in warranty period, then it is thin. You can contact customer service in the Fitbit > app, then go to the troubleshooting options and select Online Chat. This is the simplest way to fix Fitbit the other way around it won't light up after closing. FAQs (FREQUENTLY ASKED QUESTIONS): Well, Fitbit Versa is a popular fitness watch used by many users, but unlike other devices, it also suffers from various errors or issues. So on this blog, I've been trying to give you some of the best ways to fix Fitbit versa screen won't turn on the theme with ease. When nothing for you, then it is better to contact customer support for help. Henry Morgan is a professional blogger who loves to write blogs about Android & iOS related topics. He lives in Northern California and has nearly 15 years of experience in the field of technology, dealing with all kinds of issues, mistakes or other problems. Currently he is a great partner for Android Data Recovery Blogs and his blogs are loved by people where he guides on solving many Android related issues or any other problems. During his busy schedule, Henri finds a few moments to spend time with his family He likes to play cricket. Cricket.