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Itunes could not connect to this iphone. an unknown error occurred 0xe80000a iphone xr

iTunes 0xe80000a error occurs when iTunes doesn't connect to your iPhone or iPad on your Windows computer. When this error occurs, it is usually accompanied by an iTunes message that could not connect to this iPhone unknown error occurred 0xe80000a. Although error 0xe80000a on iPhone is usually a computer side problem, it can also be caused by a problematic cable or iOS device. The following troubleshooting tips should be useful to resolve the issue. Note: Before you use any of the methods listed here, be sure to disconnect your iPhone from your computer. Solution #1. Windows operating system update When you see a message, iTunes could not connect to this iPhone there was an unknown error 0xe80000a, sometimes all you need is a simple update to fix. This is because the error may be caused by a problem with software incompatibility. To update Windows and fix this error, do the following: Press the Windows tab on your computer. type Control Panel and press Enter Click Windows Update (You can also find it in the System and Security tab) Click update and wait until it finds the latest updates Wait for installation To complete Connect your iPhone to your computer and try to access iTunes Read also: Steps to convert WAV to MP3 to iTunes Solution #2: Disable antivirus according to some users, the problem arose from a firewall that is introduced by certain antivirus software. To resolve this issue, you can temporarily stop or disable your antivirus program altogether. Then restart iTunes. Unknown error iTunes 0xe80000a should disappear this time. However, if it still appears, go to the next step. Solution #3: Reset the iTunes Lockdown Folder is the directory location that iTunes generates to store UDID certificate data for your iOS device. Without these certificates, you won't be able to sync your iPhone to your computer. If you experience problems syncing your iPhone or iPad, resetting this folder can provide a permanent solution. Here's how to restore the iTunes Lockdown folder: Disconnect your iOS device from your computer and exit iTunes Press the Windows + R buttons at the same time Key in %ProgramData% in the open box, and then press OK. Double-click the folder named Lockdown in File Explorer that appears. Right-click the folder named Lockdown in the Apple Directory, and then click Rename. Rename the folder to Lockdown.old Note: The main purpose of renaming is that you will have a backup if the new folder does not work as expected. Finally, reconnect iTunes, connect your iPhone and when prompted to trust click on it. Read also: How to fix an iPhone that is stuck on a speed #4: iTunes Still running out of iTunes iTunes 0xe80000a on windows 10? Some folders that are required to function properly may have been corrupted. To change files and reinstall iTunes, do the following: To delete iTunes; Click the iTunes icon on your iPhone Select Uninstall Click OK in the confirmation dialog box if that doesn't work, uninstall iTunes from your Windows computer, and then reinstall it. Hopefully you managed to fix iTunes unknown error 0xe80000a on your device. If this issue still occurs, contact Apple Support. In Windows 10, iTunes is well known for throwing the most ridiculous errors. Whether you fail to read the content on your iPhone just flat out of refusing to play music, iTunes will rarely disappoint you in this department. Of course, I hope you get my sarcasm, which comes from the frustration of facing a few such niggles. Just the other day, my Windows 10 PC greeted me with 'iTunes couldn't connect to this iPhone, there was an unknown error (0xE80000A)' prompt, and left me clueless. I wanted to back up my iPhone to install the beta version of iOS 13 and the timing couldn't have been worse. Fortunately, iTunes-related errors can be easily fixed provided you're ready to spend some time trying out certain troubleshooting tips. So without further ado, let's see what you can do to fix the iTunes 0xE80000A error when connecting iPhone to computer. Important Before you try all of the troubleshooting tips below, make it a point to disconnect your iPhone from your computer. The first thing you should do is go on an update spree. If the iTunes 0xE80000A error is caused by software or hardware incompatibilities, installing the latest updates for Windows 10, iOS, and iTunes is likely to fix it. Get started with the Windows 10 update. To do this, type check for updates in the Start menu, and then click Open. In the Windows Update box that appears, click Check for updates and install any updates, if available. For iOS, open the Settings app on your iPhone, tap General, and then tap Software Updates. If any updates are available, click Download and Install. Finally, update iTunes. Simply type the Apple software update into the Start menu and press Enter. If any updates are available, install them. While you're at it, also install apple-related software updates like iCloud.2. Disabling third-party antivirus apps can often cause connectivity issues between iTunes and iPhone. To check this, temporarily pause your antivirus software and try connecting your iPhone again. Tip: When you click the icon on the system bar, you can usually disable various live shields of your antivirus application. If this is not to solve the problem, you should add iTunes as an exception to the antivirus application firewall.3. Reset location and privacy settingsPayed dataPayed and the privacy settings on your iPhone are another reason why iTunes 0xE80000A will appear. These settings carry the trust permissions that were granted to your iPhone the first time you connected to your computer. To resolve the issue, you need to restore it. Note: Resetting your location and privacy settings will prompt some apps on your iPhone to re-apply for permission to use location services. Step 1: In the iPhone Settings app, tap General, and then tap Reset. Step 2: On the following screen, tap Reset Location and Privacy, and then tap Reset Settings as confirmation. After resetting your location and privacy settings, connect your iPhone to your computer. Open iTunes, and then tap Trust on the pop-up line on your iPhone when prompted. Click here to view our iTunes Articles page The Lockdown folder is a special directory created by iTunes that contains the various security certificates needed to communicate successfully with previously connected iOS devices. As with trust permissions on your iPhone, it's time to restore the folder. Step 1: Press windows+r to open the Run box. In the Open box, type %ProgramData% , and then click OK. Step 2: In the File Explorer window that appears, double-click the folder named Lockdown. Step 3: In the Apple directory, right-click the folder named Lockdown, and then click Rename. Step 4: Rename the folder to Lockdown.old.Note: Rather than deleting the Lockdown folder, renaming ensures that you have a backup at hand just in case. Restart iTunes, connect iPhone, and tap Trust when prompted. The Locks folder will be created from scratch with the security certificates needed to communicate successfully between the two devices.5. Reinstall iTunesYou are still faced with error 0xE80000A when connecting iPhone, then it's time to reinstall iTunes. This should perhaps take care of any corrupted data or incorrect settings that cause an error to appear. Enter apps and features in the Start menu, click Open, and then remove iTunes-related programs in the following order:iTunesApple Software UpdateApple Mobile Device SupportBonjourApple Application Support 32-bitApple Application Support 64-bit Following, restart your computer, download a new copy of iTunes, and then reinstall it. Download iTunes6. Switch VersionsA year ago, Apple released iTunes on the Windows Store. Although it looks almost the same, the Windows Store version is slightly better in terms of performance, and will cause far fewer errors compared to the regular desktop version. If the above fixes did not help, then switching to the iTunes version of the Windows Store should solve the problem. Migrating to the Windows store version is also painless. iTunes automatically migrates downloaded and backups. View an iTunes page in Windows Windows Click Install, and you should be good to go in minutes. Download the Windows Store version Last updated 17 January, 2020 The above article may contain affiliate links that help support Guiding Tech. The content remains impartial and authentic. Ever given the idea of how you can escape from the release of iTunes could not connect to this iPhone there was an unknown error (0xE8000015)? As an iPhone user, there's a good chance you'll encounter this error when you're trying to transfer data and know how annoying it can be. There are several different reasons why your iTunes couldn't connect to this iPhone, but the good thing is that you can always find a way around it! That said, here are some reliable fixes that you'll want to try right now. Using TunesFix iMyFone TunesFix is a tool that is used to fix almost all kinds of problems with iTunes. Fix iTunes Error 0xE8000015 would be easy if you have to try this smart software. It has many special features, not only to fix the problem with the iTunes error, but also to clean up iTunes and simply uninstall it. Below are some key features of the software: Automatically detect your iTunes and fix the component issue in just 1-Click. Fix various iTunes errors such as iTunes Error 0xE8000015, iTunes 9 error, iTunes 4013 error and 100+ more. Clean up iTunes to free up space and speed up its operation. Completely uninstall iTunes without any remnants. Steps to fix iTunes 0xE800001 error via TunesFix: Try It Free Step 1: Open iMyFone TunesFix, it will start automatically detecting your iTunes. If the software shows your iTunes are damaged!, you can fix it by clicking the Repair button. Step 2: If automatically fix the problem can't fix it, then go to the home interface and select Fix iTunes Connect issues. Step 3: Click repair to start fixing your iTunes problem. Step 4: After the repair is complete, you can click the Open iTunes button to see if your iTunes can connect to your iPhone. Recovery mode Error iTunes 0xE8000015 may be due to password forgetting or the iPhone itself is disabled. At this point, it is in your best interest to keep your phone in recovery mode. Step 1: Turn off your phone when connected to your computer, then hold down the home button while turning on your phone until you see the iTunes recovery logo. Step 2: Choose Restore, which instantly erases your phone and downloads iTunes software for your device again. Hard Reset iPhone It's good to know that there are times when a simple restart can fix iTunes could not connect to this iPhone there was an unknown error, but if it does not work; you may need to reset your phone. It is important to note that a hard reset erases all information on your phone and restores it back to the factory Here's How to Hard-Reset: Step 1: Press and hold home and power power until the phone screen is blinded. Step 2: When you're done, press the Power button until the Apple logo appears on the screen - it's that simple. At this point, make sure your device is connected to the Internet, regardless of whether you're using cellular data or Wi-Fi. First, if you're using cellular data, make sure it's turned on before you touch the download button. If you choose a Wi-Fi network, make sure it is stable and the phone shows excellent signal strength. It's also a good idea to point out that a strong Wi-Fi network is definitely the best choice if you want to download large files from iTunes – your mobile network can cause an iTunes 0xE8000015 error. Disable restrictions There is a good chance of setting one or two restrictions on your phone that may ultimately affect data transfer from iTunes. If this happens, your phone will be detected by iTunes, but data transfer will not be possible. Then the iTunes 0xE8000015 error occurs. Here's how to change your settings: Step 1: Just open the settings. Step 2: Click General, then constraint, and just click Disable Restrictions. Trust Computer Do you remember the first message you saw when you connected your iPhone to your computer? Have you seen a pop-up message that says 'Trust this computer? We're pretty sure you did! Well, if you ignored it, I suggest you reconnect iPhone and click Trust. There's a good chance to solve many iTunes couldn't connect to this iPhone issues when you follow the prompt. Check your USB port It's also good to know that iTunes couldn't connect to this iPhone may be due to a faulty USB port. This means you'll want to connect to a different port and see how things have peaked. Check the version of iTunes and update to iOS 12 Have you downloaded the correct version of iTunes to your Windows computer? It's hard to tell? Well, iTunes Error 0xE8000015 may be due to downloading the wrong version, so you'll want to check if you're 100% sure. For the most part, iTunes comes in 32 and 64-bit versions – be sure to select and download the correct version! It's also important to use the latest iOS software to avoid unnecessary problems. Do you want to check for updates? Step 1: Just tap the settings. Step 2: Click General. Step 3: Then press the software updates to check for updates. Using iTunes Alternative Looking for a sure way to transfer music from your iPhone to PC and vice versa? If so, you'll want to enter iMyFone TunesMate. As we know, it can be difficult to enjoy this feature with the popular digital music store, iTunes and you just can't stop transmitting files, right? iMyFone is an excellent transfer tool that makes it incredibly easy to move almost every file type between iPhone and PC. You can also transfer from iTunes to your device and vice versa! It's compatible with iOS 12 and earlier versions. 1,000,000+ Download Key Features: Transfer all files without causing any damage to your iTunes library. Transfer unb purchased music between iPhone and iTunes. Preview files before it is transferred and supports all kinds of files, including music, playlists, iTunes U, Podcasts, Camera Roll, Audiobooks and more. Restore iTunes in your library as it was before if the files were damaged. . Get lots of positive reviews from Getintopc, Geekrepy etc. Try This FreeTry It's free steps to transfer music from iPhone to PC Step 1: Start by downloading TunesMate from the official site, then proceed to installation and startup. Now connect your iPhone to your PC or Mac. Step 2: Now click on the Music tab - you can easily find it at the top of the interface. At this point, you should be able to see music from your device filling the screen. Step 3: Just select the songs you want to transfer, and then click Export, followed by Export to Computer. Now locate the folder where you want to send the files, and then click Select Folder. Folder.

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